

# Culture and Communities Committee

2pm, Tuesday 5 December 2017

## Update Report: Locality Improvement Plans – continued from Culture and Communities on 14 November 2017

Item number	4.1
Report number	
Wards	All

### Executive summary

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On 14 November 2017, Culture and Communities Committee agreed to continue consideration of the report on Locality Improvement Plans originally presented for consideration on 12 September 2017. This report provides an update on subsequent amendments made and presents the revised plans for each of the four localities for approval.

# Update Report: Locality Improvement Plans – continued from Culture and Communities on 14 November 2017

## Update on Amendments

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- 1.1 Each of the Locality Improvement Plans (LIPs) covers outcomes relating to the whole locality, together with targeted small areas which experience the greatest levels of inequality.
- 1.2 Whilst recognising that the plans include maps of these areas, text has been added identifying the ward and community council areas which will be covered through the locality wide element of the proposed activity. It should be noted that community council boundaries are not co-terminus with the locality boundaries and as such may be referenced in more than one plan. The two level approach in the plans, recognises the requirement to tackle inequality and the needs of communities across the whole locality, not just in the target small areas.
- 1.3 The outcomes and priorities identified in the LIPs are high level and reflect the views of the community and partners from the engagement programme. As the next stage of the development process, detailed action plans will be produced to define how these will be met.
- 1.4 The action plans will set out the partnership activity/services that will be delivered to address each outcome. This will include details on milestones, timescales and resources. As dynamic documents, the plans will be reviewed on a regular basis by partners allowing progress to be tracked and reported. Pentana, a performance management system, is currently proposed to be used to support this process. This approach is consistent with the performance framework employed by Neighbourhood Partnerships in relation to their Local Community Plans and which was reported to the Communities and Neighbourhoods Committee in November 2014.
- 1.5 The process will enable specific communities and areas that require action to be identified. For example, the North West LIP contains an outcome to improve air quality and reduce pollution, Corstorphine, and in particular St Johns Road, is one area which has been identified for action. The partnership response and allocation of resources will be tailored accordingly and the affected community engaged in the planning and design of appropriate service solutions.

- 1.6 Workshops on the action planning process are currently being delivered. Elected members have been invited to attend these sessions.
- 1.7 As well as the establishment of Locality Committees, the Council set out proposals on 26 October 2017 to carry out a review and consultation on new partnership governance arrangements. These proposals will be presented to the Edinburgh Partnership for discussion at its meeting on 7 December 2017. The performance monitoring and review of the LIPs will form a core aspect of the work of these new partnership arrangements.
- 1.8 In advance of these arrangements being established, the Locality Committees will have a key role in scrutinising and overseeing the delivery of the Council services within the plans as agreed by Council on 23 November 2017.
- 1.9 The LIPs and their action plans will be dynamic, fluid documents. There will be formal review and reporting of the LIPs annually, to the Locality Committees, Culture and Communities Committee, and the Edinburgh Partnership. The outcomes and priorities set out in the LIPs can be reviewed as part of this process, but changes can be made at any time as agreed by partners. Elected members will have the key role in suggesting potential amendments and improvements on an ongoing basis.

## For Decision/Action

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- 2.1 To approve the North East Locality Improvement Plan as set out in appendix 2;
- 2.2 To approve the North West Locality Improvement Plan as set out in appendix 3;
- 2.3 To approve the South East Locality Improvement Plan as set out in appendix 4;
- 2.4 To approve the South West Locality Improvement Plan as set out in appendix 5;
- 2.5 To note the recommendations in the report of 12 September 2017 and the decision of the Committee on 14 November 2017.

### Paul Lawrence

Executive Director - Place

Contact: Michele Mulvaney, Community Engagement and Partnership  
Development Manager

E-mail: [michele.mulvaney@edinburgh.gov.uk](mailto:michele.mulvaney@edinburgh.gov.uk) | Tel: 0131 469 3541

### Links

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#### Appendices

Appendix 1 – report by the Chief Executive of 12 September 2017

Appendix 2 – North East Locality Improvement Plan

Appendix 3 – North West Locality Improvement Plan

Appendix 4 – South East Locality Improvement Plan

Appendix 5 – South West Locality Improvement Plan

Appendix 6 – Locality Improvement Plan Glossary

# Culture and Communities Committee

10 am, Tuesday, 12 September 2017

## Locality Improvement Plans

Item number	8.1
Report number	
Executive/routine	Executive
Wards	All

### Executive Summary

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Locality Improvement Plans are a legislative requirement of the Community Empowerment (Scotland) Act 2015 and provide a framework for supporting the delivery of improved locality working across the city.

This report provides summary details of the development process and presents the final plan for each of the four Localities for approval.

## Locality Improvement Plans

### 1. Recommendations

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It is recommended that the Culture and Communities Committee:

- 1.1 approves the Locality Improvement Plans as set out in appendices 1 to 4;
- 1.2 notes the elected member involvement in the process to date and continued role as the plans are reviewed and developed as detailed in paragraph 3.11;
- 1.3 notes the commitments of the Scottish Fire and Rescue Service and Police Scotland to the Locality Improvement Plans as outlined in paragraphs 3.14 and 3.15;
- 1.4 notes that the Locality Improvement Plans will be subject to separate approval by all partners including NHS Lothian and the Integration Joint Board; and
- 1.5 notes the plans will be subject to the endorsement of the Edinburgh Partnership on 28 September 2017 prior to publication on 1 October 2017.

### 2. Background

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- 2.1 The production of Locality Improvement Plans (LIPs) is a requirement of the Community Empowerment (Scotland) Act 2015. They are a key component of the Council and partners approach to localities working and provide a means of achieving more effective public sector integration and of strengthening the meaningful involvement of communities.
- 2.2 Under the legislation, locality planning is designed to achieve better outcomes for the individuals and communities, both of place and interest, experiencing the greatest inequality, based on an understanding of their needs, circumstances, and aspirations.
- 2.3 The arrangements for the LIP development were agreed by Council in September 2016 and the Edinburgh Partnership in December 2016. The approach aims to build on the work of the Neighbourhood Partnerships (NPs) which have provided the basis for co-ordinating community planning activity at a neighbourhood level since their establishment in 2007. Through the development and delivery of Local Community Plans (LCPs) NPs have provided a mechanism for joint service delivery on the priorities identified by local people and communities. These existing arrangements have informed the localities model and specifically the development approach for the LIP. With the current LCPs covering the period 2014-17, a key

area of work has been incorporating outstanding priorities within these plans into the LIPs, to provide continuity and ensure existing commitments are met.

### **3. Main report**

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- 3.1 The LIPs aim to achieve better outcomes for those individuals and communities experiencing the greatest inequality through partnership working and the meaningful engagement of citizens and communities. The plans set out the priorities for improving outcomes over a five-year period (2017-22) at locality and small area levels based on community intelligence drawn from a range of sources.
- 3.2 The LIP development followed a phased process. The work was led by a Project Team in each locality. These comprised a range of partners, including the Lead Officers for each of the thematic Locality Partnership Groups, namely: Community Improvement Partnership; Children's Services Management Group; Health and Wellbeing Group; Team around the Place; and Economy and Employability. At a city-wide level the activity was supported by a multi-agency Team to ensure a consistent and co-ordinated approach.
- 3.3 Critical to the development process was the gathering of local intelligence. This included the production of locality and small area profiles, comprising a range of socio-economic and demographic data, and a two-phase engagement programme. This programme was designed to maximise the opportunities for citizens and communities to participate in the process. A variety of methods were used reflecting the diversity of the communities and areas represented. Phase 1 focused on locality wide engagement to identify the issues and priorities for the whole area. Phase 2 was designed to target the small geographic areas, and individuals and communities, experiencing the poorest outcomes.
- 3.4 In Phase 1, the engagement sought to identify and prioritise areas for action in relation to five key themes, reflecting the Partnership Groups, of place; health and social care and wellbeing; children, young people and families; community safety; and employability. The engagement methods used included surveys (on and offline), events and stakeholder workshops. This activity was supported by all partners who were also encouraged to contribute their views based on their knowledge and understanding of the area. Face to face contact was a key feature, including engagement with members of faith communities, the travelling community, children and young people and members of the black and minority ethnic community.
- 3.5 The phase 2 engagement programme was targeted in the small geographic areas which, through an analysis of the Scottish Index of Multiple Deprivation and additional poverty indicators, were identified as experiencing the poorest outcomes. The activity focused on face to face conversations with individuals, service users and service providers to understand better the issues and help identify tailored solutions.

- 3.6 This community intelligence provided the basis for the outcomes and actions set out in the plans included as appendices 1 to 4. An integrated approach will be taken to the delivery, recognising the interdependencies of the thematic outcomes.
- 3.7 Working drafts of the plans were tested with a broad range of stakeholders during August 2017. This included the NPs, Locality Leadership Teams and Locality Committee Working Groups, with feedback from this process informing the final version of the plans.
- 3.8 To support the development process an Integrated Impact Assessment (IIA) was carried out. Through this several positive impacts were identified including the use of community intelligence and locality profiles to target the engagement process to the promote participation of individuals who are less likely to get involved. Whilst this IIA focused on the process, a further assessment will be carried out on the individual plans' outcomes and actions.
- 3.9 The LIPs have also been screened under Schedule 2 of the Environmental (Scotland) Act 2005 to determine whether a Strategic Environmental Assessment is required. This self-assessment evidences that the public sector bodies have met their legal duties to consider the environment in the development of the plans. A report has now been submitted to Scottish National Heritage, Scottish Environmental Protection Agency and Historic Environment Scotland for approval.
- 3.10 In the next stage, the Partnership Groups will carry out work planning for each of the outcomes, defining the outputs, resources and delivery timescales. This will also allow for more detailed quantitative and qualitative measures to be identified. The performance approach adopted has been informed by the model established for NP LCPs. This sets out the principles for performance reporting and will provide the Localities with the tools to monitor and report on progress on an ongoing basis.
- 3.11 Elected members have been involved in the development process through dedicated member briefings, participation in stakeholder events and through their involvement in NPs. The process of ongoing development and review will enable this involvement to continue with the future Locality Committees providing a vehicle for leadership and oversight. This, together with community and other stakeholder engagement, will inform and shape the plans over the next five years ensuring they are responsive to changing needs and circumstances. Findings from the IIA will also inform this work, ensuring activity is responsive to the equality and rights of all population groups.
- 3.12 A key requirement of the legislation is for public sector bodies to be jointly and individually responsible for ensuring the delivery and actions in the plans. On this basis, the LIPs will require to be approved by partners including NHS Lothian and the Integration Joint Board. The LIPs will then be subject to the collective endorsement of the Edinburgh Partnership on 28 September 2017.
- 3.13 The commitments of the Scottish Fire and Rescue Service and Police Scotland are set out below.

## **The Scottish Fire and Rescue Service**

- 3.14 The Scottish Fire and Rescue Service will continue to engage and work with partners, focusing our resources on identified LIP actions, contributing to a partnership approach that is fully committed to improving outcomes for people and communities across the four localities in Edinburgh.

## **Police Scotland**

- 3.15 Police Scotland is committed to working with local partners and the voluntary sector to tackle inequality and address concerns over anti-social behaviour and crime. By working together to address local problems in coordinated way, LIPs will focus attention and resources upon protecting the most vulnerable and improving the quality of life for residents.

## **4. Measures of success**

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- 4.1 The LIPs identify outcomes, actions and high level performance indicators. Further detailed measures will be identified through the action planning process.

## **5. Financial impact**

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- 5.1 The costs associated with this report are contained within existing budgets.

## **6. Risk, policy, compliance and governance impact**

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- 6.1 There are no adverse risks or policy impacts associated with this report.

## **7. Equalities impact**

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- 7.1 Locality planning activity contributes to the delivery of the Equality Act 2010 general duties of advancing equality of opportunity and fostering good relations.
- 7.2 An IIA has been carried out on the development of the plans. No specific concerns have been identified. A further IIA of each of the LIPs will be carried out as part of the action planning process to ensure due regard is taken to equality and rights.

## **8. Sustainability impact**

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- 8.1 The LIPs have been screened under Schedule 2 of the Environmental (Scotland) Act 2005. This self-assessment has determined that there are no negative environmental impacts and a Strategic Environmental Assessment is not required.

## **9. Consultation and engagement**

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- 9.1 The development of the LIPs has been a collaborative process involving the community and partners. In addition to local research and data, the plans were informed by two dedicated engagement programmes. This commitment to partnership working will continue with the action planning and further development of the LIPs involving all relevant stakeholders and being informed by the ongoing engagement of local people.

## 10. Background reading/external references

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N/A

### **Andrew Kerr**

Chief Executive

Contact: Laurence Rockey, Head of Strategy and Insight

E-mail: [Laurence.rockey@edinburgh.gov.uk](mailto:Laurence.rockey@edinburgh.gov.uk) | Tel: 0131 469 3493

## 11. Appendices

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Appendix 1: North East Locality Improvement Plan

Appendix 2: North West Locality Improvement Plan

Appendix 3: South East Locality Improvement Plan

Appendix 4: South West Locality Improvement Plan

Appendix 5: Locality Improvement Plan Glossary

# North East Edinburgh **Locality Improvement Plan 2017-2022**



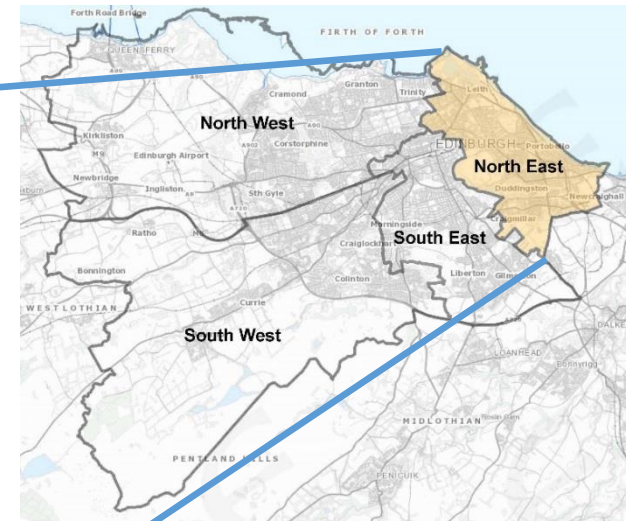
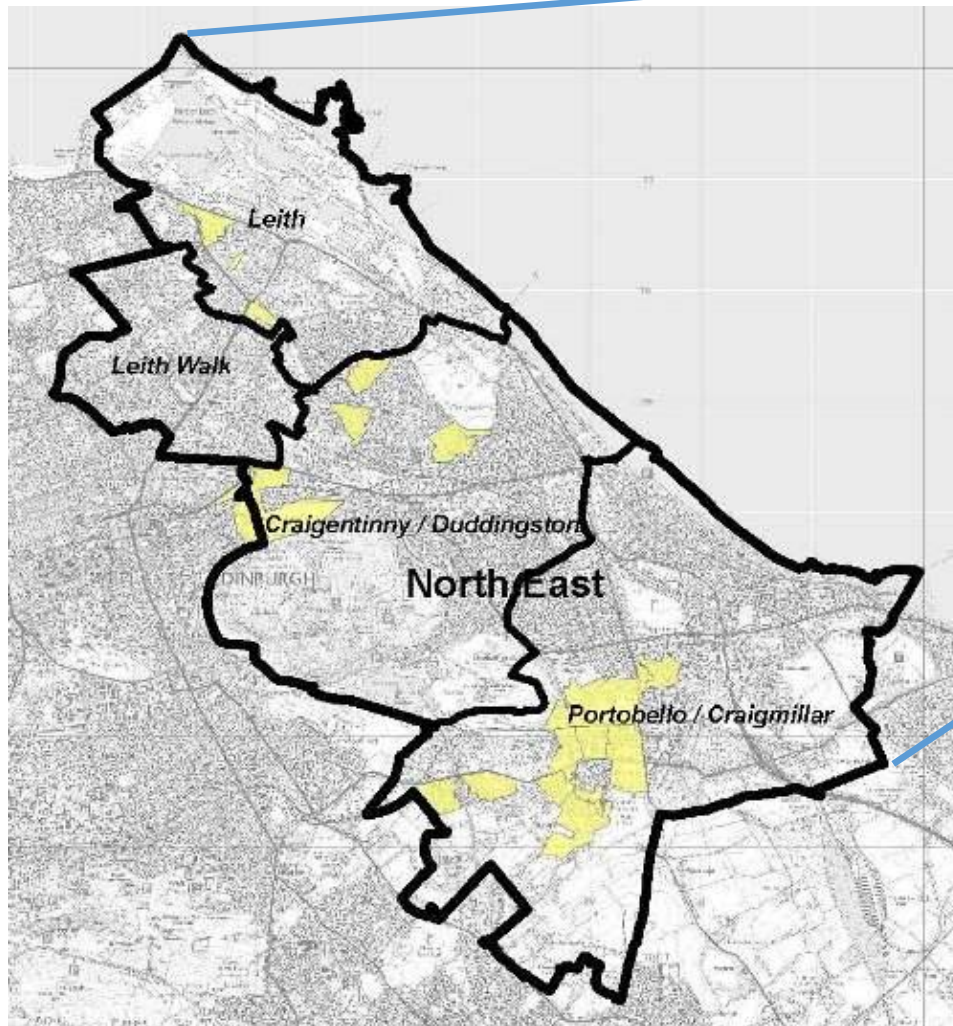
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## North East locality map including small areas



### Community Council Areas

Leith Harbour and Newhaven  
Leith Links  
Leith Central  
New Town and Broughton  
Craigentinny/Meadowbank  
Northfield Willowbrae  
Craigmillar  
Portobello  
Old Town

### Wards

Leith  
Leith Walk  
Craigentinny/Duddingston  
Portobello/Craigmillar

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## Introduction

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### Welcome from the North East Locality Leadership Team.

We are delighted to present the first North East Edinburgh Locality Improvement Plan 2017 - 2022.

This plan builds on the past successes and good practice of Craightinny & Duddingston Neighbourhood Partnership, Leith Neighbourhood Partnership, Portobello & Craigmillar Neighbourhood Partnership and their Local Community Plans.

This plan will help those people who are in greatest need, and focuses on how we can help prevent issues from taking place or getting involved to help resolve them.

It sets out:

- priorities for improving the area over the next five years

- actions that will be carried out in the short, medium and long-term
- our commitment to target our shared resources in the most effective way to tackle inequality.

In developing the plan, we spoke with people across the locality, as well as within smaller targeted areas, about what would make the area better and what we need to do to achieve this. This allowed us to identify the outcomes and priorities that will make a real difference to the lives of the people in the locality.

The plan brings our communities even closer together with local service providers, to plan and deliver better services which meet the needs of the people who use them.

We will continue to speak with local people and our partners and update this plan, and

the priorities, as well as report on our progress.

Our partners in the North East Locality Leadership Team are:

- The City of Edinburgh Council
- Police Scotland
- NHS Lothian
- Health and Social Care Partnership
- Scottish Fire and Rescue Service
- Voluntary Sector Forums in the North East (Voluntary Organisations in Leith Together, Portobello and Craigmillar Voluntary Sector Forum and voluntary organisations in Craightinny and Duddingston)
- Edinburgh College
- Edinburgh Voluntary Organisations' Council
- Skills Development Scotland.



## Context

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### Community planning

Community planning is the process by which councils and other public bodies work with local people, businesses and voluntary groups to plan and deliver better services to improve the lives of people who live in their community.

In Edinburgh, the city's community planning partnership where community, public and third sector come together is collectively known as the Edinburgh Partnership.

Over the last 10 years, communities have identified their own priorities through Local

Community Plans and have worked with service providers to improve their communities.

The most recent Local Community Plans ran from 2014 – 2017.

During that time, many organisations changed to working across four localities in the city, to manage their services within the same boundaries.

The Community Empowerment (Scotland) Act 2015 also changed community planning in Scotland.

The Act gives local people more say in how public services are planned, designed and delivered. The Act requires public bodies to:

- identify and improve outcomes in the geographical areas which experience the greatest inequality
- prepare and publish Locality Improvement Plans to deliver better outcomes on the agreed priorities
- review and report publicly on progress and revise and update the plans as appropriate.



## North East locality

The North East locality is an extremely diverse community of different age groups, ethnic backgrounds, housing and living standards and varying levels of employment, health and income.

The locality has the highest number of residents who live in low income households compared to the other three localities in Edinburgh.



**Population**  
**110,905**

The North East has the highest number of children (26%) in the city living in low income households. One in four children



**By 2035 population**

**expected to be**

**161,341**

compared to the city average of one in five. In addition, 27% of the city's total numbers of 'looked after children' live in the North East.

School attendance in North East primary and secondary schools is below both the citywide target and current average. For secondary schooling, the locality has the lowest attendance rates compared to the other localities.

The Portobello/Craigmillar ward has the highest number of adults in the city with no qualifications (28%) and only one sixth of all Edinburgh jobs are in the North East locality.



**14,882**  
**people over 65**



**16,038**  
**children under 16**

Often a combination of these issues impacts on peoples' quality of life. This leads to increased levels of inequality. The plan will tackle this inequality by creating greater opportunities for all.



**12,840**  
**houses planned**

The North East locality will face a number of opportunities and challenges in the coming years.

### Opportunities

Over the next five years, these will include:

- major regeneration/development projects, including the St James Quarter, the Waterfront, the Leith Community Hub and Edinburgh BioQuarter
- large student housing growth
- potential extension of the trams to Newhaven



- a diverse economy of health, retail, business, public and hospitality sectors
- an increase in the number of Community Link Workers to better support more people experiencing health inequalities

## Challenges

Over the next five years these will include:

- large numbers of adults without qualifications, leading to higher levels of unemployment
- projected to be the second fastest growing locality with 9% growth by 2022 mainly focussed in Leith and Craigmillar
- lowest rate of owner-occupation (53%) combined with a high rate of tenement properties (75%)
- highest percentage of people with long-term health problems that limit day-to-day activity.

A key aim of this plan will be to realise and maximise the benefits from the range of opportunities that present themselves across the locality over the next five years, whilst being prepared to meet the challenges in partnership and with an integrated and prepared approach.



## Engaging with our communities

We are continuing to build a better understanding of the needs and aspirations of our communities.

This plan aims to deliver the kind of area that everyone wants to live and work in.

We asked people what were the most important priorities to them. People told us that they want an area where:

- **all our young people reach their full potential**
- **people have more opportunities for work and affordable leisure facilities**
- **people feel part of their community**
- **the most vulnerable are supported and protected**
- **loneliness and isolation are reduced**
- **the impact on children living in poverty will be reduced**
- **there is a vibrant and thriving community that is strong, clean, green, safe and healthy.**

To do this, service providers and local people need to work together and focus on identifying issues earlier and delivering solutions in partnership.

To develop the plan, we asked local people for their views across five main themes: place, health and wellbeing, children, young people and families, community safety, and economy and employability.

We made it easy for people to have their say and spoke to people who would not normally get involved. We did this with an online survey, face to face conversations with people including on the street, in sheltered housing accommodation and in care homes. We also made extra effort to collect the views of young people, ethnic minority communities and other often under-represented groups by visiting mosques and the travelling people site.

We spoke with people living and working in smaller geographic areas identified as experiencing the greatest inequality.

Tackling the issues that will make a real difference in these specific areas will be a priority going forward.

Views from more than 2,000 individuals and groups were gathered and considered alongside other feedback such as the findings from the Police Scotland survey, 2050 City Vision, Edinburgh Children's Services Plan and the Edinburgh People Survey, and then used to develop the final plan.

We want local people to continue to be involved in shaping the development of this plan and will therefore continue to consult with communities to ensure that the actions delivered are successful.

For information on how to get involved, or to find out how to join a local community group, your community council or take part in local volunteering opportunities, please get in touch with us at [northeast.locality@edinburgh.gov.uk](mailto:northeast.locality@edinburgh.gov.uk)



## Locality wide outcomes

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The outcomes are set out under the five themes of economy/employability, place, community safety, children, young people and families, and health and wellbeing. Under each theme, we have set out the outcomes, high level actions and possible measures below. The measures provide an indication of what may be possible in measuring progress. These measures, along with outputs, timescales and resources to deliver the actions and achieve better outcomes are set out in accompanying work plans, which are being developed and are described in the 'How we will measure success' section. In order to best realise success and meet the outcomes set out in the Plan, there will be crossover and close links between the five themes and the work plans. None will sit in isolation, but will be tackled in an integrated partnership approach.

### Economy/employability



As the North East locality has a higher than average level of unemployment and a higher number of adults without qualifications, this leads to higher levels of poverty, inequality and disadvantage within communities and across vulnerable sections of society.

Organisations will work together to target, tailor and integrate support for these individuals. As a result, the plan will ensure that residents have the skills, aspirations and knowledge to secure sustainable employment whilst improving the general economic health of the area.

There are also many opportunities for growth in the North East locality including in particular the Bio Quarter and development

of Business Parks in the area. We will work with business to create, promote, and unlock these opportunities for all sections of society, regardless of personal circumstances. By working in partnership, we will ensure that opportunities meet the needs of both businesses and the community in which they operate.

**Partners include –** The City of Edinburgh Council, Fort Kinnaird Recruitment and Skills Centre, Volunteer Centre Edinburgh, Jobcentre Plus (Department of Work and Pensions), Edinburgh College, schools, local businesses, Skills Development Scotland, NHS Lothian, Joined Up for Jobs network, representatives from Voluntary Sector Forums in the North East and other voluntary organisations, North East community.

Outcome	High level actions	Measure
<p>Improve support to help increase access to apprenticeships, training and skills opportunities for all ages</p>	<ul style="list-style-type: none"> <li>• ensure career and vocational guidance is available for all ages</li> <li>• work with colleges, universities and training providers so training is flexible to meet the learners' needs</li> <li>• bring all information from providers and organisations together in one place</li> <li>• embed career advice into education</li> <li>• use volunteering to help people gain skills and training to help them get into work</li> <li>• provide mentoring opportunities within organisations</li> <li>• improve engagement with the business community and business forums to generate new training and employment opportunities</li> </ul>	<p>Positive destinations for school leavers</p> <p>Number of modern apprenticeships</p> <p>Unemployed people supported into learning</p>
<p>Increased affordable, flexible and accessible childcare options</p>	<ul style="list-style-type: none"> <li>• find where childcare is provided and ensure this it is flexible to meet needs</li> <li>• deliver training for those willing to work in childcare to meet the demands of a growing workforce</li> <li>• identify routes back to work for parents and creative solutions for childcare</li> <li>• review of "Making it Work" to learn from delivery of support service</li> <li>• work with employers to change attitudes to flexible working, so more people can apply for jobs</li> <li>• provide more and better access to information and support for parents.</li> </ul>	<p>Number of hours of free early learning and childcare provision</p>



Outcome	High level actions	Measure
Improved communication about support services and work opportunities	<ul style="list-style-type: none"> <li>• work with existing networks to map out relevant support services, and work opportunities</li> <li>• identify tools to communicate – work with local people/organisations</li> <li>• deliver more face to face communication with the community, tailor support and use social media</li> <li>• work with employers to consider how employees can be supported and given opportunities to progress</li> <li>• ensure that communications reach under-represented groups – work with community champions.</li> </ul>	Unemployed people supported into work
Reduced structural and individual barriers to employment	<ul style="list-style-type: none"> <li>• increase partnership working between employability organisations</li> <li>• provide regular opportunities for information events/exchanges between partner organisations to improve employability services</li> <li>• identify one location within Leith for an employability drop in service</li> <li>• improve access to employability support for the community.</li> </ul>	Unemployment rates
Increased investments in the locality	<ul style="list-style-type: none"> <li>• maximise the investment and employability opportunities presented through developments ie BioQuarter, business parks</li> <li>• develop “Joined Up For Business” approach to ensure skills and training meets business needs</li> <li>• develop North East offer for inward investment including targeted investment in digital industry</li> <li>• develop tourism opportunities in the North East locality to create jobs and diversify the city tourism offer.</li> </ul>	Number of new jobs in locality  Investment in locality



## Health and wellbeing



Our priority outcomes for improving health and wellbeing in the North East locality will help to make sure that the right care is delivered in the right place at the right time for people. The work covers the support and services which help to maintain or improve physical and mental health and wellbeing, as well as to prevent poor health in the future. We all value good health and want to live in a place that provides a variety of activities

and services in locations that can be accessed easily. A healthier community is a happier community.

Working in the locality model, we will focus on people and ensure that health and wellbeing is at the core of everything we do. By working with people who live and work in the area, we will build on local opportunities, activities, supports and services and current best practice. We will also work together to provide creative solutions so we can all maintain, improve or restore our health.

**Partners** include - Police Scotland, Scottish Fire and Rescue Service, The City of Edinburgh Council, NHS Lothian, Scottish Ambulance Service, Edinburgh Health and Social Care Partnership, GPs, Primary Care Community link workers, education (including universities), Edinburgh Voluntary Organisations Council, Voluntary Sector Forums in the North East and local network groups and third sector organisations, North East community.

Outcome	High level actions	Measure
Reduced loneliness and social isolation	<ul style="list-style-type: none"> <li>work with existing networks to map out relevant support services, community activities and social groups to inform people who live and work in the area about them</li> <li>work with local partners to develop the best ways to identify early those people at risk and support them so they can access local opportunities</li> <li>work with partners to identify the local needs of vulnerable groups and those barriers which may prevent them from accessing services and put in place potential solutions that build on community strengths</li> <li>partner with local people to better understand their experiences using existing support services through a variety of innovative techniques such as data, stories, action learning and co-design.</li> </ul>	Ratings of social isolation



Outcome	High level actions	Measure
Increased physical activity	<ul style="list-style-type: none"> <li>• enable those partners who are committed to increasing physical activity levels to network, share best practice and agree and deliver coordinated actions</li> <li>• map out what physical activities are currently provided and who uses them to identify any duplication and gaps for particular groups</li> <li>• develop and implement a physical activity awareness campaign with outcomes focused on moving more, taking part in physical activities and exercising</li> <li>• work with partners to identify the local needs of vulnerable groups and those barriers which may prevent them from accessing services, and put in place potential solutions that build on community strengths and existing assets</li> <li>• work with partners to increase access to free and low cost leisure opportunities.</li> </ul>	<p>Levels of physical activity</p> <p>People's perception of own health</p>
Improve access to health and support services	<ul style="list-style-type: none"> <li>• map community resources for health and wellbeing and develop and implement a strategy for keeping information up-to-date and accessible</li> <li>• improve communication and engagement with all vulnerable groups</li> <li>• develop clear ways for referrals to be made to community services, as well as good practice for letting people know what's available</li> <li>• work with partners to identify local needs, and the barriers stopping people from accessing the services and put in place potential solutions that build on what's already available in the community</li> <li>• work with local people, GP practice staff, pharmacies and third sector organisations to share best practice and learn from one another</li> <li>• develop and implement new ways of working based on learning from the Long Term Conditions Team, House of Care, Headroom, Link Worker projects and work with GPs and community pharmacies.</li> </ul>	<p>People's perception of accessing services</p>



## Community safety



We have spoken with communities, individuals and community safety service providers within the locality and identified these priorities.

The Police Scotland Edinburgh Division divisional priorities for 2017 are:

- acquisitive crime

- public safety
- anti-social behaviour
- serious and organised crime
- terrorism and domestic extremism.

These were identified through the local response to the Your View Counts survey, which empowered local communities to inform the Police of their concerns. These have been incorporated with the North East locality engagement

to identify the priorities in this plan which makes the best use of joint working, prevention and intervention locally within the North East.

**Partners include** – Police Scotland, The City of Edinburgh Council, Scottish Fire and Rescue Service, NHS Lothian, third sector organisations including Women's Aid and representatives from Voluntary Sector Forums in the North East, North East community.

Outcome	High level actions	Measure
Tackle hate crime and intolerance	<ul style="list-style-type: none"><li>• build stronger relationships with minority groups</li><li>• promote multi-cultural events in the community</li><li>• carry out a local campaign or "week of action" to promote harmony and belonging in the community</li><li>• encourage the reporting of hate crime and advertise remote reporting sites</li><li>• encourage a pro-active approach by the wider community to report hate crime</li></ul>	<p>Hate crime rates</p> <p>Number of remote reporting sites</p>
An area where communities feel safer	<ul style="list-style-type: none"><li>• carry out environmental assessments with the local community</li><li>• create a social media strategy</li><li>• deliver joined up surgeries, patrols and multi-agency events</li><li>• increase local area focus such as days of action</li><li>• deploy CCTV resources based on intelligence</li></ul>	<p>Perception that violent crime is not common in neighbourhood</p> <p>Satisfaction with the way violent crime is dealt with</p>

Outcome	High level actions	Measure
	<ul style="list-style-type: none"> <li>improve the engagement with local groups such as community councils, residents' associations, voluntary sector organisations and community groups</li> <li>work in partnership to tackle emerging trends and current local issues</li> </ul>	People feel safe in their Neighbourhood after dark
Tackle anti-social behaviour	<ul style="list-style-type: none"> <li>ensure key information is shared between relevant partner agencies</li> <li>develop a joint approach towards early and effective intervention</li> <li>make use of restorative justice practices in dealing with offenders</li> <li>promote citizenship and good behaviour to young people such as the use of role models</li> <li>engage with the community to identify alternative solutions to anti-social behaviour</li> <li>make full use of anti-social behaviour and housing legislation to target persistent offenders.</li> </ul>	<p>Hate crime rates</p> <p>Number of remote reporting sites</p>
Domestic abuse will be addressed	<ul style="list-style-type: none"> <li>promote domestic abuse awareness training to front line service providers</li> <li>identify gaps in and promote local support services for victims of domestic abuse.</li> </ul>	<p>Domestic abuse rates</p> <p>Satisfaction with the way domestic abuse is dealt with</p> <p>Number of remote reporting sites</p>
Alcohol and drugs misuse and associated issues will be addressed	<ul style="list-style-type: none"> <li>address community concerns and the associated issues with overprovision of alcohol in North East Edinburgh</li> <li>target gaps in provision of support services available to people with drug and alcohol problems</li> </ul>	Timely treatment for substance misuse



Outcome	High level actions	Measure
	<ul style="list-style-type: none"><li>• support the community to report concerns and provide information regarding drug dealing and alcohol sales to young people</li><li>• produce a co-ordinated strategy to deliver drug and alcohol education to young people and adults.</li></ul>	Alcohol related hospital admissions



## Children, young people and families



It is the vision of the Edinburgh and Young People Partnership that “Edinburgh’s children and young people enjoy their

childhood and achieve their potential”. Aligned to this vision are five outcomes that sit at the heart of the Integrated Children’s Services Plan:

- every child will have the best start in life
- children and young people’s attainment and achievement gaps will be reduced

- every child and young person will have good health and wellbeing
- poverty and inequality amongst children and young people and their families will be reduced
- children and young people and their families and their communities will be empowered to improve their wellbeing.

Children, young people and their families are the heart of our community. In North East Edinburgh, we want to increase the opportunities for families so that their children enjoy their childhood and reach their full potential. We believe that improving outcomes for children and

their families has a positive impact on the whole community, both now, and for the future. The Children’s Services Management Group will be responsible for coordinating and integrating services to children, young people and their families in the locality.

**Partners include** – The City of Edinburgh Council, Police Scotland, NHS Lothian, Health & Social Care Partnership, schools, Edinburgh Leisure, third sector representatives from Voluntary Sector forums in the North East and networks of organisations working with children, young people and families, North East community.

Outcome	High level actions	Measure
Improved access to learning for all	<ul style="list-style-type: none"> <li>• pilot ways to involve hardly reached families in lifelong learning such as maximising engagement with parents</li> <li>• map lifelong learning activities and promote opportunities across the community and service providers</li> <li>• create alternative curriculums – maximise creative, alternative, flexible opportunities for young people to stay in school</li> <li>• implement “Inclusive Practice” across all schools</li> <li>• implement the Youth and Children’s Work Strategy with initial dedicated support from the North East Locality Youth Development Worker</li> </ul>	<p>Literacy and numeracy levels</p> <p>Attendance rates at school</p> <p>School leavers positive destinations</p>



		Unemployed people supported into learning
Reduced risk of harm to all children, young people and families	<ul style="list-style-type: none"> <li>• deliver joint awareness raising training of domestic abuse and coercive control across all services and partners locally</li> <li>• roll out “Mentors in Violence Programme” across all high schools in the locality</li> <li>• work with partners to enable vulnerable families in crisis to remain in their locality/community</li> <li>• make sure that staff are trained and deliver parenting programmes</li> <li>• provide early support to families when needed.</li> </ul>	Number of Looked After Children Domestic abuse levels
Improved emotional and mental health of children, young people and families	<ul style="list-style-type: none"> <li>• ensure all North East schools are involved with “Growing Confidence” work</li> <li>• implement new initiatives to support the emotional wellbeing of children and young people such as “Well Being Academy Model”</li> <li>• increase staff awareness so they can better respond to emotional distress and increase staff capacity such as joint upskilling of staff</li> <li>• deliver a mental health awareness raising conference for young people linked to Mental Health Awareness Week.</li> </ul>	Children and Adolescent Mental Health Service waiting times  Psychological Therapy waiting times  Levels of wellbeing
All children, young people and families are more meaningfully included in their communities	<ul style="list-style-type: none"> <li>• expand the “Youth Talk” engagement model across the locality</li> <li>• remove barriers that prevent young people from participating fully in their communities</li> <li>• work in partnership with the third sector to develop effective tools to seek the views of children and young people</li> <li>• pilot an inclusion/participation project that celebrates diversity</li> </ul>	Youth participation Facilities and activities for children and young people



	<ul style="list-style-type: none"> <li>provide opportunities for local people to input into the proposed future development of Castlebrae High School</li> </ul>	Satisfaction with neighbourhood as a place to live
Increased access to high quality affordable play and leisure activities	<ul style="list-style-type: none"> <li>scope play and leisure activities/provision across the locality</li> <li>identify and promote good practice/low cost, sustainable projects such as buggy walk, Stravaigan</li> <li>work with private leisure providers to increase access</li> <li>develop and promote opportunities to participate in sports, leisure and creative play</li> </ul>	<p>Satisfaction with sports and leisure facilities run by Edinburgh Leisure</p> <p>Number and quality of outdoor play facilities</p> <p>Cultural event or venue attendance</p> <p>Attendance at sport and leisure facilities</p>



## Place



We want people living in North East Edinburgh to feel proud of and connected to the place where they live and to feel

invested in the future of their local area. This is especially important given the volume and scale of the new developments planned for the area and the projected increase in population which the regeneration will bring.

Through our provision of key environmental services such as housing,

infrastructure development, roads, pavements, parks, planning, waste collection and street cleaning, we want to create a place where:

- people want to spend time to work and play
- there is a sense of community pride
- people are involved and feel ownership for the place they live
- it is well maintained with quality housing and pleasant public spaces
- there is a quality, safe, clean and green environment which is sustainable for the future

By working together in partnership, we can achieve this, and will be more able to influence and shape our neighbourhoods so that they better meet the needs of local people.

**Partners include** – The City of Edinburgh Council, community councils, third sector organisations, “Friends of” groups, residents’ and tenants’ associations, housing associations, schools, Voluntary Sector Forums in the North East, North East community.

Outcome	High level actions	Measure
Cleaner area	<ul style="list-style-type: none"><li>• provide information to new residents such as information pack for new residents on collection dates and how to use environmental and waste services</li><li>• plan and deliver community clean up days</li><li>• plan a programme of activity with the community, local groups and voluntary organisations to encourage ownership and promote local pride</li><li>• early engagement with targeted intervention for young people through school projects and education eg eco school initiatives</li><li>• develop ‘Litter Prevention Action Plans’</li><li>• develop ‘Air Quality Action Plans’ for air quality management areas.</li></ul>	<p>Satisfaction with street cleaning</p> <p>Cleaning Industry Management Standards (CIMS) street cleanliness scores</p> <p>Air quality standard</p>

Improve the built environment	<ul style="list-style-type: none"> <li>• consult the community to develop a locality prioritised resurfacing programme</li> <li>• deliver a more coordinated programme of works through early planning with other services and partners</li> <li>• consider the impact on transport corridors when programming maintenance and/or improvement activity, particularly in areas of regeneration</li> <li>• promote active travel, public and community transport options</li> <li>• deliver agreed community led environmental improvements eg the London/Portobello Road Street Audit Improvement Plan</li> <li>• provide advice and guidance on household fuel bills and energy efficiency</li> </ul>	<p>Satisfaction with maintenance of roads</p> <p>Road Condition Index</p> <p>Journeys made by walking, cycling and public transport</p>
Communities are given more say on how budgets are spent	<ul style="list-style-type: none"> <li>• improve the information, data and opportunities so that communities can influence the decision-making processes</li> <li>• ensure targeted groups are engaged and involved in the decision-making process.</li> </ul>	<p>Residents feel they have a say on local issues</p> <p>Council's discretionary budget allocated through participatory budgeting</p>
Developments better reflect the needs of our communities	<ul style="list-style-type: none"> <li>• ensure developments are future proofed with appropriate infrastructure to support population increase</li> <li>• encourage active community input throughout locality wide development and improvement programmes</li> <li>• maximise the community benefits through the planning process</li> <li>• involve the community in ensuring access to quality play areas and green spaces</li> <li>• work in partnership with developers, registered social landlords and other partners to deliver more affordable housing</li> </ul>	<p>Residents feel they have a say on local issues</p> <p>Satisfaction with parks and green spaces</p> <p>Affordable homes are delivered</p>



<p>Better and increased use of community assets</p>	<ul style="list-style-type: none"> <li>• improve the ways to support community ownership</li> <li>• identify and maximise the opportunities for asset transfer under the Community Empowerment (Scotland) Act 2015</li> <li>• develop better joint working between service providers and environmental community groups such as friends of parks</li> <li>• identify land suitable for community growing initiatives</li> <li>• increase use and access of local facilities for the community and partners eg libraries, community centres</li> </ul>	<p>Local assets ownership by communities within the locality</p> <p>Use of buildings for community activity</p>
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## Small area priorities

In addition to the locality wide outcomes, it is recognised that there are communities that experience a higher level of inequality. Local data on deprivation and poverty rates were analysed and mapped to assist in identifying smaller geographical areas within the North East locality where people experience higher levels of disadvantage.

These small geographical areas include:

- Greater Craigmillar - Bingham, Magdalene, Niddrie and The Christians

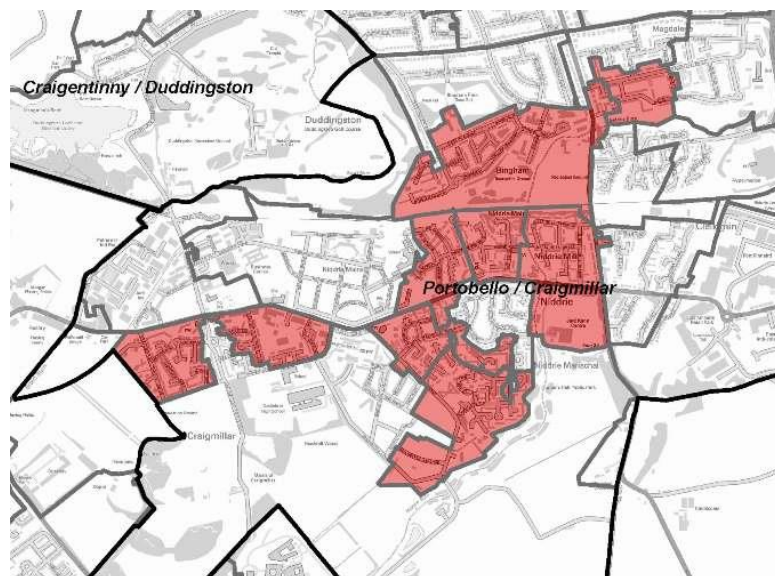
- Restalrig/Lochend/Loganlea
- Areas within Leith

To improve the lives of those most at risk and furthest removed from positive outcomes, the plan must identify ways to work with these communities, partners and service providers to create long term change. This includes shifting from managing crises to early intervention, targeting key issues and developing and delivering actions which help to reverse the trends which contribute to negative outcomes.

The plans below describe the high level actions separated into five themes for these small areas. As part of the next steps, detailed work plans are being developed which will support the delivery of actions in each small area. These will detail further actions, timescales and measures to track progress. The approach to measuring success is described in the 'How we will measure success' section.



## Greater Craigmillar - Bingham, Magdalene, Niddrie and The Christians



The communities within Greater Craigmillar that have been identified in the small area plan, include Craigmillar, Bingham, Magdalene, Niddrie and The Christians.

The area lies to the east of the locality and sits in the Portobello/Craigmillar Ward.

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The small area plan aims to improve employability opportunities, housing conditions and transport links for local residents. Partners will work to better identify and support those at risk of social isolation, as well as seek to improve access to health and well-being services for young people and other targeted groups within the identified communities. Improved community safety will also be a focus for the area.

Outcome theme	Action
Economy/employability	<ul style="list-style-type: none"> <li>map, promote and identify opportunities to provide more tailored lifestyle and learning opportunities to meet identified needs</li> <li>increase young people's access to employment opportunities in new developments</li> </ul>
Health and wellbeing	<ul style="list-style-type: none"> <li>partner with public and third sector organisations to identify people at risk of loneliness and social isolation early on, and support them to access local opportunities</li> </ul>

Outcome theme	Action
	<ul style="list-style-type: none"> <li>work with partners to co-locate advice, support and services, especially for young people, existing drug users and people in recovery from substance misuse, in places that are local and easy to access for all</li> </ul>
Community safety	<ul style="list-style-type: none"> <li>build stronger relationships with the community through local surgeries and engagement</li> <li>carry out a “week of action” to address local issues.</li> </ul>
Children, young people and families	<ul style="list-style-type: none"> <li>retain multi-agency school holiday activity programme</li> <li>improve local provision of sexual health, mental health and alcohol misuse services and education for young people.</li> </ul>
Place	<ul style="list-style-type: none"> <li>improve housing conditions</li> <li>explore opportunities to improve transport links to access services and social networks</li> </ul>

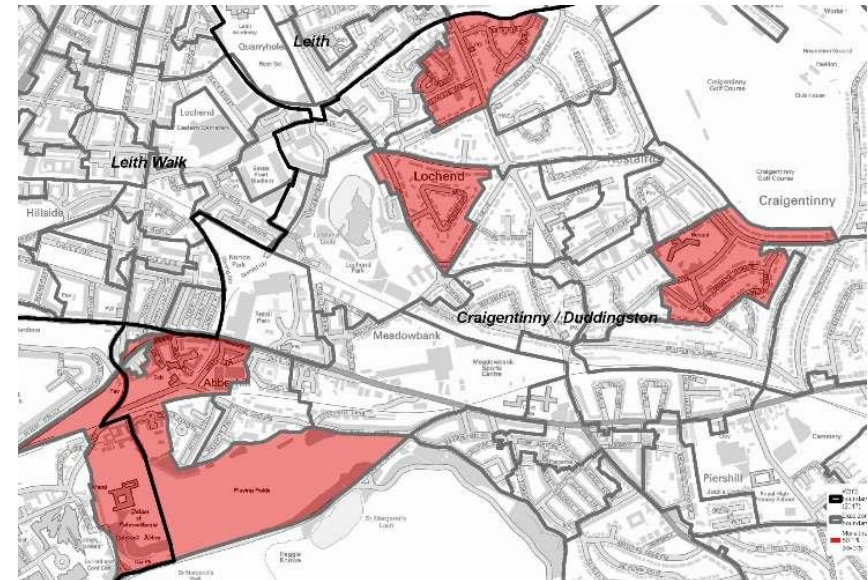


## Restalrig/Lochend/Loganlea

The communities of Restalrig, Lochend and Loganlea have been identified in the small area plan. The area sits in the middle of the locality within the Craightinny/ Duddingston Ward.

Local residents have asked for services that will improve outcomes for children and young people including activity programmes, and increased provision of targeted health, well-being and youth employability support services. The key priorities within the small area plan aim

to create improved learning and training opportunities, with specific focus on digital skills, volunteering and English for Speakers of Other Languages classes. Better transport links and cleaner, greener and safer aspirations are also top priorities for these communities and are highlighted in the plan.



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Outcome theme	Action
Economy/employability	<ul style="list-style-type: none"> <li>• identify opportunities to deliver English for Speakers of Other Languages (ESOL) classes in the area</li> <li>• provide digital accessibility and training</li> <li>• map, promote and identify ways to provide more tailored lifestyle and learning opportunities to meet identified needs</li> <li>• improve work readiness through volunteering</li> <li>• investigate options for a dedicated area based youth employment service.</li> </ul>
Health and wellbeing	<ul style="list-style-type: none"> <li>• work with partners to improve access to services, especially mental health support and substance misuse counselling, for vulnerable groups</li> <li>• develop a communication plan with local partners to increase uptake of health services, third sector supports and community events.</li> </ul>



Outcome theme	Action
Community safety	<ul style="list-style-type: none"> <li>• work in partnership to address anti-social behaviour</li> <li>• engage with the local community through surgeries</li> <li>• carry out a “week of action” to address local issues.</li> </ul>
Children, young people and families	<ul style="list-style-type: none"> <li>• plan and deliver a multi-agency school holiday activity programme</li> <li>• improve local provision of sexual health, mental health and alcohol misuse services and education for young people</li> <li>• provide youth activities on Friday evenings and weekends</li> </ul>
Place	<ul style="list-style-type: none"> <li>• more affordable housing</li> <li>• identify ways to minimise littering, dumping and dog fouling</li> <li>• explore opportunities to improve transport links to access services and social networks</li> <li>• provide outreach services.</li> </ul>





Outcome theme	Action
	<ul style="list-style-type: none"> <li>• work with city refugee resettlement initiatives to welcome and integrate new Scots into the area, focusing on ensuring they understand health information and advice and know how to access support and services</li> <li>• develop and implement a preventative approach to alcohol-related harm with local people and partners.</li> </ul>
Community safety	<ul style="list-style-type: none"> <li>• address anti-social behaviour with a particular focus on motorbikes</li> <li>• engage with the local community through surgeries</li> <li>• carry out a “week of action” to address local issues.</li> </ul>
Children, young people and families	<ul style="list-style-type: none"> <li>• plan and deliver a multi-agency school holiday activity programme</li> <li>• improve local provision of sexual health, mental health and alcohol misuse services and education for young people</li> <li>• provide parenting training and support.</li> </ul>
Place	<ul style="list-style-type: none"> <li>• maximise opportunities through the Housing Service patch working model</li> <li>• identify ways to minimise littering, dumping and dog fouling</li> <li>• explore traffic management options that reduce air pollution</li> <li>• improve the physical environment to reflect the needs of people with disabilities.</li> </ul>



## How we will measure success

The locality wide and small area plans in sections 5 and 6 contain a strategic description of high level actions and possible measures. This will be underpinned by workplans which set out detailed actions, timescales and the key measures that will demonstrate how change is taking place in each locality, forming the basis of the performance framework. These more detailed workplans will form the basis of monitoring progress allowing scrutiny of areas of success and areas of improvement that will be subject to regular review.

An Annual Progress Report will also be produced evidencing progress on delivering the outcomes in the plan, based on the output of the continuous monitoring and scrutiny, and will be presented to Council committee and partner governance bodies for further scrutiny and approval.

The core principles and methods for monitoring progress and performance reporting are:

### Principles

- 1 Easy to access and understand**  
Information on how each outcome is progressing needs to be readily available, regularly maintained, clearly laid out and free of jargon.
- 2 Focused on outcomes as well as outputs**  
The aim of monitoring information is to measure the difference made to local people and communities and not just changes made to services.
- 3 Alignment with other strategic aims**  
The partners' progress towards achieving the outcomes must be consistent with their own established strategic aims. This is to ensure that the services are working towards clearly aligned goals and are monitoring their work in a consistent way.

### Methods

- 1 Workplans**  
A set of more detailed plans relating to the outcomes and associated actions will allow monitoring of the partners' activity and progress towards achieving our shared goals.
- 2 Regular performance reports**  
These will detail progress towards achieving the outcomes. They could include actions, key performance indicators, case studies and customer research to give a balanced view on progress. These reports will form the basis for the Annual Progress Report.
- 3 Annual Progress Report**  
Progress in achieving the outcomes for the locality and small areas will be reported annually to Council committee and partner governance bodies.



## Further information and contacts

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### Key contacts

Further information about this plan is available by contacting the North East locality team:

- email [northeast.locality@edinburgh.gov.uk](mailto:northeast.locality@edinburgh.gov.uk)
- telephone 0131 529 3111 and ask to speak to the Locality Manager or the Lifelong Learning Service Manager.

### Links to plans and strategies

The Locality Improvement Plan links with a range of existing strategies including:

#### **The City of Edinburgh Council**

Business Plan

[www.edinburgh.gov.uk/businessplan](http://www.edinburgh.gov.uk/businessplan)

Local Development Plan

[www.edinburgh.gov.uk/localdevelopmentplan](http://www.edinburgh.gov.uk/localdevelopmentplan)

#### **The Edinburgh Partnership**

Children's Services Plan

[www.edinburgh.gov.uk/childrenservicesplan](http://www.edinburgh.gov.uk/childrenservicesplan)

#### **NHS Lothian**

NHS Lothian Strategic Plan 2014 - 2024

[www.nhslothian.scot.nhs.uk/StrategicPlan](http://www.nhslothian.scot.nhs.uk/StrategicPlan)

#### **Edinburgh Integration Joint Board**

Edinburgh Health and Social Care Partnership Strategic Plan

[www.edinburgh.gov.uk/healthstrategicplan](http://www.edinburgh.gov.uk/healthstrategicplan)

#### **Police Scotland**

Local Police Plans 2017 - 20

[www.tinyurl.com/EdinburghLocalPlans](http://www.tinyurl.com/EdinburghLocalPlans)

#### **Scottish Fire and Rescue Service**

Local Fire and Rescue Plan for the City of Edinburgh 2014-2017

[www.firescotland.gov.uk/SFRS\\_LocalPlan\\_CityofEdinburgh.pdf](http://www.firescotland.gov.uk/SFRS_LocalPlan_CityofEdinburgh.pdf)

#### **Edinburgh Voluntary Organisations' Council and Volunteer Centre Edinburgh**

Everybody's Edinburgh

[www.evoc.org.uk/about-evoc/everybodys-edinburgh-third-sector-manifesto](http://www.evoc.org.uk/about-evoc/everybodys-edinburgh-third-sector-manifesto)

## **Equalities statement**

Locality Improvement Plans set out our commitment to promoting equality and diversity. An Integrated Impact Assessment (IIA) and Strategic Environmental Assessment (SEA) have been carried out, enabling all partners to

meet their legal duties to consider equality, human rights, sustainability and the environment. The assessments ensure that the planned services and policies promote equality of opportunity, eliminate discrimination and harassment, and promote good relations between those with protected characteristics and

those with none. They also allow broader inequalities to be addressed, ensuring that the needs of all people are met.

For further information or to view a copy of the assessments please contact: [northeast.locality@edinburgh.gov.uk](mailto:northeast.locality@edinburgh.gov.uk)

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# North West Edinburgh Locality Improvement Plan 2017-2022



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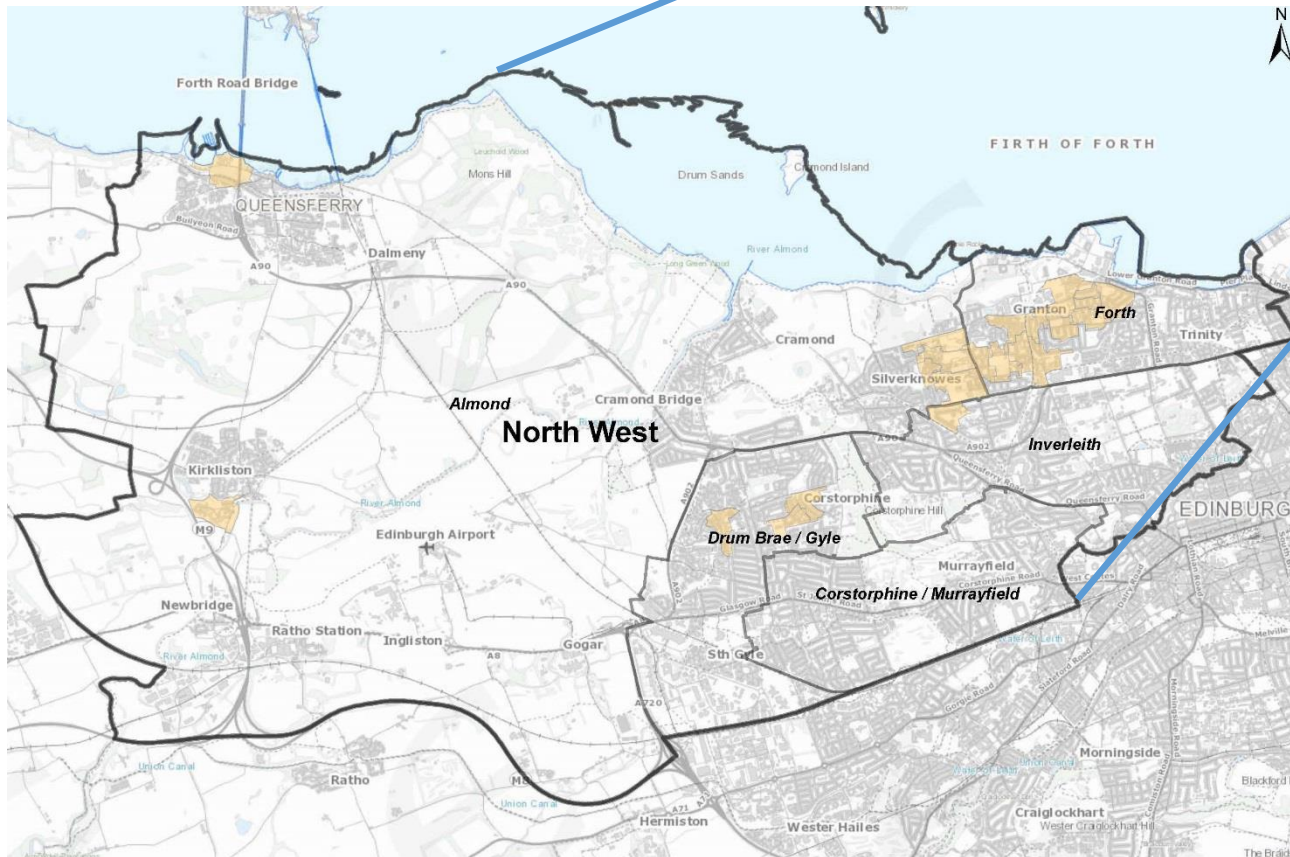


## North West locality map including small areas

### Wards

Almond  
Drum Brae/Gyle  
Corstorphine/Murrayfield  
Forth  
Inverleith

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### Community Council Areas

Leith Harbour and Newhaven  
Trinity  
Granton and District  
Muirhouse Salveson  
Silverknowes  
Cramond and Barnton  
Queensferry and District  
Kirkliston  
Ratho and District  
Corstorphine  
Drum Brae  
Murrayfield  
Craigleith/Blackhall  
West End  
Stockbridge/Inverleith  
New Town/Broughton  
Leith Central



## Introduction

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We are delighted to present the first North West Locality Improvement Plan 2017 - 2022.

The key aim of this plan is to achieve better outcomes for communities and individuals in North West Edinburgh and to reduce the gap for those experiencing the greatest inequality. This plan will help those people who are in greatest need, and focuses on early intervention and prevention approaches, which over time, will help address an imbalance of equality in some of our local areas.

To develop this plan, we built on Edinburgh's existing community planning arrangements (Neighbourhood Partnerships). Public sector reform is also key to ensuring more effective partnership working across a range of agencies, and further involving communities when we make decisions.

We carried out a programme of community engagement in 2016/17. We spoke with communities across the locality, asking what would make the area better and

looked at ways that we can strengthen the communities' voice in the decisions that matter across the locality.

We are mindful that some areas within North West Edinburgh experience greater levels of disadvantage and therefore carried out more targeted engagement in these communities. More information on these areas, the engagement and the outcomes is included later in the plan.

By speaking with local people, we identified outcomes and priorities that will make a real difference to the lives of the people in our communities.

The involvement of our communities will drive the development of this plan and build on local community planning approaches to date. This has created solution focussed actions that will help make real change across all sectors of our communities. The plan brings our communities even closer together with our local service providers, to plan and deliver better services which meet the needs of the people who use them.

This plan is a commitment to communities within the North West locality of how we will work with you to target our resources in the most effective way across the length and breadth of the locality, and to address the known inequalities amongst our communities. We will continue to listen to what you tell us over the lifetime of the plan, review and report on progress annually, and realign priorities as needed.

Partners in the North West Locality Leadership Team are:

- The City of Edinburgh Council
- Police Scotland
- NHS Lothian
- Health and Social Care Partnership
- Scottish Fire and Rescue Service
- Edinburgh College
- Edinburgh Voluntary Organisations' Council
- Third sector representatives from the Forth & Inverleith Voluntary Sector Forum and from the Western and Almond Voluntary Sector Forum
- Skills Development Scotland.



## Context

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### Why create a Locality Improvement Plan

Locality development builds on previous work linked to community planning. Community planning is the process by which councils and other public bodies work with local people, businesses and voluntary groups to plan and deliver better services to improve the lives of people who live in Scotland.

The Local Government (Scotland) Act 2003 provided the initial statutory basis for community planning. It was introduced to:

- enable public bodies to work together to deal with complex, long-term challenges that a single organisation cannot deal with, for example inequalities in health, employability and levels of crime
- involve local communities more in the decisions that affect people's lives.

All local authority areas established Community Planning Partnerships. In Edinburgh, the city's community planning partnership, where community, public and

third sector come together, is collectively known as the Edinburgh Partnership.

In addition, 12 Neighbourhood Partnerships were introduced and each created Local Community Plans to build partnership approaches to tackle and support local issues.

The Community Empowerment (Scotland) Act 2015 reinforces many of the Community Planning practices and gives local people more say in how public services are planned and run. In doing so, the act requires Community Planning Partnerships to:

- produce a local improvement plan (LIP)
- identify which geographical areas have communities that experience the poorest outcomes
- prepare and publish locality plans to improve outcomes on agreed priorities for these communities
- review and report publicly on the progress towards their LIP and locality plans, and revise and update the plans as appropriate.

All partners aim to build on a culture in which community empowerment is the right thing to do. The establishment of the four localities in Edinburgh recognises that effective services must be designed with and for people and communities - not delivered 'top down' for administrative convenience.

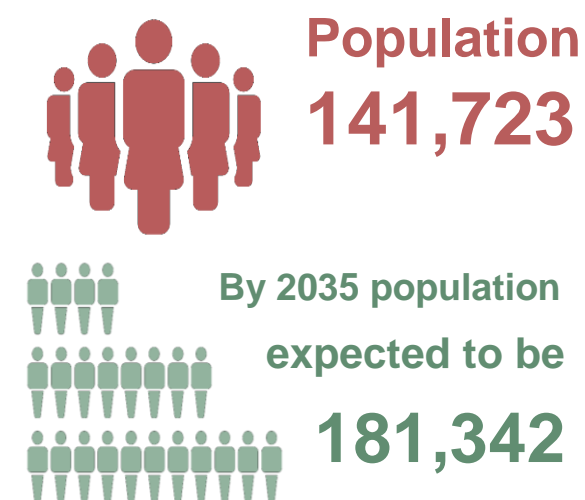
The range of benefits from a more involved and engaged population include: local democratic participation boosted, increased confidence and skills among local people, higher numbers of people volunteering in their communities, and more satisfaction with quality of life in a local neighbourhood. Better community engagement and participation leads to the delivery of better, more responsive services and better outcomes for communities.

The creation of the LIPs is the starting point and over time will identify and create more opportunities for our communities to engage in the processes available.

## North West locality

### The locality – geography and people

The locality stretches east from South Queensferry along the shoreline through Cramond, Barnton, Granton and Trinity and moves south to Warriston, then west along the northern reaches of the new town including Stockbridge, and continues through Roseburn, Murrayfield, Corstorphine and past the Airport to Ratho Station and onto Kirkliston (and all communities in between).



Across the locality, there are areas of high affluence as well as, primarily in the Forth ward, those which are amongst the most deprived in the city.

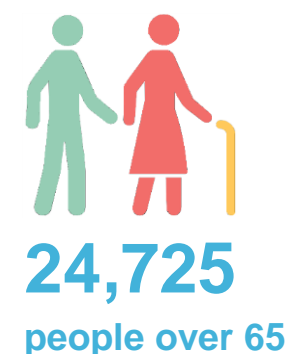
The North West locality faces a number of key challenges in the coming years. It is expected to see the largest population growth in Edinburgh by 2022 by as much as 10% (around 14,000). This will put additional pressure on primary and secondary schools as well as housing and other key services such as NHS primary care.



Alongside wider housing developments, the North West will see the greatest level of social and affordable housing investment across the city, with around 870 expected to be completed during the life of the LIP.

Currently, 61% of all Council homes across the North West locality are located in the Forth ward and Muirhouse.

Health services also face significant challenges with an ageing population. The North West has more people aged over 65 years than any other locality. Lifestyle choices also place increasing demands on all services. In the Edinburgh People Survey 2016, almost 42% of people in the North West indicated that they have not engaged in any exercise. This alone will impact longer term on services.



The areas of Muirhouse, Wester Drylaw, West Pilton, Granton, Royston and Wardieburn (collectively known as the North small area) also have significant social and economic challenges. The North small area has the second lowest average household income in Edinburgh, 30% of children live in households in relative poverty. Of those deemed 'economically inactive' across the locality, 26% live here and Muirhouse is currently ranked as one of the top ten most deprived areas in Scotland. It also has the highest concentrations of benefits dependency.

The North Edinburgh small area will benefit from more focused work to reduce inequality and disadvantage, along with other small areas in Kirkliston (Gateside estate), South Queensferry (Walker estate), parts of Clermiston, and parts of East Craigs.

The LIP, whilst serving the wider locality, also has a specific focus on these smaller geographical areas, to get a better understanding of the needs and aspirations of individual communities.

A key aim of the locality approach to achieving better outcomes for people, is to shift the focus from tackling crisis to early intervention and prevention.

To achieve this, there needs to be a greater understanding of the root causes and related trigger points for individuals and families in reaching 'crisis'.



## Engaging with our communities

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People living in, working in or simply visiting the North West locality have a crucial role in helping to shape the future of the areas in many different ways. People from all backgrounds engage with community life through community councils, school parent/teacher associations, community centres, volunteering, carers, uniformed children and young people's services, tenants' groups, residents' groups, friends of parks, organisation committees and boards, even those simply attending events or activities or taking the time to get involved with surveys or online feedback. It is vital that we build on this and find more ways to engage with more people throughout the life of the plan to help shape the future of the locality.

All the partners involved with shaping and delivering the plan are fully committed to **putting people at the heart** of the overall process and we will:

- **work together** with the community and partners
- **involve** everyone in an open discussion that meets the needs of all

- **listen** to and **act** on needs, issues and ideas
- **develop** new and better ways of doing things, especially to grow opportunities for more people to engage and influence outcomes.

We are committed to creating a culture and focus that builds relationships, communities and places through real discussion, involvement and doing things *with* people.

In developing this plan, we are continuing a conversation to find out what matters most to individuals, families and communities and in doing so have identified areas for action.

We started with two phases of engagement. The first phase focussed on working with our existing Neighbourhood Partnership structures and known groups to have real discussions about what affects our communities. We asked people 'what the locality would look/feel like in five years time'. Over 900 responses were received and examined to identify where there were

common issues or suggestions. Then they were merged into key themes around health, safety, children young people and families, employment, and our place – the physical part of our locality.

Within each theme, the 900 responses were used to create statements and these were then made available using online and printed surveys in community buildings such as community centres and libraries where everyone was invited to rank what they felt was the most important. This formed the priority outcomes for the wider North West locality, included in this plan.

Other inputs and those statements not included will also be useful. We will contact those who contributed and left an email address to form a reference group that will help monitor our progress in delivering the priorities.

Phase 2 involved the smaller areas where we used a different approach. Local people were involved through pop up stalls in areas such as Clermiston, Walkers or Gateside. In some areas, we knocked on

doors to encourage people to get involved. A key outcome of the engagement was a focus on quality of life issues.

Further work is still ongoing to identify whether there are issues which can be addressed in a similar way, with service providers and residents in East Craigs.

Community Action North (CAN) provided dedicated support in the neighbourhoods of Granton, Muirhouse, West Pilton, Royston, Wardieburn and Wester Drylaw. CAN specifically targeted groups and individuals at the heart of the issues in the North Edinburgh small area. The outcomes have been developed using co-production techniques, whereby the lead from each theme is engaging with key community representatives to develop a work plan with agreed actions.

In the other small areas, community councils and other key groups and individuals, such as elected members, were asked to endorse the suggested outcomes and actions.

Both phases involved over 1,000 people but importantly, the key emphasis of the

engagement was about the quality of discussion and reaching an understanding of what many of the key issues are that affect people.

We are committed to keeping an open discussion, listening and helping communities come together to decide what they want to achieve and find ways to do this. The designing of this plan is not an end in itself, but the start of an ongoing process, so we can build and co-create solutions with communities through time, experience and presence. Every member of the community is encouraged to have their say, be actively involved and play their part.

Communities will be supported to work with the locality team in the following ways:

- come together with services, decide what they want to achieve and find ways of achieving this
- address social concerns and exclusion, ensuring all groups can be heard
- build effective and representative community organisations
- focus on strengths and assets in the community, providing opportunities to lead change, volunteer and be

entrepreneurial to help create the things needed

- grow the financial, legal and organisational capacity to achieve results
- empower participation and involvement in decision making forums, place making, service design and priorities for spending.

Partnership working must change how we deliver services, listen to and work with communities. The aim is to establish a mutually beneficial relationship with the community to clarify our commitment to them, and theirs to us.

In addition to the locality-wide consultation and engagement described in this section, the views of community representatives and elected members have been sought and incorporated into the LIP at meetings of each of the North West Neighbourhood Partnerships – Almond, Forth, Inverleith and Western – as well as at specific briefings to elected members and community councillors.



## Locality wide outcomes

The outcomes are set out under the five themes of economy/employability, place, community safety, children, young people and families, and health and wellbeing.

Under each theme, we have set out the outcomes, high level actions and possible measures below. It is recognised that the actions and measures are at a high level, and do not provide the level of detail which allows communities to identify actions specific to their area. This level of detail, along with more specific measures, outputs, timescales and resources to deliver the actions and achieve better outcomes are set out in accompanying work plans, which are being developed and are described in the 'How we will measure success' section. These workplans will provide a dynamic mechanism to regularly review progress with partners, and will provide a list of tangible deliverables to report progress against. As such, the workplans will facilitate ongoing engagement with community councils and other community groups in relation to the issues and actions which are of most

concern to them in their immediate neighbourhood.

### Employment, training and education



Whilst the majority of the North West locality celebrates relative affluence, for some, becoming economically stable with access to careers remains a significant challenge. Many individuals experience high levels of complex needs and associated issues as a result of living in poverty such as poor mental health, equality issues and stigma. Led by Edinburgh College, the Employment Training and Education group will focus on creating improved opportunities for all wishing to improve their own personal circumstances through improved access to further education, developing upskilling opportunities and good employment. Early intervention will be a key focus too with young people being better equipped to enter the world of work and life in general. With large scale developments planned across the locality, the group will seek to

access as many benefits as possible with links to apprenticeships and other training placements.

With advances in technology and changes to traditional career paths, we must think differently about how we engage employers and create better connectivity to those that can essentially act as a skilled, educated, motivated and able work force. Another focus will be to enable those often left behind because of equality issues to access the same opportunities as anyone else and we will work with the community to challenge inequality at all levels.

**Partners include** – The City of Edinburgh Council, Skills Development Scotland, DWP Jobcentre Plus, NHS Lothian, high schools, employability providers, Edinburgh College, Edinburgh Volunteer Centre, third sector representatives from the Forth & Inverleith Voluntary Sector Forum and from the Western and Almond Voluntary Sector Forum, Joined up for Jobs network and large employers eg RBS, Edinburgh Airport and Leonardo.

Outcome	High level actions	Measure
<p>Our young people will leave school with suitable 'life skills' to help them make appropriate and informed choices, and will be supported to be ready, equipped and confident to enter the world of work</p>	<ul style="list-style-type: none"> <li>• we will dedicate staff resource to research and develop an appropriate 'Life Skills' programme to pilot in one high school with a view to rolling out across the locality by year five. Support young people to get the basics of what they need to start taking advantage of employment/college opportunities: bank account, NI number, birth certificate (Links to Life Skills development)</li> <li>• work with businesses both local and city wide to develop longer work experience opportunities while at school. Have a longer preparation/run up to start of placement so it is the best fit for a young person and they get the most out of it</li> <li>• investigate 'Key to Potential' 'Cyrenians' model being rolled out more widely across the locality. Develop better support for those who are non-attenders – coaching /1:1 support at an earlier stage and investigate</li> <li>• develop better /fuller programmes for those students on alternative timetables. Invest/Strengthen links with those organisations able to work with young people aged 15 years eg RUTS, Fairbridge and Rathbone.</li> </ul>	<p>Attainment</p> <p>Positive destinations for school leavers</p> <p>Participation in life skills programme</p> <p>Number of Modern Apprenticeships</p>
<p>Identified a wide range of high quality employment, training and further education opportunities for our residents</p>	<ul style="list-style-type: none"> <li>• establish annual 'Jobs Fair' to promote opportunities across the wider locality</li> <li>• as part of wider locality communications, build a community database to enable improved promotion of available employment/training and further education opportunities</li> <li>• work with College to develop /strengthen short range of taster courses so people don't have to commit to something they are not sure of</li> </ul>	<p>New business start ups</p> <p>Employment rates</p> <p>Number of new jobs in the locality</p> <p>Local job fairs</p>

Outcome	High level actions	Measure
	<ul style="list-style-type: none"> <li>develop communication strategy between College and organisations supporting young people on pre-college/employment courses eg Tomorrow's People, Activity Agreements</li> <li>develop strategies to overcome barriers/fears that prevent young people taking advantage of opportunities out-with their immediate neighbourhoods</li> <li>work with schools to establish and promote non-gender stereotypical career opportunities eg boys do construction, girls do hair and beauty.</li> </ul>	
Developers contribute to local employment opportunities/apprenticeships as part of their contracts	<ul style="list-style-type: none"> <li>improve communication by local businesses and construction companies to ensure local opportunities are advertised to those working with prospective employees. Identify more flexible approaches to the Edinburgh Guarantee and put pre-Edinburgh Guarantee step in place to enable young people to be ready for it</li> <li>give longer placement opportunities so people can become job ready and put more support in place</li> <li>work with employers to develop more part-time work opportunities to support flexible opportunities for returners, parents/carers etc including work from home options eg - .com industry.</li> </ul>	<p>Number of Modern Apprenticeships</p> <p>Training and development</p>
In partnership, tackled inequality issues such as living wage, discrimination, access to transport	<ul style="list-style-type: none"> <li>monitor the take up of employment across all sectors to better understand levels of pay versus demand and opportunities available</li> <li>support the Council and other organisations to promote living wage amongst employers</li> <li>work with childcare providers to ensure adequate and affordable provision is widely available, especially for low earners</li> </ul>	<p>Pay levels in the public and private sectors</p> <p>Childcare provision</p> <p>Number of living wage employers</p>



Outcome	High level actions	Measure
	<ul style="list-style-type: none"><li>• work with local community groups and organisations to tackle all aspects of discrimination and promote equality across all employment sectors</li><li>• undertake a wide-ranging study across the North West locality focussing on barriers to employment, training or further education to include transport, childcare and support needs eg carers use findings to develop an appropriate action plan.</li></ul>	



## Health and wellbeing



The integration of Health and Social Care services in Edinburgh has been a significant step towards creating a more responsive, joined up approach to meeting the evolving demands across the city. The Health and Wellbeing outcomes will be led by the Health and Social Care Locality Manager through a group that involves a wide range of related disciplines. All involved are aware of the challenges faced across the locality in terms of

increasing population, ageing population and areas of deprivation and poverty. Working together and using resources more effectively, the group will aim to ensure health based services and activities can meet not only the growing demands but also where existing services need to adapt to better support community needs. Early intervention is at the heart of the Health and Social Care agenda and the outcomes identified by the community reflect this.

**Partners include** – Health and Social Care, NHS Lothian (various), The City of Edinburgh Council (various), third sector

(including Saheliya, Edinburgh Leisure, Care and Repair, Living Well North, Pilton Health Project, North Edinburgh Alcohol Collaborative, Places for People, North West Carers, Scottish Care, Alzheimers Scotland), networks and forums (including Local Opportunities for Older People network, representatives from Forth & Inverleith Voluntary Sector Forum and Western and Almond Voluntary Sector forum) and GP Practices - North West Clusters

Outcome	High level actions	Measure
Accessible GP and supporting services, with appropriate time for consultation	<ul style="list-style-type: none"> <li>it will be possible to book GP appointments at short notice (on the day), as well as future appointments</li> <li>develop a health relevant communications plan highlighting where local providers and services are such as promoting alternatives to GP service</li> <li>consider opportunities for GPs and practice managers to meet with communities to foster better understanding of service and customer demands</li> <li>assess effectiveness of GP Practice Link Worker/Social Prescribing pilot with a view to developing the activity across both clusters. Promote the use of community pharmacies</li> </ul>	People's perception of accessing services



Outcome	High level actions	Measure
Better equipped services to support independent living, and help people in need of support and care to remain at home.	<ul style="list-style-type: none"> <li>• establish more effective use of new and emerging technology, and opportunities provided by new build housing, to engage patients and promote positive health</li> <li>• streamline Council processes to enable quicker access to decisions and budgets</li> <li>• improve the promotion of Direct Payments (option one) and Self Directed Support (option two) to service users and support agencies</li> <li>• widely publicise the partnership's list of agencies signed up to deliver Self Directed Support</li> <li>• promote and recognise carers through increased support and respond to specific needs</li> <li>• develop appropriate way for GPs to flag/identify carers and direct them to support agencies</li> <li>• develop the use of day services to provide flexible and 'wraparound' support to their service users in times of crisis, step up/step down support.</li> </ul>	People's perception of living independently
Key facilities in our communities are more accessible, affordable and welcoming and people know how to get support and access resources.	<ul style="list-style-type: none"> <li>• investigate the potential to develop local information hubs and touch points in community cafes and pharmacies</li> <li>• develop a North West locality website with info about health and wellbeing services</li> <li>• widely promote Edinburgh Voluntary Organisations' Council's Little Red Book</li> <li>• link with Place work to ensure that it addresses the needs of communities of interest, in particular people with disabilities, older people and the siting of bus stops.</li> </ul>	Satisfaction with neighbourhood as a place to live



Outcome	High level actions	Measure
<p>Reduce poor mental health and isolation by providing more opportunities for social engagement, and support measures are in place to care for the range of mental health issues that exist.</p>	<ul style="list-style-type: none"> <li>• promote and support the development of 'The Social Cure' approach such as our communities can provide the greatest benefits</li> <li>• establish a programme of intergenerational activity across the locality such as Duke of Edinburgh participants linking with various client groups</li> <li>• assess services providing support to vulnerable and isolated people to create a more joined-up approach, preventing overlap of provision</li> <li>• link to the Council's Adult Education Programme to provide specific training, raising awareness of mental health issues and coping mechanisms</li> <li>• promote 'stress control' service and training and 'survive and thrive group'</li> <li>• promote and deliver training in complex trauma to community services and develop a toolkit for services and guidance</li> <li>• promote the wide-range of opportunities for people to engage in activities enhancing physical and mental wellbeing such as friends of parks groups, community gardeners, walking groups, and community cafes/hubs</li> <li>• work in partnership with a range of agencies and communities to support individuals affected by addictions such as alcohol and drugs</li> <li>• co-locate community practice nurses into GP practices.</li> </ul>	<p>Ratings of mental health and isolation</p>



## Community safety



Led by Police Scotland's North West Locality Commander, two distinct approaches will be taken to support the development of the outcomes as identified

by our wider North West Edinburgh communities and those at small area level, especially in the North Edinburgh small area. The North West Community Improvement Partnership will co-ordinate actions across the whole locality, and StrongerNorth will focus on the North Edinburgh small area. Integrated into both approaches is contribution from the Scottish Fire and Rescue Service (SFRS) led by the Locality Lead Station Manager based at Crewe Toll Community Fire

Station, and following the principles expressed in the SFRS Local Fire and Rescue Plan for Edinburgh, available at [www.firescotland.gov.uk](http://www.firescotland.gov.uk)

Local Policing is central to the effectiveness of Police Scotland and is core to our statutory role. Partnerships are at the heart of what we do in Edinburgh and we aim to deliver excellence in service and protection, with the consent of our local communities. You can expect us to deliver that service with fairness, integrity and respect.

In April 2017, following consultation with our communities, we drafted the local Police Plan for Edinburgh which sets out the local policing priorities and objectives

for Edinburgh Division of Police Scotland for 2017-2018.

Visit: [tinyurl.com/EdinburghLocalPlans](http://tinyurl.com/EdinburghLocalPlans)

This is a one-year plan and links directly to the priorities contained in this Locality Improvement Plan.

**Partners include** – The City of Edinburgh Council (Children's Social Work, Schools, Lifelong Learning, Family and Household Support, Housing Operations, Youth Justice), Education, Police Scotland, Criminal Justice, Children's Reporter, Scottish Fire and Rescue Service

Outcome	High level actions	Measure
Our Police are accessible, approachable and involved with our communities	<ul style="list-style-type: none"> <li>officers will strengthen the approaches to community engagement and participation across all sectors of our communities</li> <li>officers will regularly attend organised community meetings and organised activities/events and provide relevant information about local crime related activity</li> </ul>	Satisfaction with Police services

Outcome	High level actions	Measure
	<ul style="list-style-type: none"> <li>Police Scotland will continue to build on social media and other communication streams to support improved engagement.</li> </ul>	
The resources aimed at tackling crime and anti-social behaviour can meet the demands of the whole locality	<ul style="list-style-type: none"> <li>North West Community Improvement Partnership (CIP) and #StrongerNorth will meet regularly to identify crime and anti-social behaviour trends and hot spots, consider locally determined priorities and task joint resources accordingly</li> <li>provide regular reports on CIP and #StrongerNorth activities at locality-wide and smaller area</li> <li>our fire service will work with communities to deliver home safety visits, focussing on our most vulnerable people and find appropriate ways to refer identified issues back to key agencies.</li> </ul>	<p>Anti-social behaviour rates</p> <p>Perception that violent crime is not common in the neighbourhood</p> <p>Satisfaction with how anti-social behaviour is dealt with</p>
Our Police will work in partnership with local agencies and the community to deal with low level crime.	<ul style="list-style-type: none"> <li>establish a local community safety forum to discuss and agree local priorities for joint action, to address anti-social and criminal behaviour</li> <li>work together to:               <ul style="list-style-type: none"> <li>prevent young people entering statutory interventions such as looked after and accommodated children</li> <li>deliver local multi agency events to raise awareness of issues</li> </ul> </li> <li>work together and intervene earlier to prevent escalation</li> <li>support a range of diversionary activities and mentoring activities such as 'Mentors in Violence' prevention and 'Rights Respecting' programmes</li> <li>develop Youth Engagement Partnerships (YEP) to co-ordinate and improve opportunities for diversionary activities</li> </ul>	Satisfaction with how anti-social behaviour is dealt with
Initiatives to tackle long term issues such as	<ul style="list-style-type: none"> <li>effectively deliver Operation Soteria (motorbike crime)</li> </ul>	Edinburgh People Survey:



Outcome	High level actions	Measure
drugs, motorbikes etc are effective and sustainable	<ul style="list-style-type: none"> <li>• deliver events to promote and inform communities and partners of the actions being taken in respect of long-term issues</li> <li>• make best use of existing CIP and #StrongerNorth structures to prioritise crime and anti-social behaviour trends and hot spots, task joint resources accordingly and regularly report on the outcomes of actions taken</li> <li>• consult the community on the perceived impact of designated action plans to tackle the issue to inform future developments or appropriate review of strategies.</li> </ul>	<ul style="list-style-type: none"> <li>• perception that violent crime is not common in neighbourhood</li> <li>• satisfaction with the way violent crime is dealt with</li> <li>• people feel safe in their Neighbourhood after dark</li> </ul>
Our community is empowered to help promote responsible behaviours and work with key agencies to tackle local issues, sharing escalating issues and hotspots.	<ul style="list-style-type: none"> <li>• support community-led local community safety initiatives eg Living in Harmony</li> <li>• work with migrant and BME communities to develop projects to address their specific needs</li> <li>• support local communities to establish Neighbourhood Watch</li> <li>• work with our communities to tackle long standing social issues such as domestic violence, drugs, and so on.</li> <li>• ensure community voices are represented at relevant community safety and tasking forums.</li> </ul>	<p>People feel able to have their say on local services and issues</p> <p>People from different backgrounds get on well together</p>



## Children, young people and families



Led by the North West Communities and Families Practice Manager, the Children's Services

Management Group brings together a wide range of senior officers and partners to review local practices, identify shared use of resources and establishing effective activities and programmes. Those involved believe communities involved in the development of the LIP have

focussed on developing outcomes that will help identify innovative approaches to tackle many of the underlying barriers preventing our children, young people and their families accessing or achieving positive life based outcomes. The LIP outcomes are informed by and link directly to key city strategies and plans such as the Integrated Children's Services Plan (ICSP), NHS Lothian strategic plan for Edinburgh, and the Health and Social Care Partnership Strategic Plan.

**Partners include** – The City of Edinburgh Council (Children's Social Work, Schools, Lifelong Learning, Early Years, Family and Household Support, Psychological Services), Education (Welfare Service), NHS Lothian (Health Promotion, Public Health, Health Visiting, School Nursing), Police Scotland, third sector representatives from the Forth & Inverleith Voluntary Sector Forum and from the Western and Almond Voluntary Sector Forum and network of organisations working with children and young people.

Outcome	High level actions	Measure
Our schools are fit for the future and will support greater levels of engagement in positive activities for the wider community	<ul style="list-style-type: none"> <li>establish existing levels of community and organised club/sport based activities in schools across the locality</li> <li>increase opportunity for community and club/sport access to school facilities</li> <li>any new schools planned in the locality will be designed around the needs of the wider communities.</li> </ul>	<p>School building ratings</p> <p>Community bookings of school facilities</p>



Outcome	High level actions	Measure
<p>There are high quality spaces for young people to play to encourage healthier lifestyles</p>	<ul style="list-style-type: none"> <li>• any new or replacement play facility will be co-designed with young people</li> <li>• develop and promote opportunities to participate in sports, leisure and creative play in our indoor and outdoor facilities</li> <li>• invest in safe play streets where developments are managed by partners, and encourage other developers to design safer streets to encourage natural play</li> <li>• build on the existing network of professional/amateur/club based sports and physical activity to identify new opportunities to support greater levels of participation</li> <li>• work with young people to identify areas that will benefit from ad hoc play space such as hoops, outdoor table tennis etc</li> <li>• consider the needs of all young people, including those with protected characteristics.</li> </ul>	<p>Number and quality of outdoor play facilities</p> <p>Physical activity levels</p>
<p>Our families in greatest need receive good quality and early intervention support to avoid family crises, with our professional services working closer together, using joint resources to prevent escalation of potential issues</p>	<ul style="list-style-type: none"> <li>• support capacity building of individuals and families by delivering a range of universal and targeted supportive programmes such as Incredible Years, peep learning together programme, PPP (Positive Parenting Programme), Family Group Decision Making</li> <li>• support primary schools to identify and address individual and collective pupil issues to ensure multi-disciplinary approaches are effective such as Support in Time (Positive Parenting)</li> <li>• work better together to prevent young people entering into statutory interventions such as looked after and accommodated children</li> <li>• ensure children are kept safe by putting in place appropriate Child Protection measures where required, and the Getting It Right For Every Child (GIRFEC) approach is adopted</li> </ul>	<p>Number of Looked After Children</p> <p>Participation in parenting programmes</p> <p>Adults achieving personal learning goals</p>



Outcome	High level actions	Measure
	<ul style="list-style-type: none"> <li>• work in partnership with our schools to provide support to our most vulnerable and challenging young people, particularly in relation to their emotional health and wellbeing</li> <li>• link in with Team Around the Cluster Improvement Plans and individual school Improvement Plans</li> <li>• provide home based support for those families who do not engage in programmes in schools or other centres</li> <li>• develop appropriate adult education based programmes, linking in with Edinburgh College and English for Speakers of Other Languages (ESOL) provision</li> <li>• work towards making Edinburgh a child friendly city.</li> </ul>	
<p>Informal activity and learning opportunities, including library membership, are affordable and accessible to every child</p>	<ul style="list-style-type: none"> <li>• establish 'YouthTalk' (mass engagement activity) across all parts of the North West locality, to support Members of the Scottish Youth Parliament elections and alter services in response to feedback from young people, particularly seeking the views of those young people who don't otherwise engage with services</li> <li>• roll out 'Every Child is a (library) Member' across all primary schools and refresh at S1 induction</li> <li>• work with all youth providers to maximise the availability of activities and resources</li> <li>• build on reading challenges in both school based and community based libraries</li> <li>• create innovative programmes in libraries, schools and public spaces to increase participation of people with protected characteristics.</li> </ul>	<p>Library memberships for children</p> <p>Participation levels</p>



Outcome	High level actions	Measure
Our young people will leave school with suitable 'life skills' and attainment levels to help them make informed and appropriate choices	<ul style="list-style-type: none"> <li>• embed group based activity within schools to support the needs of young people with physical and emotional wellbeing issues</li> <li>• identify and support a range of positive 'role models' to encourage positive outcomes for young people such as 'Mentors in Violence' prevention</li> <li>• work in partnership with a range of organisations and services to establish a 'life skills' programme to encourage broader thinking and socially responsible behaviours beyond school life</li> <li>• develop programmes external of school, to support young people to achieve appropriate academic/vocational qualifications</li> <li>• close the gap in attainment levels between schools across the locality, relevant to the city.</li> </ul>	<p>Attainment Positive destinations Participation in life skills programme</p> <p>Duke of Edinburgh Awards</p>



## Place



How we plan, use and look after the places we live in has a huge bearing on everything else we do, and will be particularly important in the North West given the volume and scale of proposed new developments as expressed in the [Local Development Plan](#). As important as planning new development is, how well we use and look after the

physical environment and this is also addressed in the LIP priorities.

The Place sub group is led by the North West Locality Manager and is currently focussed on creating a Council “Team Around the Place”, bringing together a range of Council services to deliver an integrated locality approach. The sub group will then be widened out to include other

partners and engage the community in working up and delivering the detail of the Action Plan

**Council services involved are** – Planning, Housing Operations, Housing Property, Housing Strategy and Investment, Waste, Parks, Greenspace and Cemeteries, Roads, Communities and Families.

Outcome	High level actions	Measure
Large scale developments are better managed and consider the wider infrastructure and specific needs of our communities, including schools and other community assets	<ul style="list-style-type: none"> <li>planners and other professionals clearly explain legislative and policy drivers influencing their thinking and approaches</li> <li>seek and consider community views at an early stage when new developments are proposed, and explain where they are not acted on</li> <li>support communities to engage with developers</li> <li>clearly identify, track and report on Section 75 payments and developer contributions</li> <li>use the Local Development Plan Action Programme dynamically to establish and secure funding for actions, and regularly report progress against the programme to the community.</li> </ul>	Community involvement and consultations in new developments
Our communities are better connected and have appropriate transport links and public	<ul style="list-style-type: none"> <li>highlight the importance of transport infrastructure and links in planning new developments</li> <li>refresh and widely communicate strategic Transport Action Plans for North and West Edinburgh</li> </ul>	Journeys made by walking, cycling and public transport



and community transport services fit for future use	<ul style="list-style-type: none"> <li>actively seek and source a range of funding options to promote and provide a wide range of transport connectivity, including cars, public transport, bike and pedestrian</li> <li>encourage public transport providers to engage with communities, and take community views on board when making service decisions</li> <li>review take up of community transport (Council and non-Council) providing door to door access to key facilities and activities (<i>Links to Health and wellbeing</i>)</li> <li>act on findings from Placemaking exercises already completed and consider carrying out Placemaking exercises in other neighbourhoods</li> </ul>	Satisfaction with public transport
Our existing roads, pavements, cycle paths, public green spaces and parks are well maintained, with parks and green spaces being used more by all sectors of the community for a range of activities	<ul style="list-style-type: none"> <li>improve Council online reporting systems to make it easy to report single and multiple issues</li> <li>regularly report on repairs performance against target timescales</li> <li>regularly report on the parks and green space standards achieved</li> <li>provide information on roads pavements and parks capital improvement programmes</li> <li>jointly prioritise and produce local capital budgets with the community such as Neighbourhood Environment Programme</li> <li>develop 'friends of' parks groups for every park in the North West</li> <li>work with 'friends of' parks and other community groups to target park improvements, events and activities to the needs of the local community</li> <li>identify and promote opportunities for community growing and other activities</li> <li>develop a programme of estate walkabouts with community groups to identify one-off and recurring issues about roads, pavements, parks and green spaces, and agree action plans to address them</li> <li>act on findings from Placemaking exercises already completed and consider carrying out Placemaking exercises in other neighbourhoods.</li> </ul>	<p>Satisfaction with maintenance of roads, pavements and footpaths</p> <p>Road condition</p> <p>Emergency road defects made safe</p> <p>Satisfaction with public transport</p> <p>Parks and green space being used by citizens and visitors to engage in cultural and sports provision</p>



		Park quality standards
Housing needs are met by providing more affordable and social rented homes	<ul style="list-style-type: none"> <li>• release Council-owned land for house building by 21<sup>st</sup> Century Homes and other social landlords</li> <li>• work with other landholders to release land for social house building</li> <li>• enforce and report on planning conditions for developers to provide social housing</li> <li>• annually report on social housing units completed.</li> </ul>	Affordable and low cost homes are delivered
Take action to improve air quality and reduce pollution	<ul style="list-style-type: none"> <li>• monitor air quality levels in areas with greatest congestion</li> <li>• consider implementation of low emission zones</li> <li>• support public transport providers to further reduce emission levels in their fleet</li> <li>• support active travel, with specific Council budgets dedicated to walking and cycling</li> </ul>	Air quality analysis



## Small area outcomes

No individual living in the locality is immune from issues that link to poverty, health or crime. For some communities, these issues are more visible when associated with physical space, housing conditions and wider deprivation.

When developing the LIP, we used local community intelligence and additional data and research to identify specific geographical small areas within the North West. This helped those responsible for developing the LIP to work closer with these communities to reach a better understanding of why some individuals and families, often over many generations, continue to find it difficult to gain and sustain employment, leave school with poor attainment levels, suffer from poor health or may be linked with high levels of crime and anti-social behaviour. In some cases, all of these issues can be present.

When engaging with people in these areas, it is clear that the wider

community want to work with key agencies to reverse this trend.

Even at this small area level, there are still significant differences experienced by the people living within them around poverty and quality of life, as well as wider issues as identified in the Scottish Index of Multiple Deprivation (SIMD), which include health, crime, education, income, housing, and employment.

To improve the lives of those most at risk and furthest removed from positive outcomes, the LIP must identify ways to work with these communities to create long-term change. This must include shifting from managing crises to early intervention and improved support at grassroots level. It is recognised that for many issues, interventions must break down generational barriers and will be difficult. Their inclusion in the LIP is to ensure all relevant agencies and individuals recognise the importance of how we can all make better use of

existing resource and to develop initiatives aimed at lifting these communities, and over time, bring them more in line with the wider locality.

The areas identified across North West are:

- South Queensferry (Walker Drive)
- Kirkliston (Gateside)
- Clermiston and East Craigs.
- Wester Drylaw, Granton, Muirhouse, Wardieburn and West Pilton (North Edinburgh small area).

The plans below describe the high level actions separated into five themes for these small areas. As part of the next steps, detailed work plans are being developed which will support the delivery of actions in each small area. These will detail further actions, timescales and measures to track progress. The approach to measuring success is described in the 'How we will measure success' section.



### Small areas - Walker Drive, South Queensferry

Working with Queensferry and District Community Council, we engaged with local residents in a series of pop up surgeries. These established the priorities for mainly physical improvements of the areas, as highlighted in the map.



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Outcome	Action
Improve waste collection and recycling	<ul style="list-style-type: none"> <li>• review existing waste and recycling services</li> <li>• produce improvement proposals</li> <li>• identify opportunities as a result of the removal of garages</li> <li>• monitor ongoing issues – walkabouts etc.</li> </ul>
Tackle littering and fly tipping	<ul style="list-style-type: none"> <li>• carry out local publicity campaign to highlight issues and costs of clean up</li> <li>• identify hot spots during walkabouts</li> <li>• environmental wardens to prioritise local patrols and undertake appropriate action such as issue Fixed Penalty Notice where possible – Zero Tolerance</li> <li>• organise community litter picks</li> <li>• consider erecting physical barriers to prevent fly tipping where feasible.</li> </ul>

Outcome	Action
Improve condition of housing stock such as stairs and roofs	<ul style="list-style-type: none"> <li>• survey Council housing</li> <li>• develop improvement plan</li> <li>• provide information and advice to owners and tenants in multi-tenure stairs</li> <li>• support owners to take forward common repairs in multi-tenure stairs.</li> </ul>
Improve area by demolishing disused garages	<ul style="list-style-type: none"> <li>• develop Neighbourhood Environment Programme (NEP) proposal</li> <li>• consult local residents on improvements</li> <li>• implement improvements.</li> </ul>
Improve traffic and parking	<ul style="list-style-type: none"> <li>• carry out a local campaign supported by the community council and partners to highlight the issues</li> <li>• consider increasing parking when carrying out Neighbourhood Environment Projects</li> <li>• take action where vehicles are identified to be parked illegally.</li> </ul>

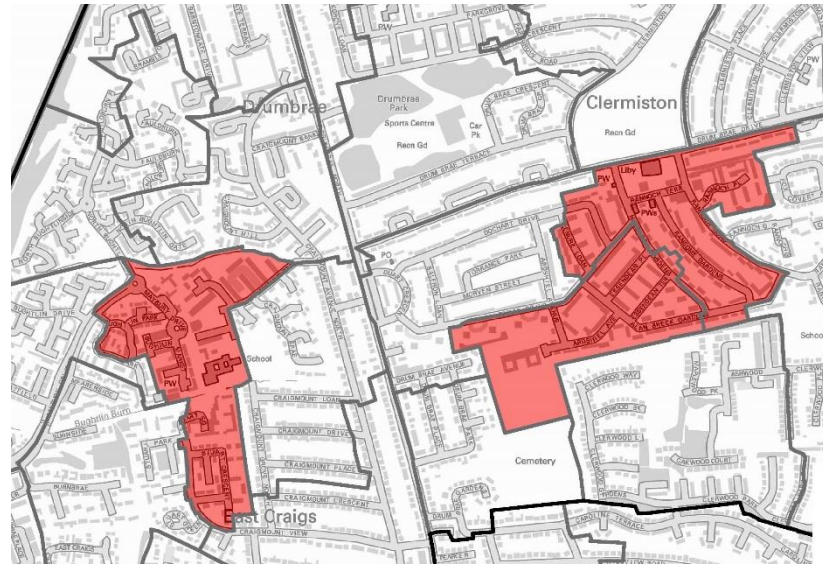


### Small areas – Clermiston/Drumbrae

Working with Drumbrae Community Council we engaged with local residents in a series of pop up surgeries. These established the priorities for mainly physical improvements of the areas highlighted to the right in the map.

### East Craigs

Action plan to be developed



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Outcome	Action
Concerns about levels of youth based anti-social behaviour in the area addressed	<ul style="list-style-type: none"> <li>• establish levels of crime and anti-social behaviour reported</li> <li>• target enforcement action in appropriate cases</li> <li>• link to diversionary activities in Clermiston/Corstorphine.</li> <li>• monitor ongoing levels of youth anti-social behaviour at North West Community Improvement Partnership (CIP)</li> <li>• carry out community safety perception survey.</li> </ul>
Drug related issues (crime and dealing) tackled	<ul style="list-style-type: none"> <li>• establish level of reported activity and review actions</li> <li>• publicise Crimestoppers for anonymous reporting</li> <li>• housing patch officers to note suspicious activity and forward concerns raised by residents</li> <li>• eviction action taken against Council tenants convicted on drugs charges</li> <li>• monitor crime statistics at North West CIP.</li> </ul>

Outcome	Action
More policing	<ul style="list-style-type: none"> <li>• Police to attend community council and other local meetings</li> <li>• present local crime report to these meetings.</li> </ul>
Reduce inconsiderate and illegal parking	<ul style="list-style-type: none"> <li>• carry out a local campaign supported by the community council and partners to highlight the issues</li> <li>• appropriate action taken where vehicles are identified to be parked illegally</li> <li>• consider increasing parking when carrying out Neighbourhood Environment projects.</li> </ul>
Reduced dog fouling	<ul style="list-style-type: none"> <li>• environmental wardens to prioritise local patrols and undertake appropriate action – such as issue Fixed Penalty Notice where possible – Zero Tolerance</li> <li>• research initiatives/methods (used in Scotland) to see where actions have identified longer-term impact and overall reductions</li> <li>• engage with local community groups and organisations to create imaginative localised campaign/ investigate sponsored bags to be widely available (No Excuse)</li> <li>• promote how the issue affects the community and in particular young people – health risks etc.</li> <li>• report back to community council and local groups on the complaints received and Fixed Penalty Notices issued.</li> </ul>
Improved Clermiston Park and play areas within it	<ul style="list-style-type: none"> <li>• establish/support 'friends of' park group to consult locally on potential improvements</li> <li>• where changes are proposed, children and young people will be involved in the design aspect</li> <li>• report outcomes of annual Parks Quality Standard survey to the community council and 'friends of' group</li> <li>• discuss with residents in immediate area the possibility of installing play equipment in planned back green improvements.</li> </ul>



Outcome	Action
Improved roads and pavements	<ul style="list-style-type: none"> <li>publicise local roads and pavements scheduled for improvement in Council's Roads and Footpaths Capital Programme</li> <li>carry out regular walkabouts with the community council and community representatives to identify faults</li> <li>provide regular updates to community council on progress of repairs</li> <li>identify particularly bad areas for inclusion in Neighbourhood Environment Programme.</li> </ul>
Tackle fly tipping	<ul style="list-style-type: none"> <li>identify hot spots during walkabouts</li> <li>consider erecting physical barriers where feasible</li> <li>environmental wardens patrol hotspots and take action against fly tippers if possible</li> <li>carry out local publicity campaign emphasising the affect and cost of clean ups.</li> </ul>
Our children and young people will feel more involved and engaged in positive activities	<ul style="list-style-type: none"> <li>introduce the YouthTalk (mass engagement) model to capture views and opinions of young people and involve a minimum of 50% of agreed age group</li> <li>develop a Youth Engagement Partnership (YEP) to introduce and improve activity across Clermiston/Corstorphine</li> <li>Make links between Drumbrae Library Hub, the Rannoch Centre and the Edinburgh Leisure centre to ensure overlap of service is avoided, potentially improving the spread of activity</li> <li>investigate other bodies accessing the Drumbrae Hub when not used by the Council.</li> </ul>



### Small areas – Gateside (Kirkliston)

Working with Gateside Tenants' and Residents' Association, we engaged with local residents in a series of pop up surgeries and home visits. These established the priorities for mainly physical improvements of the areas as highlighted in the map.



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Outcome	Action
Reduced levels of youth based anti-social behaviour in the area, particularly around drinking	<ul style="list-style-type: none"> <li>• establish levels of crime and anti-social behaviour reported</li> <li>• target enforcement action in appropriate cases</li> <li>• dedicated Life Long Learning resource to establish suitable diversionary activities</li> <li>• monitor ongoing levels of youth anti-social behaviour at North West Community Improvement Partnership (CIP)</li> <li>• carry out community safety perception survey.</li> </ul>
Reduced traffic and parking issues across the estate	<ul style="list-style-type: none"> <li>• review entry/exit point at Gateside Road and consider options to improve it</li> <li>• carry out a local campaign supported by tenants and Residents Association and partners to highlight the issues</li> <li>• create marked-up parking bays within the estate</li> <li>• review speed limits throughout estate</li> <li>• identify locations to put in physical barriers to stop illegal parking</li> </ul>

Outcome	Action
	<ul style="list-style-type: none"> <li>take action against vehicles parked illegally.</li> </ul>
Reduced dog fouling	<ul style="list-style-type: none"> <li>environmental wardens to prioritise local patrols and undertake appropriate action – such as issue Fixed Penalty Notice where possible – Zero Tolerance</li> <li>research initiatives/methods used in Scotland to see where actions have identified longer term impact and overall reductions</li> <li>engage with Gateside Tenants and Residents Association to create imaginative localised campaign / investigate sponsored bags to be widely available (No Excuse)</li> <li>promote how the issue affects the community, particularly young people eg health risks</li> <li>report back to Gateside Tenants and Residents Association on the complaints received and Fixed Penalty Notices issued.</li> </ul>
Improved condition of roads and pavements in the estate	<ul style="list-style-type: none"> <li>publicise local roads and pavements scheduled for improvement in Council's Roads and Footpaths Capital Programme</li> <li>regular walkabouts with Gateside Tenants and Residents Association to identify faults</li> <li>regular updates to Gateside Tenants and Residents Association on progress of repairs</li> <li>identify particularly bad areas for inclusion in Neighbourhood Environment Programme.</li> </ul>
Improved play areas and facilities for children in the estate	<ul style="list-style-type: none"> <li>complete improvements to play park</li> <li>support Gateside Tenants and Residents Association in funding bids for other projects.</li> </ul>



Outcome	Action
Improved most neglected areas such as Pikes Pool to transform into community asset	<ul style="list-style-type: none"> <li>• agree which area(s) to prioritise</li> <li>• work up improvement plans and secure funding</li> <li>• improvements in place.</li> </ul>
Reduce unemployment and skills gap on the estate	<ul style="list-style-type: none"> <li>• link with Edinburgh College to develop suitable skills development opportunities</li> <li>• develop local communications methods to promote education, training and employment opportunities</li> <li>• identify opportunities to provide outreach based training and education provision through Life Long Learning service.</li> </ul>
Increased community participation	<ul style="list-style-type: none"> <li>• develop a regular programme of walkabouts, involving a range of partners alongside the community</li> <li>• establish a new electronic mailing system (in accordance with data protection) to support greater levels of communication between agencies and the community</li> <li>• housing patch officer to co-produce and deliver a regular estate newsletter with Gateside Tenants and Residents Association.</li> </ul>



## Small areas – North Edinburgh

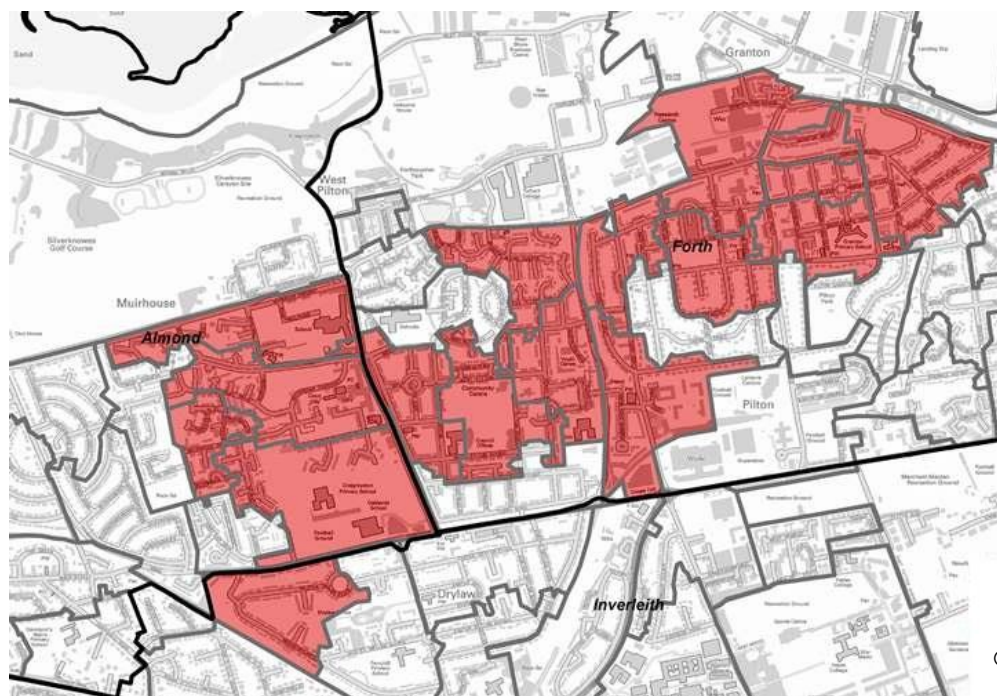
The North Edinburgh small area is by some margin the largest and has the most long-standing and endemic issues to be addressed within the North West. It also has a proud and long standing history of community activism, stemming from tenants' and residents' groups in playing a key partnership role in regeneration initiatives and the Pilton Social Inclusion Partnership. This rich history provides the perfect basis for continuing the active engagement of the community in defining issues and co-producing solutions. Community Action North (CAN), a local SCIO (Scottish Charitable Incorporated Organisation) has been commissioned by the North West LIP project team to canvas the views and aspirations of North Edinburgh residents, community groups and activists for design and delivery of the North Edinburgh Small Area Action Plan.

CAN has produced a report, [People Powered Community](#) outlining their initial findings, both against the themes already

identified in the LIP and a number of cross-cutting issues which they feel are vital to address genuine joint working as a partnership of equals. Initial discussion with CAN and a steering group of residents has focussed on the cross-cutting issues, and a number of early actions have been identified as detailed in the early draft of the action plan below.

Given this commitment to co-production, the North Edinburgh Small Area Action Plan is therefore at the earliest stages of production, and the version included below is presented as an early draft of the work in progress which will be updated in future versions of the LIP. By its nature, it will be a dynamic document, reflecting the commitment of all parties to

working co-operatively to make sustainable changes on the ground, to meaningfully improve North Edinburgh residents' lives.



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Outcome	Action
Residents and service providers share values and understand each other's perspectives	<ul style="list-style-type: none"> <li>• establish a series of engagement events – formal and informal</li> <li>• support training for community representatives.</li> </ul>
Address the community's cross-cutting issues	<ul style="list-style-type: none"> <li>• Short-life working groups to be established including:               <ul style="list-style-type: none"> <li>○ child care/crèche provision</li> <li>○ information and communications</li> </ul> </li> </ul>
Establish forum for development and monitoring of action plan	<ul style="list-style-type: none"> <li>• support Community Action North</li> <li>• involve a wide range of community voices</li> <li>• agree key roles and responsibilities and lines of accountability.</li> </ul>

## How we will measure success

The locality wide and small area plans in sections 5 and 6 contain a strategic description of high level actions and possible measures. This will be underpinned by workplans which set out detailed actions, timescales and the key measures that will demonstrate how change is taking place in each locality, forming the basis of the performance framework. These more detailed workplans will form the basis of monitoring progress allowing scrutiny of areas of success and areas of improvement and will be subject to regular review.

An Annual Progress Report will also be produced evidencing progress on delivering the outcomes in the plan, based on the output of the continuous monitoring and scrutiny, and will be presented to Council Committee and partner governance bodies for further scrutiny and approval.

The core principles and methods for monitoring progress and performance reporting are set out as follows:

### Principles

- 1 Easy to access and understand**  
Information on how each outcome is progressing needs to be readily available, regularly maintained, clearly laid out and free of jargon.
- 2 Focused on outcomes as well as outputs**  
The aim of monitoring information is to measure the difference made to local people and communities and not just changes made to services.
- 3 Alignment with other strategic aims**  
The partners' progress towards achieving the outcomes must be consistent with their own established strategic aims. This is to ensure that the services are working towards clearly aligned goals and are monitoring their work in a consistent way.

### Methods

- 1 Workplans**  
A set of more detailed plans relating to the outcomes and associated actions will allow monitoring of the partners' activity and progress towards achieving our shared goals.
- 2 Regular performance reports**  
These will detail progress towards achieving the outcomes. They could include actions, key performance indicators, case studies and customer research to give a balanced view on progress. These reports will form the basis for the Annual Progress Report.
- 3 Annual Progress Report**  
Progress in achieving the outcomes for the locality and small areas will be reported annually to Council Committee and partner governance bodies.



## Further information and contacts

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### Key contacts

Further information about this plan is available by contacting the North West locality team:

- email [northwest.locality@edinburgh.gov.uk](mailto:northwest.locality@edinburgh.gov.uk)
- telephone 0131 529 5050 and ask to speak to the Locality Manager or the Lifelong Learning Service Manager.

### Links to strategies and plans

The Locality Improvement Plan links with a range of existing strategies including:

#### The City of Edinburgh Council

Business Plan

[www.edinburgh.gov.uk/businessplan](http://www.edinburgh.gov.uk/businessplan)

Local Development Plan

[www.edinburgh.gov.uk/localdevelopmentplan](http://www.edinburgh.gov.uk/localdevelopmentplan)

#### The Edinburgh Partnership

Children's Services Plan

[www.edinburgh.gov.uk/childrenservicesplan](http://www.edinburgh.gov.uk/childrenservicesplan)

#### NHS Lothian

NHS Lothian Strategic Plan 2014 - 2024

[www.nhslothian.scot.nhs.uk/StrategicPlan](http://www.nhslothian.scot.nhs.uk/StrategicPlan)

#### Edinburgh Integration Joint Board

Edinburgh Health and Social Care Partnership Strategic Plan

[www.edinburgh.gov.uk/healthstrategicplan](http://www.edinburgh.gov.uk/healthstrategicplan)

#### Police Scotland

Local Police Plans 2017 - 20

[www.tinyurl.com/EdinburghLocalPlans](http://www.tinyurl.com/EdinburghLocalPlans)

#### Scottish Fire and Rescue Service

Local Fire and Rescue Plan for the City of Edinburgh 2014-2017

[www.firescotland.gov.uk/SFRS\\_LocalPlan\\_CityofEdinburgh.pdf](http://www.firescotland.gov.uk/SFRS_LocalPlan_CityofEdinburgh.pdf)

#### Edinburgh Voluntary Organisations' Council and Volunteer Centre Edinburgh

Everybody's Edinburgh

[www.evoc.org.uk/about-evoc/everybodys-edinburgh-third-sector-manifesto](http://www.evoc.org.uk/about-evoc/everybodys-edinburgh-third-sector-manifesto)

#### Community Action North

[http://www.edinburghnp.org.uk/media/19677/PPC\\_REPORT\\_JU\\_L17\\_2.pdf](http://www.edinburghnp.org.uk/media/19677/PPC_REPORT_JU_L17_2.pdf)



## Equalities statement

Locality Improvement Plans set out our commitment to promoting equality and diversity. An Integrated Impact Assessment (IIA) and Strategic Environmental Assessment (SEA) have been carried out, enabling all partners to meet their legal duties to consider equality, human rights, sustainability and

the environment. The assessments ensure that the planned services and policies promote equality of opportunity, eliminate discrimination and harassment, and promote good relations between those with protected characteristics and those with none. They also allow broader inequalities to be addressed,

ensuring that the needs of all people are met.

For further information or to view a copy of the assessments please contact: [northwest.locality@edinburgh.gov.uk](mailto:northwest.locality@edinburgh.gov.uk)

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# South East Edinburgh **Locality Improvement Plan 2017-2022**



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## Introduction

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### Welcome from the South East Locality Leadership Team.

We are delighted to present the first South East Edinburgh Locality Improvement Plan 2017-2022. This builds on the past successes and good practice of the Neighbourhood Partnerships and their Local Community Plans.

This plan will help those people who are in greatest need, and focuses on what action can be taken to improve the quality of life of those who live in the South East.

It sets out:

- the priorities for improving the area over the next five years

- the actions that will be carried out in the short, medium and long term
- our commitment to target our shared resources in the most effective way to tackle inequality.

In developing the plan, we asked local people across the locality, as well as within smaller targeted areas, what would make the area better and what would we need to do to achieve this.

This allowed us to identify the outcomes and priorities that will make a real difference to the lives of the people in the locality.

The plan brings our communities even closer together with local service providers

to plan and deliver better services which meet the needs of the people who use them.

Partners in the South East Locality Leadership Team are:

- The City of Edinburgh Council
- Police Scotland
- NHS Lothian
- Health and Social Care Partnership
- Scottish Fire and Rescue Service
- South East Edinburgh Voluntary Sector Forum
- Edinburgh College
- Skills Development Scotland
- The University of Edinburgh
- Edinburgh Voluntary Organisations' Council



## Context

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### Community planning

Community planning is the process by which councils and other public bodies work with local people, businesses and voluntary groups to plan and deliver better services to improve the lives of people who live in their community.

In Edinburgh, the city's community planning partnership where community, public and the third sector come together is collectively known as the Edinburgh Partnership.

Over the last 10 years, communities have identified their own priorities through Local Community Plans and worked with service providers to achieve improvements in their communities.

The most recent Local Community Plans ran from 2014-2017. During that time, many organisations changed to working across four localities in the city, to manage their services with the same boundaries.

The Community Empowerment (Scotland) Act 2015 also changed community planning in Scotland.

The Act gives local people more say in how public services are planned, designed and delivered. The Act requires public bodies to:

- identify and improve outcomes in the geographical areas which experience the greatest inequality
- prepare and publish Locality Improvement Plans to deliver better outcomes on the agreed priorities
- review and report publicly on progress and revise and update the plans as appropriate.



## South East locality

The South East locality has areas with high levels of affluence, as well as areas which are amongst the most socially and economically disadvantaged.

The current population of the South East is 125,975 and is expected to increase by around 5% in the next 15 years. Whilst this is a lower rate of increase than the other localities, this will still put additional pressure on housing and schools in the area and access to local amenities.

The South East locality has the highest rate of private rented housing and an owner occupier rate of 54%.

It also has the second highest rate of child poverty, and most children that are in the lowest income households live in the Liberton/Gilmerton area.

There are distinct geographical areas within the locality where levels of affluence and inequality vary. For example, despite its affluence, the City Centre faces many challenges with higher than average:

- crime rates
- incidents of anti-social behaviour
- numbers of people begging and sleeping rough.

Just fewer than 50% of all serious assaults take place in the South East locality and over 70% of these reported are in the city centre area.

Liberton/Gilmerton is diverse and includes areas where we need to focus on reducing inequality and disadvantage, including Southhouse, Burdiehouse, Moredun and Gracemount. Poor standards of health and low levels of professional and educational qualifications are amongst the greatest challenges in these areas.


A key aim of the locality approach to achieving better outcomes for people, is to shift the focus from tackling crisis to early intervention and prevention. To achieve this, there needs to be a greater understanding of the root causes and related trigger points for individuals and families in reaching 'crisis'.

The Locality Improvement Plan identifies locality wide outcomes, but also has a specific focus on smaller geographical areas within the wider locality.

 **Population**  
**125,975**



**4,280**  
**houses**  
**planned in**  
**10-15 years**

  
**16,972**  
people over 65

  
**16,085**  
**children**  
**under 16**



## Engaging with our communities

We are committed to having meaningful conversations with the diverse communities and groups that make up the South East locality about the services that are important to them.

In developing this Plan, we've spoken with a wide range of people so far and have taken the conversations to where people are in the locality, and recognised the importance of engaging with people who would not normally take part. This has included at fayres, libraries and community centres, through community events, and during foot patrols and home visits carried out by local officers from Police Scotland and the Scottish Fire and Rescue Service.

Going forward, we will continue to build on our understanding of the needs and aspirations of our communities and a vital

part of this will be effective and ongoing engagement and communication with local people.

To ensure that people can take part in a way that suits them, we will continue to create opportunities for individuals to talk to us informally face to face, complete a survey in the comfort of their home or take part online. This will enable as many people as possible to be involved.

It was also clear when developing this Plan that many local people had already had conversations about what was important to them and what they wanted to see happen in their locality. So we will keep using feedback that has been collected through various engagement and consultation exercises to help shape the Plan. This has already included feedback gathered

through the Police Scotland survey, City Vision 2050, Edinburgh Children's Services Plan and the Edinburgh People Survey.

This Locality Improvement Plan will have an impact on our communities and so input and feedback from you is vital to ensure the Plan is shaped to deliver what it can for the benefit of the people in our community. We want local people to get involved and feel part of the delivery of the actions in the Plan.

What contribution could you make to your local community to make it a better place to live? For information on how to get involved, or to find out how to join a local community group, your community council or to take part in local volunteering opportunities, please get in touch with us at [southeast.locality@edinburgh.gov.uk](mailto:southeast.locality@edinburgh.gov.uk).



## Locality wide outcomes

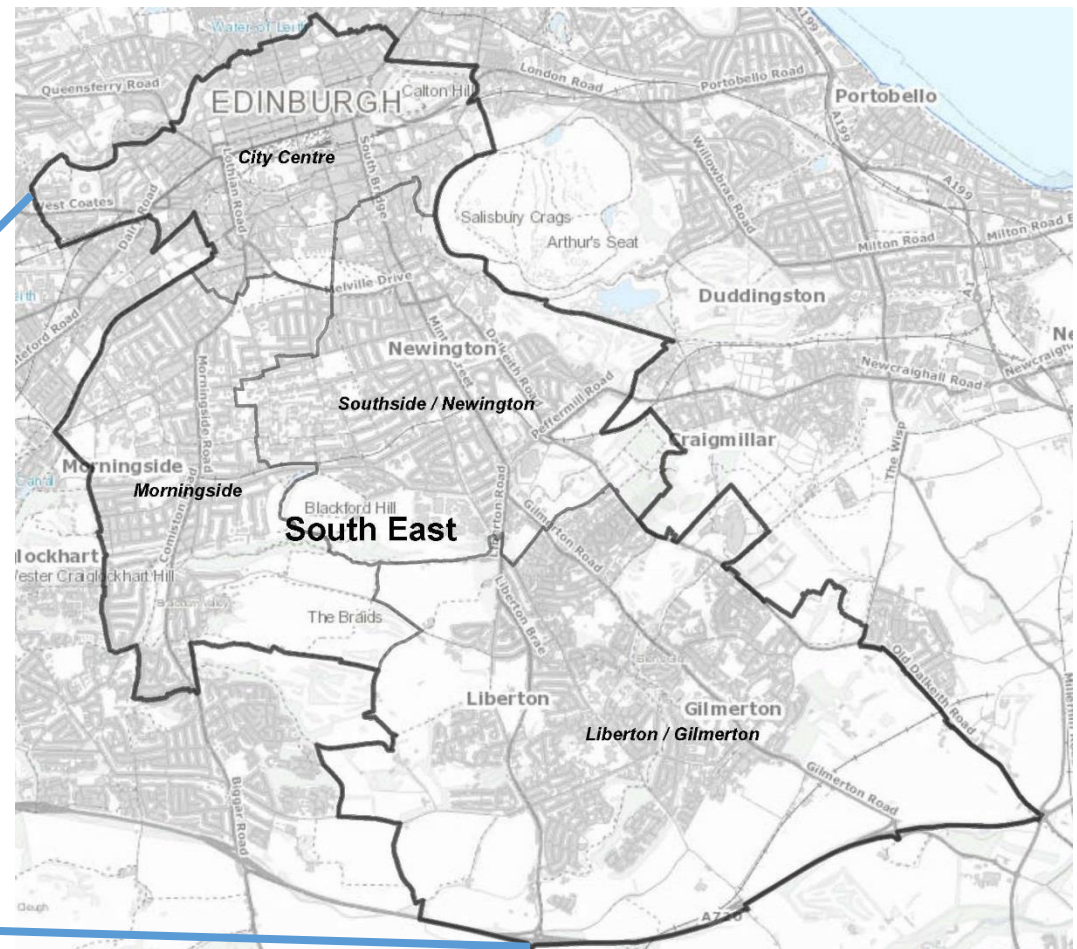
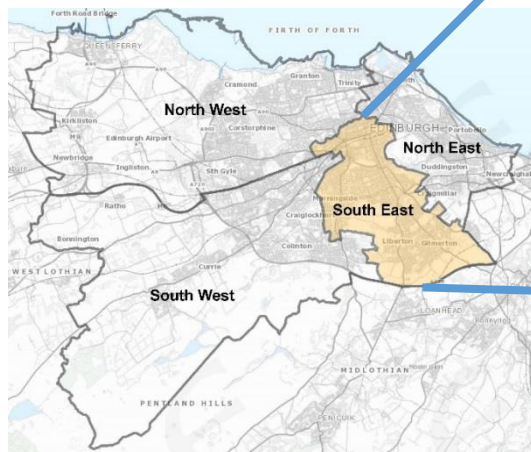
### South East locality map

#### Community Council Areas

Gilmerton/Inch  
 Liberton and District  
 Morningside  
 Fairmilehead  
 Merchiston  
 Marchmont and Sciennes  
 Grange/Prestonfield  
 Southside  
 Tollcross  
 West End  
 Murrayfield  
 New Town/Broughton  
 Stockbridge/Inverleith  
 Old Town

#### Wards

City Centre  
 Southside/Newington  
 Morningside  
 Liberton/Gilmerton



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The outcomes are set out under the five themes of place making; children, young people and families; economy/employability; health and wellbeing; and community safety.

Under each theme, we have set out the outcomes, high level actions and possible measures below. The measures provide an indication of what may be possible in measuring progress. These measures, along with outputs, timescales and resources to deliver the actions and achieve better outcomes are set out in accompanying work plans,

which are being developed and are described in the 'How we will measure success' section.

### Place making



Places that are safe, welcoming, clean and easy to move around play a critical role in helping people to lead healthy lifestyles. We want our communities in South East Edinburgh to feel proud of, and connected to, the place where they live and to feel invested in the future of

their local area, whether they intend it to become their long-term home or it's just home for now. We will work together in partnership with local people to tackle the issues that impact on the quality of the environment, and to make our environment more sustainable for the future.

**Lead** – The City of Edinburgh Council  
**Partners include** – The University of Edinburgh, representatives from voluntary sector

Outcome	High level actions	Measure
Improved transport and active travel infrastructure	<ul style="list-style-type: none"> <li>promote and support the roll out of the on-street cycle storage scheme and make sure this is co-ordinated with the review of communal bin locations</li> <li>work with developers who are building housing in the area to identify opportunities to enhance local transport infrastructure and promote active travel</li> </ul>	<p>Journeys made by walking, cycling and public transport</p> <p>Traffic delays are reduced</p>

Outcome	High level actions	Measure
	<ul style="list-style-type: none"> <li>reduce commuter traffic in the area through promotion and development of measures to improve cycle safety, increase use of park and ride, and tackle commuter parking in local residential streets</li> <li>involve local communities in decisions about the local allocation of roads, pathways and cycleway investment budgets.</li> </ul>	Air quality
Improved local recycling facilities, cleaner streets and reduction in waste	<ul style="list-style-type: none"> <li>work with schools and organisations to deliver programmes to change attitudes towards littering and recycling, and educate people about reducing waste, building on the current programme led by Changeworks with schools</li> <li>review locations and provision of communal bins and recycling facilities and identify areas where improvements can be made</li> <li>work with local businesses to identify how they will take responsibility for the impact on the local community by litter generated by their trade</li> <li>organise pop up recycling events including amnesties, swap shops, and upcycling and recycling advice.</li> </ul>	Citywide recycling rate  Satisfaction with recycling services  Number of complaints about litter
Enhanced built environment and civic spaces	<ul style="list-style-type: none"> <li>work in partnership with local businesses to reduce street clutter and prioritise clear pathways for pedestrians</li> <li>increase the use of community art to improve visual appeal and reduce graffiti</li> </ul>	Satisfaction with neighbourhood as a place to live



Outcome	High level actions	Measure
	<ul style="list-style-type: none"><li>• identify areas of disused neglected public land which can be developed as community growing spaces</li><li>• improve public spaces to make them more welcoming and accessible place for people to spend time</li><li>• develop a place management model through creation of local “Place” teams who work together to improve the cleanliness and estate management of communities.</li></ul>	Satisfaction with cleanliness



## Children, young people and families



The Edinburgh Integrated Plan for Children and Young Person's Services sets out an ambition to make Edinburgh a truly child friendly city. All partners will work together to achieve this. The Children's Partnership aims to embed a culture where services are delivered 'with' children and young people, their families and their communities, rather than 'for' or 'to' them.

The Partnerships' aims for children and young people are that:

- 1 Every child will have the best start in life.
- 2 Children and young people's attendance, engagement and achievement will be improved and the poverty related attainment gap will be reduced.
- 3 Every child and young person will have good wellbeing and achieve the best possible health.

- 4 Equity amongst children and young people and their families will be advanced.
- 5 Children and young people, their families and their communities will be empowered to improve their wellbeing

**Lead –** The City of Edinburgh Council  
**Partners include –** schools, Health and Social Care Partnership, representatives from voluntary sector.



Outcome	High level actions	Measure
Children, young people and families get the right support at the right time	<ul style="list-style-type: none"> <li>• improve child planning through local training events to “Get it Right for Every Child”</li> <li>• test out the application of “self directed support” allowing the families of children and young people in need to choose how their support is provided to them. Use the additional budget that has been made available locally, and share learning from the process with partners</li> <li>• engage with families, communities and interest groups to explore learning, employment and other opportunities for parents to help them address issues of isolation, poverty and parenting.</li> </ul>	<p>Number of Looked After Children</p> <p>Number of children and young people supported through Self Directed Support</p>
People are involved in developing the services that help them fulfil their potential	<ul style="list-style-type: none"> <li>• set up a locality “Youth Talk” group which will oversee participation and engagement of children and young people, supported by partners in the locality</li> <li>• use feedback from this process to develop locality actions to improve wellbeing</li> <li>• develop local ways to support young people so they can take part in processes such as participatory budgeting</li> <li>• support all partners to develop their engagement with young people in activities in the locality, and provide ways for young people, their families and agencies to feed back their views on a regular basis.</li> </ul>	<p>Participation activities undertaken and outcomes reported</p>

Outcome	High level actions	Measure
<p>Support for additional child care.</p> <p>The new universal pathway pre-birth to pre-school as well as the increase in childcare hours to 1,140 hours will increase support for children. This is also an opportunity for parents and carers to explore options such as employment, training and education.</p>	<ul style="list-style-type: none"> <li>• explore different options to delivering 1,140 hours of child care, such as nursery/forest kindergarten</li> <li>• provide initial delivery of 1,140 hours of child care in four local settings</li> <li>• offer flexible patterns of attendance in six local settings.</li> </ul>	<p>Early Years settings offering a flexible and accessible service</p> <p>Early Years settings providing 1,140 hours of funded Early Learning and Childcare</p>



## Economy/employability



The South East locality has a slightly higher than average level of youth unemployment and suffers from small pockets

of worklessness, poverty, inequality and disadvantage within communities and across vulnerable sections of society.

Organisations will work together to target, tailor and integrate support for people who need it. The Locality

Improvement Plan will ensure that residents have the skills, aspirations and knowledge to secure sustainable employment whilst improving the general economic health of the area.

By getting involved earlier in senior phase high school, providing life skills and a planned career progression route, in addition to the development of more local jobs by working better with employers, we can help to deliver

people's career aspirations in the locality.

**Lead** – The City of Edinburgh Council

**Partners include** – Skills Development Scotland, Edinburgh College, University of Edinburgh, representatives from voluntary sector.

Outcome	High level actions	Measure
More employment opportunities for young people are available	<ul style="list-style-type: none"> <li>• work with high schools to identify the support they need to increase opportunities to prepare young people for the world of work</li> <li>• work with employers in the area to increase employment and apprenticeship opportunities for local young people through promotion of the Edinburgh Guarantee, Modern Apprenticeships and other schemes</li> <li>• increase the mentoring opportunities available for young people by using the skills within the University of Edinburgh, voluntary organisations and other local partners to provide support to help young people make the best of employment opportunities.</li> </ul>	<p>Positive destinations from schools</p> <p>Number of Modern Apprenticeships</p>
People of all ages gain skills for employment	<ul style="list-style-type: none"> <li>• develop and promote programmes in the local community to help people of all ages gain skills to enable them to find meaningful employment, targeted at groups that need additional support.</li> </ul>	<p>Employment rates</p> <p>Unemployed people supported in to work or learning</p>
Local businesses thrive and bring benefits to the local community	<ul style="list-style-type: none"> <li>• work in partnership with local traders' associations to identify opportunities to work together to improve the local environment and promote a "shop local" agenda.</li> </ul>	<p>New business start ups</p>

## Health and wellbeing



Our priority outcomes for improving Health and Wellbeing in the South East locality will help to make sure that the right care is delivered in the right place, at the right time for each individual. The South East locality has a slightly higher than average number

of people with mental health problems when compared to other parts of Edinburgh and also has a high concentration of people aged over 85. Through working together, we want to deliver outcomes that will help individuals to achieve their full potential and encourage people to make choices that promote good health and wellbeing.

**Lead** – Health and Social Care Partnership  
**Partners include** – NHS Lothian, The City of Edinburgh Council, Scottish Fire and Rescue Service, representatives from Voluntary Sector.

Outcome	High level actions	Measure
People lead healthier lifestyles both physically and mentally	<ul style="list-style-type: none"> <li>• identify target groups that have low levels of physical activity and promote affordable and accessible opportunities for people to become more active in their day to day lives</li> <li>• promote local walking and cycling routes, 'friends of parks' groups, local growing initiatives and activities in communities and libraries as a route to improving physical and mental wellbeing</li> <li>• develop and promote programmes about healthy living, including supporting people with substance misuse issues, and developing life skills such as health eating and budgeting.</li> </ul>	<p>Levels of physical activity</p> <p>People's perception of own health</p>

Outcome	High level actions	Measure
Improved access to health and social care services	<ul style="list-style-type: none"> <li>• improve access to health and social care services by providing a clear and simple contact point which supports people in getting the right support or advice as quickly as possible</li> <li>• explore options to develop easier access routes into health and social care services, including those who may require additional assistance</li> <li>• improve collaborative working between GP services, health and social care services and third sector organisations to optimise outcomes for people in their community, particularly for those over 85 years old and with mental health difficulties.</li> </ul>	People's perception of accessing services
Services support independent living at home for those with additional care needs	<ul style="list-style-type: none"> <li>• work with Local Opportunities for Older People (LOOP's) to develop a programme to raise awareness of their service in the locality and develop collaborative working relationships with other relevant organisations</li> <li>• maximise the use of community transport by better linking it with locality needs, community programmes and community activities</li> <li>• support and encourage befriending and volunteering networks</li> <li>• work with learning providers so that people can access and learn how to use digital technology, developing their skills to shop online, keep in touch with family and friends etc.</li> </ul>	People's perception of living independently



## Community safety



A key element of ensuring a thriving community in the South East is through improving community safety, tackling anti-social behaviour and keeping people safe who live, work or visit the area. It is essential that residents and visitors feel safe and

have the confidence to report crime and problems that affect them.

We will build on existing partnership arrangements to find longer-term solutions to persistent problems, quickly identify and tackle

emerging crime trends and ensure that residents are involved in creating the solutions to problems.

We will also ensure that vulnerable members of our community are protected from harm, and victims of crime are fully supported.

**Lead** – Police Scotland

**Partners include** – The City of Edinburgh Council, Scottish Fire and Rescue Service and representatives from Voluntary Sector Forum.

Outcome	High level actions	Measure
Individuals, families and groups are supported to promote positive behaviour in safe communities.	<ul style="list-style-type: none"> <li>partners will work together to regularly monitor issues and concerns that have been reported locally, and agree the appropriate response and action to be taken</li> <li>identify the support and advice services provided in the area, including mediation services, and ensure these services are fully engaged in supporting communities and residents who are experiencing anti-social behaviour</li> </ul>	<p>Satisfaction with how anti social behaviour is dealt with</p> <p>Street drinking or alcohol related disorder is not a problem in this neighbourhood.</p>

Outcome	High level actions	Measure
	<ul style="list-style-type: none"> <li>initiate a local programme of communication and awareness raising aimed at working with people to promote safer, more resilient and involved communities.</li> </ul>	People from different background get on well together
People feel that their issues and concerns are listened to and they can report community concerns with ease	<ul style="list-style-type: none"> <li>upskill local front line employees to provide advice, information and signposting on a wider range of issues for local people</li> <li>establish walkabouts with partners and communities to increase our visibility and encourage on-street engagement to identify and resolve issues early</li> <li>establish a programme of regular surgeries and community information events involving all public service partners.</li> </ul>	People feel able to have a say on local services and issues
Communities feel safer and can engage in actions that promote dynamic and thriving communities	<ul style="list-style-type: none"> <li>carry out environmental audits in areas where people have reported low levels of feeling safe, using the annual Edinburgh People Survey</li> <li>use this information to identify actions that can be taken to improve a feeling of safety in these communities</li> <li>use local budgets to work with communities to identify improvement projects which would help make local people feel safer within their community</li> <li>develop a local communications approach that shares information and keeps the community up-to-date with crime statistics, actions being taken to tackle issues, encourages reporting etc.</li> <li>raise awareness of domestic abuse and continue with the roll out of the 'Mentors in Violence' Protection programme.</li> <li>build on strong links between the Scottish Fire and Rescue Service and all local partners and stakeholders to support the Fire and</li> </ul>	<p>People feel able to have a say on local services and issues</p> <p>People feel safe after dark</p>



Outcome	High level actions	Measure
	Rescue Service in its prevention work, prioritising the most vulnerable and at risk groups.	



## Small areas

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Within our locality there are communities that experience a higher level of inequality or there are social issues that significantly affect residents' quality of life. Small area plans are designed to target the key issues within these communities and, in South East Edinburgh, plans have been developed for:

- Dumbiedykes
- several communities within the Liberton Gilmerton ward – Southhouse, Burdiehouse, Gracemount, Moredun, Hyvots, Ferniehill and Fernieside
- Southside Corridor
- City Centre.

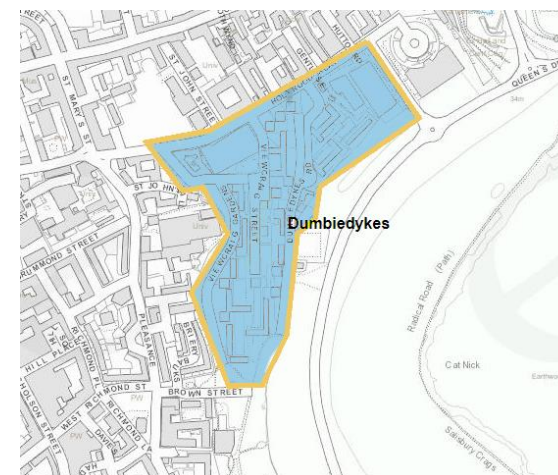
The plans below describe the high level actions separated into five themes for these small areas. As part of the next steps, detailed work plans are being developed which will support the delivery of actions in each small area. These will detail further actions, timescales and measures to track progress. The approach to measuring success is described in the 'How we will measure success' section.



## Small area plan – Dumbiedykes

Dumbiedykes is a residential area in the city centre adjacent to Holyrood Park. It's home to people who have grown up and raised their own families in Dumbiedykes, to students who are undertaking studies in Edinburgh and to people from different backgrounds and walks of life who have moved into the area more recently. The small area plan aims to improve the local environment to make it an even better

place to live. It will develop the services available to local residents to ensure they meet the needs of those who need them the most, including providing more opportunities to learn about digital skills, learn new languages and get access to money and career advice. It will also aim to increase the number of activities available to children and young people who live in the area.



Outcome theme	Action
Place making	<ul style="list-style-type: none"> <li>create local campaigns to address environmental issues that are identified by the community as being a concern in their area such as littering, fly tipping, recycling and dog fouling.</li> </ul>
Children, young people and families	<ul style="list-style-type: none"> <li>increase the use of the Braidwood Centre by local people through provision of more services, activities and social events</li> <li>establish a local money advice drop in service</li> <li>provide relevant and affordable activities for young people.</li> </ul>
Economy/employability	<ul style="list-style-type: none"> <li>develop a programme of learning opportunities for local people on subjects such as literacy, numeracy, digital inclusion, languages, cooking</li> <li>increase employment and training support for the local community through the promotion of local jobs, volunteering opportunities and providing access to career advice.</li> </ul>
Health and wellbeing	<ul style="list-style-type: none"> <li>explore opportunities to improve access for local people where there are currently barriers to essential services, such as lack of public transport options to dentists and GPs etc.</li> </ul>



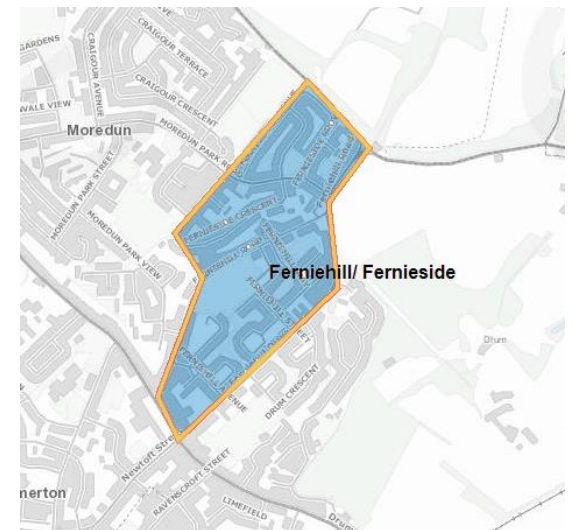
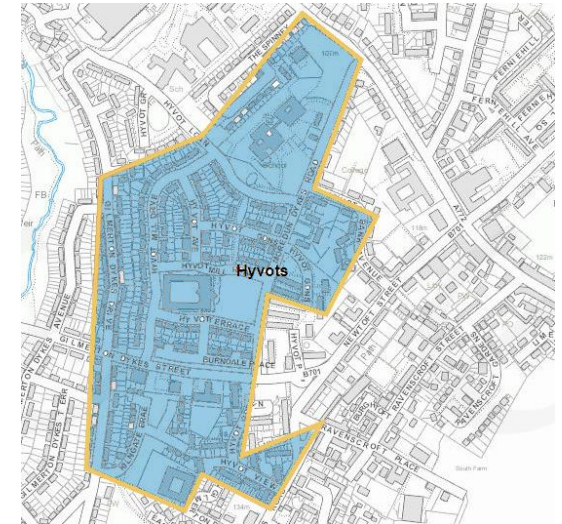
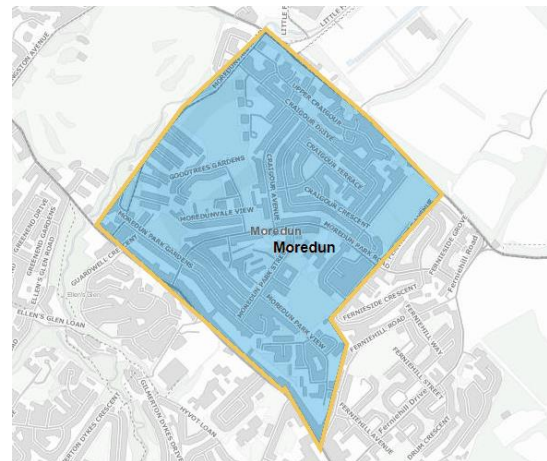
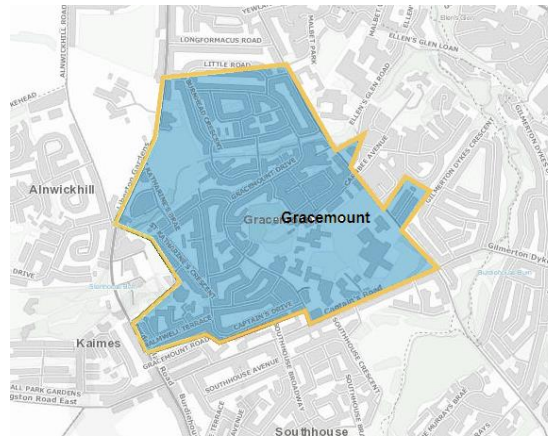
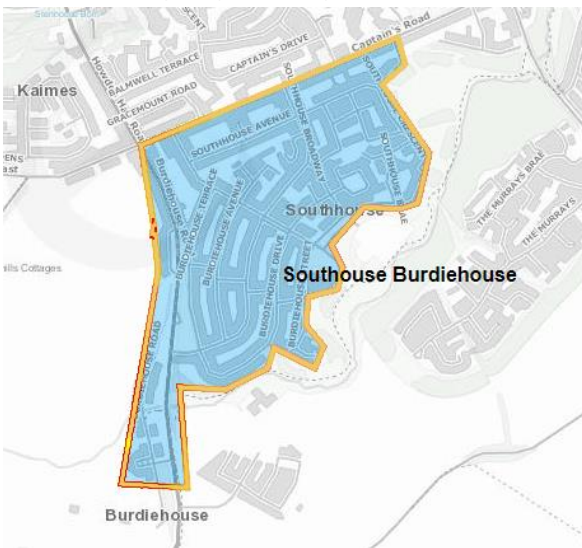
Outcome theme	Action
Community safety	<ul style="list-style-type: none"><li>work with the community to tackle issues of anti-social behaviour that are affecting the quality of life of residents in the area, such as drug and alcohol misuse, street drinking and vandalism.</li></ul>



## Small area plan - Southhouse, Burdiehouse, Gracemount, Moredun, Hyvots, Ferniehill and Fernieside

The communities of Southhouse, Burdiehouse, Gracemount, Moredun, Hyvots, Ferniehill and Fernieside are all located within the Liberton Gilmerton ward of the city. Local residents have asked for services that will improve outcomes for children and families and enhance the quality of the environment in which they live. The key priorities within the small area plan aim to create employment, training and learning opportunities for local people, support the development of people's digital skills, promote the English for Speakers of Other Languages programme, as well as

create affordable activities for young people. It will also ensure the community realises benefits from local development in the area.

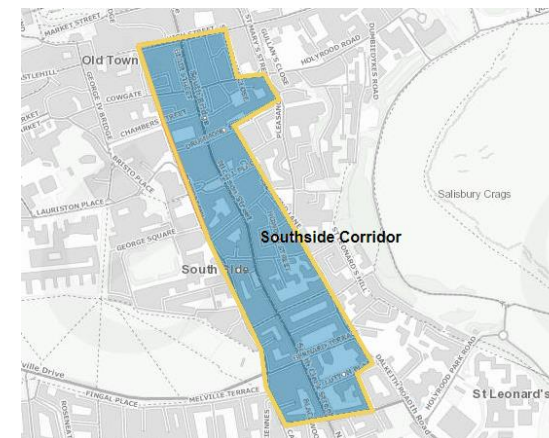


Outcome theme	Action
Place making	<ul style="list-style-type: none"> <li>• create local campaigns with community groups to address environmental issues that are identified as being a concern in their area such as littering, fly tipping, recycling and dog fouling.</li> </ul>
Children, young people and families	<ul style="list-style-type: none"> <li>• provide affordable activities for young people that they want to participate in</li> <li>• improve communication between local residents, the Council and partner organisations about what services are available in the area, how they are accessed and explore how services can be promoted in a consistent and cohesive way at a local level.</li> </ul>
Economy/employability	<ul style="list-style-type: none"> <li>• increase employment and training opportunities for 16-20 year olds</li> <li>• work with BioQuarter partners to identify opportunities to bring benefits from the development into the local community</li> <li>• support and develop digital inclusion in the local community to reduce social isolation, help people search for jobs and find out about services in the local area.</li> <li>• develop and promote the English for Speakers of Other Languages (ESOL) programme, ensuring that the right service is provided in the right place.</li> </ul>
Health and wellbeing	<ul style="list-style-type: none"> <li>• establish local outreach information points in places that people regularly access, such as libraries, community centres, GP surgeries and shopping areas to improve access to advice, information and support.</li> </ul>
Community safety	<ul style="list-style-type: none"> <li>• engage with young people in areas where anti-social behaviour is identified as being an issue to involve them in identifying ways to address it effectively, through diversionary activities, development of the local youth work programme and access to support and advice services.</li> </ul>

## Small area plan – Southside Corridor

The Southside Corridor is the area that runs from Newington towards the City Centre. It is a vibrant community with a high volume of both residential and commercial property, and is also home to many of the students who are studying in the city. It is a key access route into the city centre from the south with high volumes of traffic travelling through the area.

The small area plan has been created with input from the community, and it aims to enhance the area and to provide a more pleasant, healthy, safe and welcoming environment for people who live and spend time there.



Outcome theme	Action
Place making	<ul style="list-style-type: none"> <li>• reduce street clutter and create a clearway for pedestrians</li> <li>• improve conditions for cyclists such as road condition, bike parking, and driver/cyclist relationships</li> <li>• improve public spaces for people</li> </ul>
Children, young people and families	<ul style="list-style-type: none"> <li>• increase youth work provision and activities for young people.</li> </ul>
Economy/employability	<ul style="list-style-type: none"> <li>• identify opportunities for students to contribute to the local community through volunteering and more active involvement in community groups / activities.</li> </ul>
Health and wellbeing	<ul style="list-style-type: none"> <li>• work with the community to identify what information they would like to see about local services in the area, and how access to this information can be improved locally.</li> </ul>



### Community safety

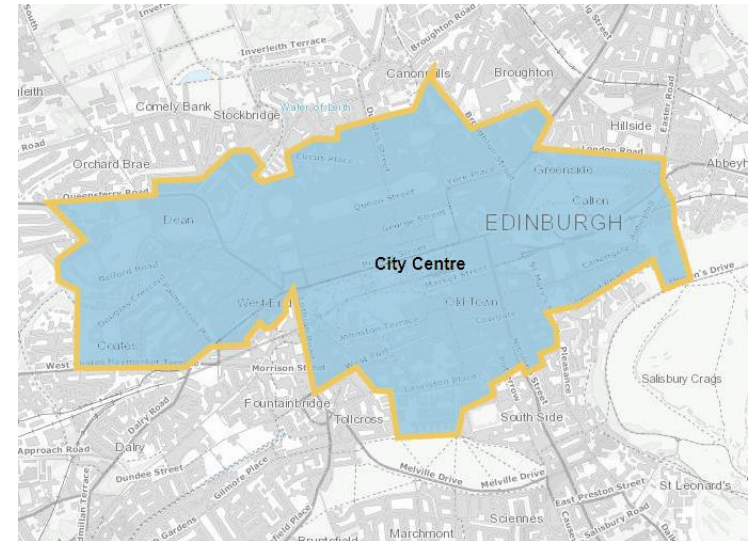
- address crime and anti-social behaviour through working in partnership with the community to gather information, provide support and engagement and, where necessary, take appropriate enforcement action
- establish walkabouts with the community to identify and deliver actions that can be taken to improve the local environment
- co-ordinate the partnership approach to addressing the needs of those street drinking, begging and sleeping rough in the area in a way that has a sustained impact.



## Small area plan – City Centre

Edinburgh's City Centre is home to around 22,000 people. It is also the heart of the capital city of Scotland, a world heritage site and host to a thriving business and tourist economy. This brings some challenges as well as opportunities for the local community. The small area plan will deliver specific interventions and

improvements to the way aspects of the city centre are managed. It aims to ensure local people can experience a great quality of life, make use of their public spaces and benefit from the city's attractions and festivals.



Outcome theme	Action
Place making	<ul style="list-style-type: none"> <li>• identify opportunities where green space can be improved and local access to growing projects can be developed</li> <li>• develop a programme of de-cluttering and environmental improvement campaigns in key streets and public realm areas where people live such as Grassmarket, High Street, Canongate, Hunter Square and Rose Street</li> <li>• develop advice and support for residents whose quality of life is being adversely affected by the high number of holiday lets</li> <li>• develop a balanced approach to how public space is used and managed in the city centre</li> <li>• map out services available for all city centre residents and identify ways to increase awareness.</li> </ul>
Economy/employability	<ul style="list-style-type: none"> <li>• work with cultural partners in the city to identify ways for local residents to benefit from major cultural institutions and festivals in their area.</li> </ul>
Community safety	<ul style="list-style-type: none"> <li>• co-ordinate the partnership approach to managing the impact of the night-time economy on city centre residents and visitors through community safety programmes, effective liquor licence enforcement and other approaches</li> <li>• co-ordinate the partnership approach to addressing the needs of those with alcohol and drug misuse issues or those who are begging and rough sleeping in the city centre in a way that has a sustained impact</li> <li>• support the engagement and consultation process on the review of the Licensing Policy, ensuring interested local people and stakeholders are given the opportunity to participate.</li> </ul>

## How we will measure success

The locality wide and small area plans in sections 5 and 6 contain a strategic description of high level actions and possible measures. This will be underpinned by workplans which set out detailed actions, timescales and the key measures that will demonstrate how change is taking place in each locality, forming the basis of the performance framework. These more detailed workplans will form the basis of monitoring progress allowing scrutiny of areas of success and areas of improvement, and will be subject to regular review.

An Annual Progress Report will also be produced evidencing progress on delivering the outcomes in the plan, based on the output of the continuous monitoring and scrutiny, and will be presented to Council Committee and partner governance bodies for further scrutiny and approval. The core principles and methods for monitoring progress and performance reporting are set out below:

### Principles

- 1 Easy to access and understand**  
Information on how each outcome is progressing needs to be readily available, regularly maintained, clearly laid out and free of jargon.
- 2 Focused on outcomes as well as outputs**  
The aim of monitoring information is to measure the difference made to local people and communities and not just changes made to services.
- 3 Alignment with other strategic aims**  
The partners' progress towards achieving the outcomes must be consistent with their own established strategic aims. This is to ensure that the services are working towards clearly aligned goals and are monitoring their work in a consistent way.

### Methods

- 1 Workplans**  
A set of more detailed plans relating to the outcomes and associated actions will allow monitoring of the partners' activity and progress towards achieving our shared goals.
- 2 Regular performance reports**  
These will detail progress towards achieving the outcomes. They could include actions, key performance indicators, case studies and customer research to give a balanced view on progress. These reports will form the basis for the Annual Progress Report.
- 3 Annual Progress Report**  
Progress in achieving the outcomes for the locality and small areas will be reported annually to Council Committee and partner governance bodies.



## Further information and contacts

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### Key contacts

Further information about this plan is available by contacting the South East locality team:

- email [southeast.locality@edinburgh.gov.uk](mailto:southeast.locality@edinburgh.gov.uk)
- telephone 0131 529 5151 and ask to speak to the Locality Manager or the Lifelong Learning Service Manager.

### Links to plans and strategies

The Locality Improvement Plan links with a range of existing strategies including:

#### **The City of Edinburgh Council**

Business Plan

[www.edinburgh.gov.uk/businessplan](http://www.edinburgh.gov.uk/businessplan)

Local Development Plan

[www.edinburgh.gov.uk/localdevelopmentplan](http://www.edinburgh.gov.uk/localdevelopmentplan)

#### **The Edinburgh Partnership**

Children's Services Plan

[www.edinburgh.gov.uk/childrenservicesplan](http://www.edinburgh.gov.uk/childrenservicesplan)

#### **NHS Lothian**

NHS Lothian Strategic Plan 2014 - 2024

[www.nhsllothian.scot.nhs.uk/StrategicPlan](http://www.nhsllothian.scot.nhs.uk/StrategicPlan)

#### **Edinburgh Integration Joint Board**

Edinburgh Health and Social Care Partnership Strategic Plan

[www.edinburgh.gov.uk/healthstrategicplan](http://www.edinburgh.gov.uk/healthstrategicplan)

#### **Police Scotland**

Local Police Plans 2017 - 20

[www.tinyurl.com/EdinburghLocalPlans](http://www.tinyurl.com/EdinburghLocalPlans)

#### **Scottish Fire and Rescue Service**

Local Fire and Rescue Plan for the City of Edinburgh 2014-2017

[www.firescotland.gov.uk/SFRS\\_LocalPlan\\_CityofEdinburgh.pdf](http://www.firescotland.gov.uk/SFRS_LocalPlan_CityofEdinburgh.pdf)

#### **Edinburgh Voluntary Organisations' Council and Volunteer Centre Edinburgh**

Everybody's Edinburgh

[www.evoc.org.uk/about-evoc/everybodys-edinburgh-third-sector-manifesto](http://www.evoc.org.uk/about-evoc/everybodys-edinburgh-third-sector-manifesto)



## Equalities statement

Locality Improvement Plans set out our commitment to promoting equality and diversity. An Integrated Impact Assessment (IIA) and Strategic Environmental Assessment (SEA) have been carried out, enabling all partners to meet their legal

duties to consider equality, human rights, sustainability and the environment. The assessments ensure that the planned services and policies promote equality of opportunity eliminate discrimination and harassment, and promote good relations between those with protected characteristics and those with none. They

also allow broader inequalities to be addressed, ensuring that the needs of all people are met.

For further information or to view a copy of the assessments please contact:  
[southeast.locality@edinburgh.gov.uk](mailto:southeast.locality@edinburgh.gov.uk)

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# South West Edinburgh **Locality Improvement Plan 2017-2022**



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## Introduction

### Welcome from the South West Locality Leadership Team

The South West Locality Improvement Plan sets out the rationale for community planning arrangements in South West Edinburgh: who we are, how we work together, the key priorities and why they are important.

The plan will help to achieve better outcomes for our communities by addressing local priorities. It focuses on people's needs and promotes our work to reduce social and economic inequalities. This plan is an agreement between the communities of the South West and local service providers that sets out how we work together to target our resources in the most effective way and highlights how we will review and report on progress, allowing us to realign priorities as needed.

The plan considers the entire locality, setting out the most important issues

across South West Edinburgh, while also focusing on smaller areas where there is a higher rate of people experiencing disadvantage.

The community is at the heart of this plan, and through 2016/17 we have worked to develop existing community plans. We have attempted to ensure more effective partnership working, so we involve communities in a greater range of participation.

The implementation of the Community Empowerment (Scotland) Act 2015 has placed new legal duties on community planning partnerships and all public services delivered in Edinburgh. We want to build on these duties to improve how we deliver community plans, more effective community engagement, and greater community participation.

The plan brings communities closer together with local service providers to plan

and deliver better services which meet the needs of the people who use them.

Partners in the South West Locality Leadership Team are:

- The City of Edinburgh Council
- Police Scotland
- NHS Lothian
- Health and Social Care Partnership
- Scottish Fire and Rescue Service
- Edinburgh College
- Edinburgh Chamber of Commerce
- Edinburgh Voluntary Organisations' Council
- Scottish Enterprise
- Skills Development Scotland
- Members of the South West and Pentlands Voluntary Forum



## Context

Community planning is the process by which councils and other public bodies work with local people, businesses and voluntary groups. By doing so, partners aim to plan and deliver better services, improving the lives of people who live in the local community.

In Edinburgh the community planning partnership brings together public service providers, third sector organisations and the community, collectively known as the Edinburgh Partnership.

Over the last ten years, communities have identified their own priorities through Local Community Plans working with service providers to improve their communities. The most recent Local Community Plans ran from 2014 – 2017. During that time, organisations changed to working in four localities in the city, to manage their services within the same boundaries.

The Community Empowerment (Scotland) Act 2015 also changed community planning in Scotland.

The Act gives local people more say in how public services are planned, designed and delivered. The Act requires public bodies to:

- identify and improve outcomes in the geographical areas which experience the greatest inequality
- prepare and publish Locality Improvement Plans to deliver better outcomes on the agreed priorities
- review and report publicly on progress and revise and update the plans as appropriate.



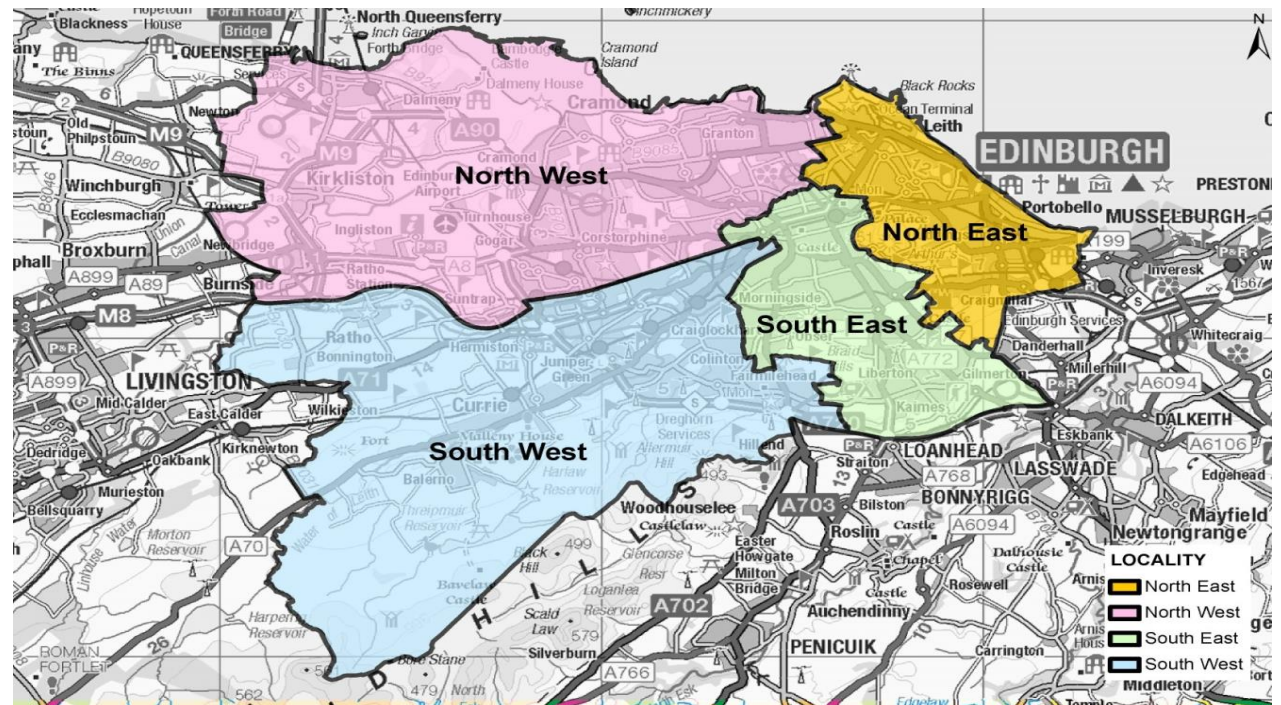
## South West Locality

### Wards

Sighthill/Gorgie  
Colinton/Fairmilehead  
Fountainbridge/Craiglockhart  
Pentland Hills

### Community Council Areas

Ratho and District  
Balerno  
Currie  
Sighthill, Broomhouse and Parkhead  
Colinton  
Juniper Green  
Longstone  
Fairmilehead  
Firrhill  
Craiglockhart  
Merchiston  
Gorgie/Dalry  
Hutchison/Chesser  
Stenhouse, Saughton Mains and Whitson  
Wester Hailes  
Longstone



**Population**  
**114,077**

The South West accounts for 22% of Edinburgh's overall population. It is a very diverse area, comprising a range of housing types and a mixture of commercial,

industrial, retail and leisure facilities and green spaces.

South West has areas with high levels of affluence as well as areas which are amongst the most economically and socially disadvantaged in the city.

Around 90% of residents in South West Edinburgh are satisfied with their neighbourhood as a place to live, which is slightly higher than the city average.

Satisfaction is particularly high (89-98%) for three out of the four wards with Sighthill/Gorgie lower at 80%.

It has a high proportion of council tenants and a lower than average rate of private sector renting. Owner occupancy rates remain similar to the city average, though they vary across the locality.

### Challenges

In the next 20 years, South West Edinburgh is expected to see the number of older people grow, larger than Edinburgh as a whole. The population is set to increase by 18% by 2037 (+21,000

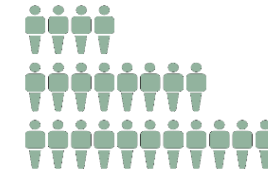
South West Edinburgh also has some of the densest and most sparsely populated areas within Edinburgh.

In 2015 the Pentland Hills Ward had less than 400 people per km<sup>2</sup>, mostly concentrated in the villages of Balerno, Currie, Ratho and Juniper Green. By

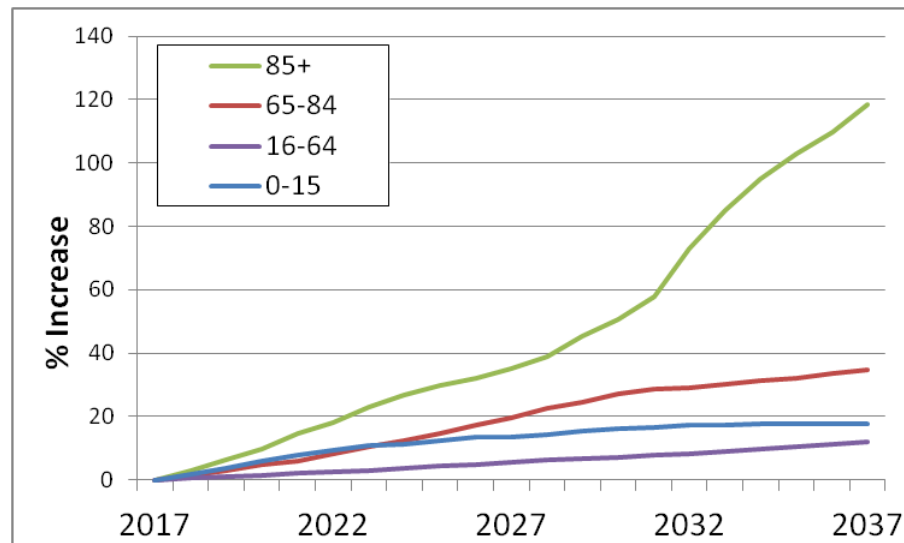
comparison Sighthill/Gorgie had a population density of over 4500 people per km<sup>2</sup>, much of it concentrated in flats closer to the city centre.



**2,650**  
houses  
currently  
planned



**2037 expected  
population  
135,917**



people), lower than the Edinburgh-wide rate (+22%).

In particular, the number of people aged over 85 is expected to increase by almost 120% in the next twenty years. This equates to a rise from roughly 2,300 in 2017 to a projected 5,000 in 2037.

The level of economic deprivation also provides a challenge. The South West, as a whole, has a slightly higher rate of income deprivation than Edinburgh as a whole, with 9.8% of people in the South West deemed income deprived according to the 2016 Scottish Index of Multiple Deprivation (SIMD).



Amongst areas of the highest deprivation<sup>1</sup> in the South West, the rate of income deprivation is 19.8%, compared to 5.2% of the South West population that do not live in one of these areas. Child poverty in South West Edinburgh is the second highest of all four localities in Edinburgh, with one in five children living in low income households.

The proportion of people claiming work related benefits varies between the four South West wards, from a low of 4.9% of working

age residents in Colinton/ Fairmilehead to a high of 12.0% in Sighthill/Gorgie. The overall rate for the locality is 8.1%, which is the second highest amongst the four localities and compares to a city rate of 7.7%.

**Left: South West population projection – age groups % increase**

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<sup>1</sup> \* Oxfords, Wester Hailes, Broomhouse/Saughton, Daly/Fountainbridge NB Information for wards relates to pre-2017 boundaries.



## Engaging with our communities

In Edinburgh, community planning partners have realigned their operations to four localities. Each locality has a leadership team that brings together senior officers from the Council, Police Scotland, NHS Lothian, Edinburgh College and the third sector.

Their role is to deliver services in a coordinated way, and to ensure the community is at the heart of how we develop local services.

Services have been divided into five workstreams reporting to the leadership team. Each workstream groups together operational managers from different organisations, allowing them to build relationships and use local data to deliver on locality priorities.

The main aim is to make sure services are delivered in a coordinated way between relevant partners in line with community priorities. Crucial to achieving this is ensuring partnerships are effective and the public participate in service development. In developing the plan for the South West locality, local people were consulted in two phases.

### Phase 1

To develop a set of South West priorities the community were consulted at Neighbourhood Partnership meetings and other events throughout the locality. Participants were asked what changes they hoped to see in the future and the initial steps they thought were necessary to achieve this.

We also issued a community wide questionnaire online and through libraries asking people what they would like to see South West Edinburgh look like in the future. There was also a specific questionnaire designed for local young people.

### Phase 2

This was focused on developing priorities for specific communities experiencing higher levels of deprivation. Once these areas were identified partners agreed to speak with service users and local people from these areas to understand their needs in more detail. In addition, detailed community research was commissioned to engage residents in these areas.

The results of the two phases were presented to workstream leads in summer 2017. We then developed locality and small area priorities using the responses, along with findings from other recent partner consultations and socio-economic data analysis.

### Implementation

The resulting priorities are set out under five workstreams and four small areas. In both cases outcomes and actions are grouped by their workstream:

- Employability
- Health and Social Care
- Safer Communities
- Children and Young People
- Team Around Place

These include actions and possible measures. These measures, along with timescales and resources to deliver the actions are set out in accompanying work plans. An overview of this is described in the 'How we will measure success' section.



## Locality-wide priorities

### Employability



The South West locality is a vibrant community which suffers from small pockets of poverty and inequality. This is most visible in the

communities Oxfangs, Wester Hailes, Broomhouse, and Dalry.

However, individuals with complex needs such as those with a disability are not limited to certain areas. This means we need to targeted employment support across the locality.

Learning and career opportunities may not always be available within the locality, so it is important that residents have the, knowledge and aspirations to access sustainable employment support.

We also need to address digital technologies that are rapidly changing the world of work, creating both new opportunities and barriers for jobseekers.

By drawing together community and business stakeholders with employability, and other practitioners, we will create a network to improve services which is locally

focused as well as connected to partners across the city.

**Partners include** – The City of Edinburgh Council, Skills Development Scotland, Department for Work and Pensions Jobcentre Plus, NHS Lothian, South West high schools and libraries, employability providers, Edinburgh College and universities, Volunteer Centre and third sector representative from South West and Pentlands Voluntary Sector Forum, Joined up for Jobs network.

Outcome	High level actions	Measure
Improved quality, level and continued participation of all young people in education, employment or training	<ul style="list-style-type: none"> <li>through the Edinburgh Guarantee, Developing Young Workforce and other strategies, make sure that every school leaver has the relevant information and support to help plan a clear career pathway</li> <li>provide information and support to schools about industries to inspire and inform students about career opportunities, including promoting online tools such as 'Marketplace' and 'Founders4Schools'</li> <li>make sure that appropriate training and support is available to every young person, both before leaving school and at all stages of their lives</li> <li>support young people in developing their career management skills so they can progress to, and sustain, positive destinations</li> </ul>	<p>Positive destinations</p> <p>Modern apprenticeships</p>



Outcome	High level actions	Measure
	<ul style="list-style-type: none"> <li>provide additional, specialist support for those furthest from the labour market, including those who are care-experienced, school non-attendeers and those who have a disability or long-term health condition, to help secure a positive destination.</li> </ul>	
Local residents are aware of and are supported to access local vacancies and opportunities further afield	<ul style="list-style-type: none"> <li>work with industry and training providers, through the ongoing development of the Joined Up For Jobs and Joined Up For Business networks, to ensure that local job seekers are better prepared to enter the emerging growth sectors</li> <li>include and deliver community benefit clauses in all public procurements and city-wide developments to offer local, valuable development opportunities to job seekers at all stages and ages</li> <li>support access to, and better use of, digital information, online learning and tools for self-help to secure and sustain employment</li> <li>engage with local and city-wide employers to provide more effective marketing and access to locally based careers events to link job seekers to those employers who have vacancies.</li> </ul>	<p>Unemployment rates</p> <p>Unemployed people supported in to work or learning</p> <p>Digital skills training</p>
Improved general economic health of the locality	<ul style="list-style-type: none"> <li>through Business Gateway support local businesses to enable them to grow and invest locally</li> <li>promote the full range of employability support services to businesses and residents</li> <li>continue to invest in good quality affordable childcare for our most vulnerable families to help sustain and improve choices</li> <li>work in partnership with employers and other agencies to tackle inequality issues such as in work poverty, flexible working options, living wage, transport and in work progression</li> </ul>	<p>Support for local businesses</p> <p>Childcare provision</p>



Outcome	High level actions	Measure
Improved support around the individual, ensuring that services are accessible, appropriate and holistic	<ul style="list-style-type: none"> <li>• offer a 'no wrong door' approach across employability, housing, health and other support areas through ongoing network development and online resources</li> <li>• involve local people in gathering feedback on current services and co-producing and making decisions on how future funding is allocated</li> <li>• through partnership working and funding, provide longer term, continual support services.</li> </ul>	<p>Participatory budgeting and community engagement</p> <p>People feel they have a say on their local issues and services</p>
Local communities understand each other's needs and work effectively together	<ul style="list-style-type: none"> <li>• work with people, particularly those who have significant disadvantages to progressing in work, to strengthen their knowledge, skills, and personal networks to help them to flourish in work or business</li> <li>• work with business to create, promote, and unlock good job opportunities or support for all sections of society, regardless of geography or personal circumstances</li> <li>• Work with citizens, employers, and other stakeholders across the public, private, and third sectors to share knowledge, identify what is important, explore how we can get involved early to reduce poverty and inequality, and understand how we can best work together</li> </ul>	<p>People feel they have a say on their local issues and services</p> <p>People agree that their neighbourhood is a place where people of different backgrounds get along</p>



## Health and Social Care



This theme includes support and services aimed at maintaining or improving physical and mental health and wellbeing, as well as work to prevent future ill health or intervene early on to avoid deterioration. We will focus actions on preventing individuals and communities from experiencing the effects of inequality using targeted health improvement activities, community development initiatives and improvements to the physical environment. We will make sure that people who are disadvantaged, vulnerable and have higher health needs receive a level of support that reflects their needs.

We will also work together on strengthening existing networks and building trust with our local communities to ensure we address issues that matter to people, identify gaps and seek solutions together based on best practice. We will build in ways to listen to people's experiences and hear about their needs and to take action on what people have said works well at present and what would improve their lives in the future. We will also work in partnership to raise awareness of local opportunities and activities and ensure these are accessible to as many people as possible.

**Partners include** – South West community (including patient/other groups, community council representatives, carers), Integrated Health and Social Care, The City of Edinburgh Council, NHS Lothian (Health Promotion and Public Health), GPs, Link Workers (EVOC, LOOPS), Third Sector organisations, local network groups (EVOC, Living Well Wester Hailes, Wester Hailes Community Trust, Joining the Dots, Gorgie Dalry Forum), Education (schools and universities), the independent sector, Police Scotland, Scottish Fire and Rescue Service and the Ambulance Service.

Outcome	High level actions	Measure
Improved access to GPs and other services	<ul style="list-style-type: none"> <li>establish effective partnerships between GPs and other partners</li> <li>identify common barriers to access and build on good practice, enabling people to access the most appropriate services to meet their needs</li> <li>work together to provide up-to-date information on local support, services and activities</li> <li>deliver the link worker programme to signpost and support people to use non-statutory services, where this is suitable.</li> </ul>	People's perception of accessing services

Outcome	High level actions	Measure
Supported older people	<ul style="list-style-type: none"> <li>work with partners to plan accessible and affordable housing to meet the needs of older people and those with dementia</li> <li>expand the Pentlands dementia awareness campaign across the locality</li> <li>ensure local workers in all sectors are appropriately trained to help support people with dementia and their carers.</li> </ul>	Quality of life measures
Reduced social isolation	<ul style="list-style-type: none"> <li>raise awareness of the problems of social isolation and loneliness and their consequences</li> <li>work with partners to identify people experiencing social isolation and those at risk of loneliness and connect them to local activities and support</li> <li>ensure that older and disabled people can travel safely to activities in their community</li> </ul>	Ratings of social isolation
Supported carers	<ul style="list-style-type: none"> <li>ensure unpaid carers are able to access adequate support as early as possible</li> </ul>	People's perception of support for carers
Mental health is supported	<ul style="list-style-type: none"> <li>identify and look for shared solutions to meet gaps in mental health services</li> <li>develop services that help people have meaning and structure in their days, manage better in crisis and access psychological or psychosocial treatment</li> <li>develop processes between locality services to help people who do not access to mental health or substance misuse services or who have fallen out of contact with services</li> </ul>	Ratings of mental health



Outcome	High level actions	Measure
Promotion of healthy living	<ul style="list-style-type: none"> <li>• work together to develop a culture that focuses on preventing ill health</li> <li>• support people to adopt healthy lifestyles by providing local high quality opportunities</li> <li>• work together to improve the lives and health of people in our communities</li> </ul>	<p>Levels of physical activity</p> <p>Type of active travel</p> <p>People's perception of own health</p>



## Safer communities



Partners have spoken with the communities, individuals and community safety service providers within the locality and identified these priorities.

The priorities for Police Scotland's Edinburgh Division for 2017 are:

- acquisitive crime

- public safety
- anti-social behaviour
- serious and organised crime
- terrorism and domestic extremism

These were identified through the local response to the 'Your View Counts' survey, which empowered local communities to inform the Police of their concerns. These have been incorporated with the South

West locality engagement and developed to form the above priorities to make the best use of joint working, prevention and intervention locally within the South West.

**Partners include** - Police Scotland, The City of Edinburgh Council, Scottish Fire and Rescue, third sector (including SCORE Scotland and Women's Aid), representatives from South West and Pentlands Voluntary Sector Forum

Outcome	High level actions	Measure
Fear of crime is tackled	<ul style="list-style-type: none"> <li>• improve communication with communities using appropriate channels and innovative methods</li> <li>• improve access to service providers</li> <li>• promote the work being progressed and outcomes achieved</li> <li>• develop local ways to prevent crime and promote personal and household safety</li> <li>• prevent and reduce re-offending by tackling the underlying causes.</li> </ul>	<p>Satisfaction with the way crime is dealt with</p> <p>People feel safe in their neighbourhood after dark</p>
Hate crime is reduced	<ul style="list-style-type: none"> <li>• focus on intercultural projects to overcome social barriers</li> <li>• encourage reporting of hate crime</li> <li>• improve methods of reporting hate crime</li> <li>• improve engagement to understand concerns and issues</li> <li>• improve engagement with young people in schools to promote an inclusive society.</li> </ul>	Hate crime rates



Outcome	High level actions	Measure
Anti-social behaviour is tackled	<ul style="list-style-type: none"> <li>• share information and intervene early to address low level behaviour to prevent it escalating</li> <li>• enhance local approaches to managing youth anti-social behaviour</li> <li>• develop local operations and initiatives to tackle local problems</li> <li>• improve planning to prevent and tackle seasonal demand and issues.</li> </ul>	Satisfaction with how anti-social behaviour is dealt with
Enhanced collective approach to domestic abuse	<ul style="list-style-type: none"> <li>• work together at a local level to intervene early, engage with all family members, coordinate services and improve outcomes.</li> </ul>	Domestic abuse rates
Drug and alcohol misuse is tackled	<ul style="list-style-type: none"> <li>• take preventative and enforcement action and appropriately share information</li> <li>• work with liquor license holders to encourage a responsible approach</li> <li>• engage with communities to encourage reporting of information, particularly in relation to drugs, and communicate the action taken</li> <li>• work with education services to raise awareness of the risk of alcohol and drugs for young people.</li> </ul>	Alcohol related hospital admissions
Improved road safety	<ul style="list-style-type: none"> <li>• develop local approaches in relation to road safety around schools</li> <li>• work with the community to identify road safety issues and take suitable action</li> <li>• conduct and contribute to enforcement and educational initiatives</li> <li>• support national road safety campaigns locally.</li> </ul>	Road condition  Emergency road defects  Satisfaction with maintenance of roads Enforcement and education activity



## Children and young people



Local children's services managers have met regularly as part of a multi-agency group (Children's Services Management

Group) for the past five years. The group has developed good working relationships across services allowing effective partnership working, such as sharing information, pulling resources together and co-delivering activities/programmes. This partnership group is committed to improving outcomes for children and young people in South West Edinburgh and is directed by the city-wide Integrated Children's Services Plan (ICSP). The group also regularly interrogates both local and city-wide data to understand current need and identify issues requiring to be addressed.

Edinburgh is passionate about developing services that meet the needs of our children. We want to make sure that we work with parents and carers, children and young people, to do things with them, not to them or for them. Relationships between our staff and children and their families and carers are crucial in achieving that. We will work hard to build the type of relationships that allow us to regularly hear children's views about the community they live in and the kind of supports that encourage positive outcomes and assist them to meet their potential.

In preparation for this plan, we spoke to members of the community to gain their views. We want to develop that approach so that we actively gain the views of children and their families regularly. This will allow us to reflect on what we do, how

we do it and whether what we are doing continues to meet the needs of the children and young people who live in the South West of Edinburgh.

The key partners will work together with children and young people to achieve the outcomes laid out in this plan. We will celebrate the achievements of children and young people, however small or large. We will work with parents, carers and young people to ensure they have the right support at the right time.

**Partners include** – The City of Edinburgh Council, NHS Lothian, Police Scotland, Third Sector (representatives from South West and Pentlands Voluntary Sector Forum and network of organisations working with children and families)

Outcome	High level actions	Measure
All children have the best start in life	<ul style="list-style-type: none"> <li>work in partnership across services to ensure that children and their families receive appropriate, timely and co-ordinated support manner</li> <li>provide a range of parenting support through universal and targeted programmes to build the capacity and confidence of parents</li> <li>focus on children's literacy development</li> </ul>	<p>Developmental milestones reached</p> <p>Literacy and numeracy levels</p>

Outcome	High level actions	Measure
	<ul style="list-style-type: none"> <li>develop the capacity of staff within Early Years settings through a co-ordinated, multi-agency training programme</li> <li>co-ordinate adult literacy support for parents</li> <li>work with parents to identify and best meet the aspirations they have for their children.</li> </ul>	
All children and young people reach their potential	<ul style="list-style-type: none"> <li>services work in partnership to best support the most disengaged families take part in school and lifelong learning activities</li> <li>further implement restorative practice within schools and across services</li> <li>ensure that children and young people's attainment is not affected by poverty and inequality</li> <li>increase positive destinations among school leavers by improving participation in education, employment and training</li> </ul>	<p>Attendance rates at school</p> <p>School leavers positive destinations</p>
The right support is provided at the right time	<ul style="list-style-type: none"> <li>continue to develop partnership networks to ensure local need and issues are identified and addressed through joint decision making, shared resources and multi-agency working</li> <li>work together to maximise the capacity and confidence to be able to identify and support additional support needs</li> <li>ensure consistent "Getting It Right for Every Child" practice across the locality, working with families and partner agencies to identify well-being concerns as early as possible and agree and provide the most appropriate solutions and support</li> </ul>	<p>Number of children looked after, or in looked after accommodation</p> <p>Child and adolescent mental health services referrals</p> <p>Referrals for specialist provision</p>
Improved health and well-being	<ul style="list-style-type: none"> <li>develop safe and appropriate places to play through working with colleagues in the Council</li> <li>work with partners to provide affordable and accessible opportunities for leisure, play and learning</li> </ul>	Youth participation



Outcome	High level actions	Measure
	<ul style="list-style-type: none"> <li>• improve early access to mental health support within local communities</li> <li>• develop the capacity of staff to identify and respond to emotional distress through joined-up training</li> <li>• increase awareness of staff of the impact of domestic abuse</li> <li>• improve the quality of drugs and alcohol prevention work and substance misuse services</li> <li>• address barriers to engagement with health and wellbeing services.</li> </ul>	<p>Facilities and activities for children and young people</p> <p>Number and quality of parks in the city</p> <p>Child physical activity levels</p> <p>Numbers of non-attendance of appointments</p>
Children, young people and their families are involved in developing services that are relevant to their needs and aspirations	<ul style="list-style-type: none"> <li>• ensure local services meet local need through regular engagement and discussion with children, young people and families</li> <li>• involve communities in celebrating the success of their children and young people</li> <li>• engage with children, young people and families to meet their needs and enable access when required</li> <li>• increase the ways people can get involved (such as participatory budgeting) to engage young people and families with services in their community.</li> </ul>	Youth engagement and participation



## Team Around Place



Edinburgh needs more housing for an increasing population and to support economic growth. More housing increases the need

for community facilities such as schools and health care facilities in easily accessible locations.

An improved, integrated transport system based on sustainable alternatives to the car is a high priority. This will help ensure that the citizens of Edinburgh can get around easily to access jobs and services. Future growth of the city will have serious consequences in terms of congestion and deteriorating air quality if current car dependency is maintained. The Climate

Change (Scotland) Act 2009 and other legislation establish a duty reduce emissions and adapt to climate change.

The current planning system needs to focus on delivering great places, now and for future generations. Whilst this has been an aspiration for some time, the current public sector finance, low market confidence, complex inter-agency relationships, land reform and community empowerment all demand that there is a renewed and collective drive towards achieving this goal. Public space is all around us and is a vital part of everyday life. Good quality civic spaces contribute to the health and wellbeing of communities, the physical and mental health of individuals through passive

and active recreation, including relaxation and children's play. High quality environments help to drive economic growth, reduce crime and vandalism, and help develop a sense of community by increasing social contact and integration.

**Partners include:** The City of Edinburgh Council, Health and Social Care Partnership, third sector (including 'Friends of' parks, Scottish Canals, Edinburgh and Lothians' Greenspace Trust, National Housing Trust, Dunedin Canmore and Prospect Housing Association), representatives from South West and Pentlands Voluntary Sector Forum

Outcome	High level actions	Measure
Increased supply of affordable and accessible housing	<ul style="list-style-type: none"> <li>• establish effective partnerships between the Council, Registered Social Landlords (RSLs), private developers, Integrated Health and Social Care and other key partners</li> <li>• increase the availability of affordable and accessible homes</li> <li>• provide the infrastructure to support housing developments</li> </ul>	Affordable and low cost homes are delivered



Outcome	High level actions	Measure
An integrated and sustainable transport system	<ul style="list-style-type: none"> <li>• help develop more integrated, sustainable and accessible transport for all communities in the South West locality through active engagement with stakeholders and key partners</li> <li>• improve the quality of the public realm</li> <li>• encourage walking and cycling</li> <li>• improve accessibility for people with reduced mobility</li> <li>• encourage use of public transport</li> <li>• improve the condition of roads and footways through continued development and delivery of Edinburgh's Road Asset Management Plan</li> <li>• maintain assets through the increased use of development control processes and integrated maintenance programmes.</li> </ul>	<p>Journeys made by walking, cycling and public transport</p> <p>Satisfaction with road maintenance</p> <p>Road condition Emergency road defects made safe</p>
Communities are placed at the heart of planning new developments	<ul style="list-style-type: none"> <li>• assume a greater facilitation role in bringing together communities, partners and stakeholders</li> <li>• use the Place Making Standard to give local people an opportunity to become actively involved in the planning of their own place</li> <li>• develop proposals to involve a wider range of people in the planning process, particularly children and young people</li> <li>• improve public trust in the planning system by delivering high quality buildings and places through the "Team around the Place" approach.</li> </ul>	Community involvement and consultations in new developments



Outcome	High level actions	Measure
Improved and better use of civic space	<ul style="list-style-type: none"> <li>• ensure that parks and other public spaces are maintained and accessible by working with communities, partners and key stakeholders</li> <li>• develop an integrated approach towards design - linking planning, roads, footways, cycle ways and construction</li> <li>• develop closer working relationships with those managing public spaces and encouraging greater use of civic space for play, leisure and sport</li> <li>• actively encourage and support community involvement in parks and other green open spaces</li> <li>• make recycling easier for all.</li> </ul>	<p>Park quality standards</p> <p>Citywide recycling rate</p> <p>Parks and green space being used by citizens and visitors to engage in cultural and sports provision</p>
Local communities understand each others' needs and work effectively together	<ul style="list-style-type: none"> <li>• work in partnership with local communities, local third sector organisations, community councils, tenants' and residents' associations and other constituted groups to better understand the needs and strengths of each community</li> <li>• build on past successes and enhance services through appropriate forms of community participation</li> <li>• use service complaints to identify areas for improvement</li> <li>• monitor housing developments to report on affordable housing levels</li> <li>• benchmark the environmental services we deliver using national standards to achieve the highest quality civic spaces.</li> </ul>	<p>People feel able to have a say on local issues and services</p> <p>People agree their neighbourhood is a place where people of different backgrounds get along</p> <p>Complaint levels</p>



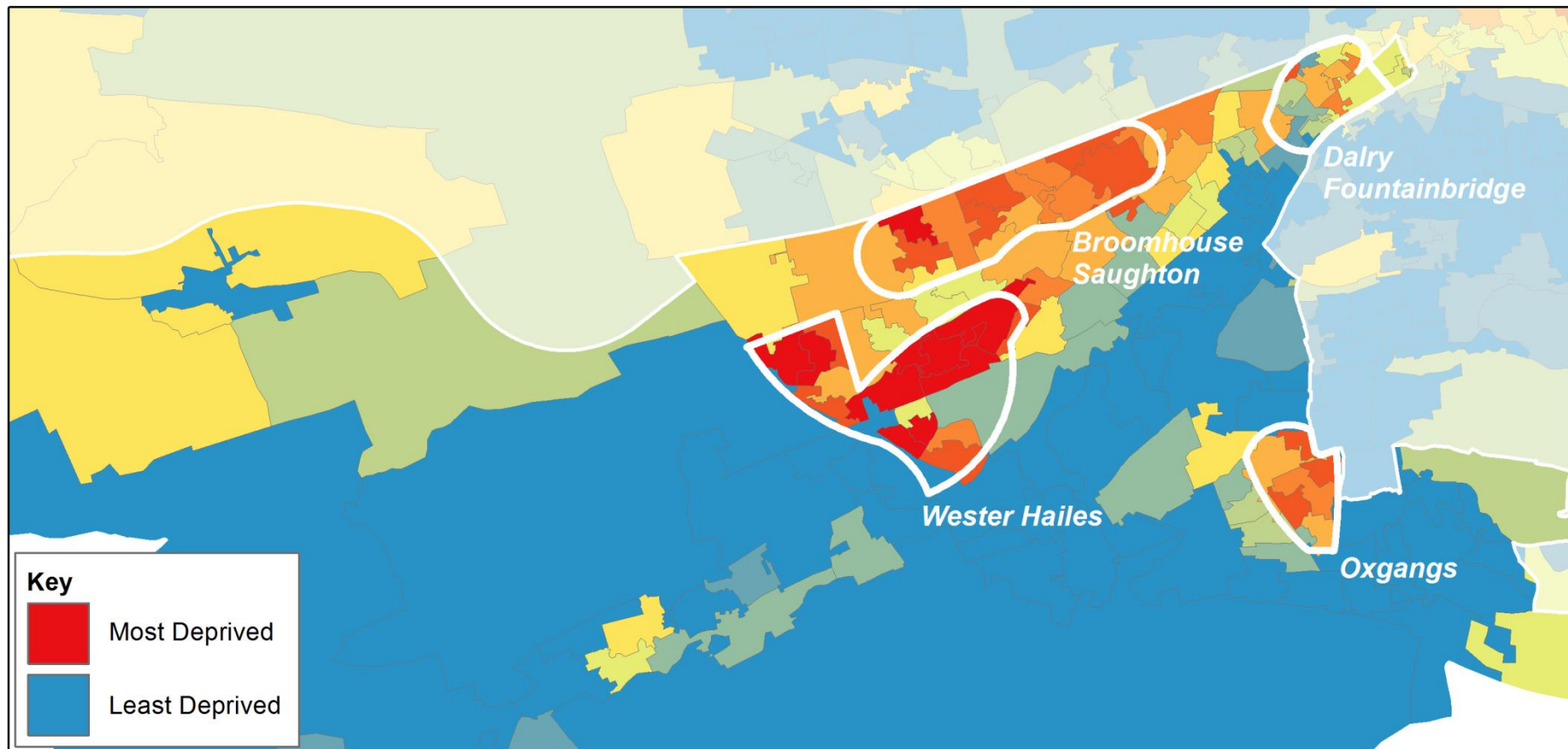
## Small area priorities

It is recognised that within the locality there are communities that experience higher levels of social and economic inequality. In order to address this specific priorities and actions have been identified for these communities to improve outcomes for people living there.

By analysing measures of poverty including the Scottish Index of Multiple Deprivation (SIMD), four clusters of deprivation were identified in South West Edinburgh. These are: **Oxgangs**; **Wester Hailes**, **Broomhouse/Saughton**, and **Dalry/Fountainbridge**. As with all

communities across the City, these four have their own character and how we address negative outcomes may be different in each.

South West Edinburgh –  
Small area deprivation (SIMD 2016)



## Oxgangs

An area largely of farmland until the early 1950s, Oxgangs was mainly a Council-built development. However, following significant regeneration the mix of tenure has changed resulting in larger proportions of privately owned properties or those managed by housing associations.

Oxgangs is bounded to the south and east by Fairmilehead, with Morningside to the North, and Colinton to the West. The area borders Colinton Mains, Fairmilehead, and Braid Valley Parks.

The closest hospital is the Edinburgh Royal Infirmary which can be reached in 25 minutes by bus. The closest Edinburgh leisure facilities are less than two miles away on Colinton Road.

There are three GP surgeries within or very close to the area.

There are multiple bus routes to the city centre, taking around 20-30 minutes. The area is well-served by shops, with small shops, supermarkets, and post offices close by.



The local Jobcentre is in Wester Hailes.

Current population is approximately 3,600, with higher than average proportion of children and older residents. The under 16 population has risen in recent years, while the number of over 65s has stayed steady.

Oxgangs is an area of deprivation surrounded by some of the most affluent communities in Edinburgh. It has an income deprivation rate of 20.4%, over twice the city average.



Workstream	Actions
Employability	<ul style="list-style-type: none"> <li>• increase access to locally based support so residents can secure sustainable employment and maximise income</li> <li>• improve awareness of employability provision.</li> </ul>
Health and social care	<ul style="list-style-type: none"> <li>• improve access to services</li> <li>• co-locate more support services in a community hub</li> <li>• provide information about local activities and other services using a wide range of formats and communication methods</li> <li>• establish a local forum or group to tackle physical and mental health problems.</li> </ul>
Community safety	<ul style="list-style-type: none"> <li>• reduce incidents of vandalism, damage to property and graffiti</li> <li>• work with local schools and community youth groups</li> <li>• undertake partnership initiatives to tackle repeat problems.</li> </ul>
Children and young people	<ul style="list-style-type: none"> <li>• improve provision and access to youth and children's services</li> <li>• work with partners and the community to develop a range of play and leisure activities.</li> </ul>
Team Around Place	<ul style="list-style-type: none"> <li>• improve recycling opportunities</li> <li>• develop an improved approach to mixed tenure management.</li> </ul>

## Wester Hailes

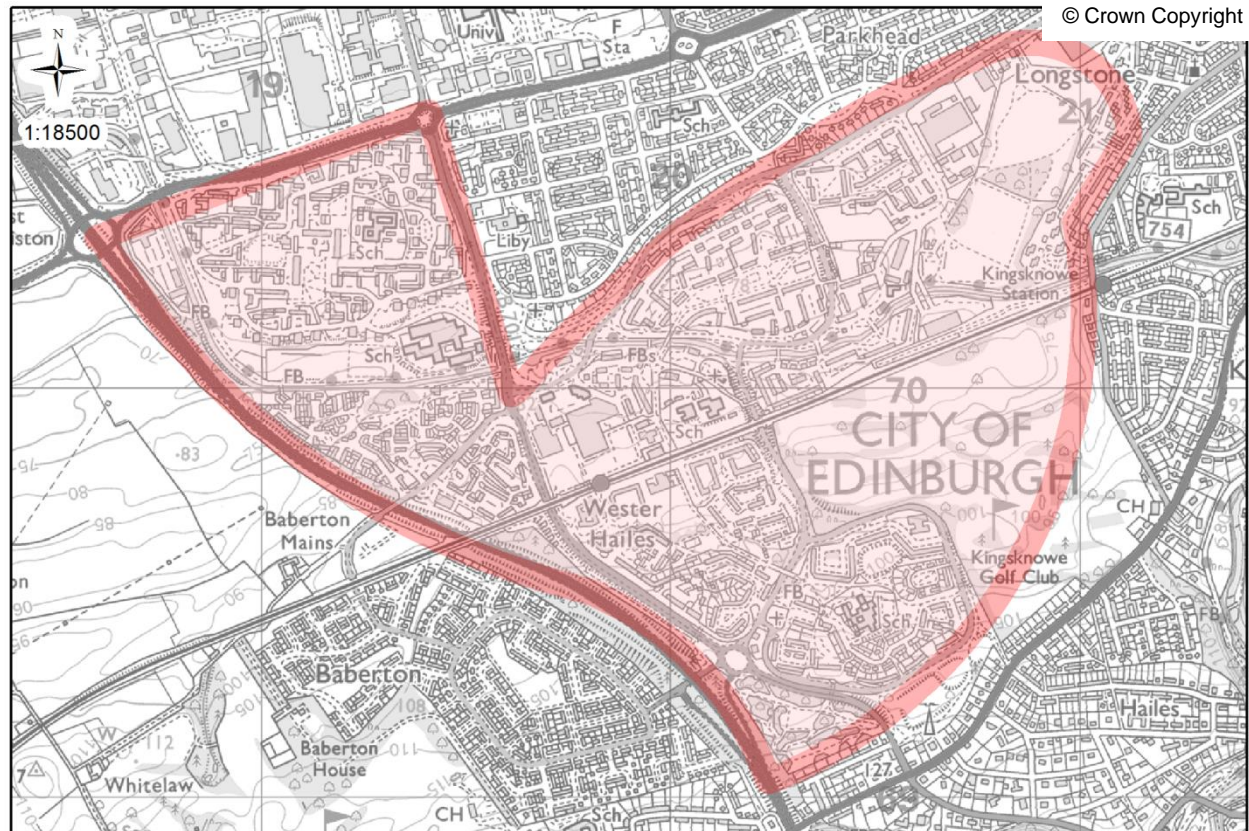
Although the Calders area has had housing since the 1940s, the modern Wester Hailes was not built until the early 1970s as an authority built new town style development. Significant numbers of properties are in high-rise blocks with the majority of properties managed by the Council.

Wester Hailes is bounded to the west by the Edinburgh bypass, to the south by Colinton, the north by Sighthill, with Longstone and Kingsknowe to the east. Hailes Quarry Park is the main green space for the area.

It is five miles from the Western General Hospital and seven miles from the Edinburgh Royal Infirmary.

The area is served by the Wester Hailes Education Centre housing the secondary school and community sport and leisure facilities.

There is one GP surgery in the area, and there are multiple bus routes to the city centre taking around 30 minutes.



The area has a central shopping centre containing a supermarket, Post Office, and commercial gym. Next to this is the local Council office, local library and Job Centre.

Current population is approximately 11,500. It has a higher proportion of children than Edinburgh as a whole, and lower proportions of elderly and working age

adults. The level of income deprivation across the area is 28.7%.

The majority of Wester Hailes population live in areas ranked in the 10% most deprived in Scotland. With areas in Barn Park, Hailesland, Murrayburn and Calders rank among the top 5% most deprived nationally.



Workstream	Actions
Employability	<ul style="list-style-type: none"> <li>• increase the number of young people securing and sustaining a positive destination through continued support and access to suitable opportunities.</li> </ul>
Health and social care	<ul style="list-style-type: none"> <li>• strengthen existing local partnerships by building on existing networks (Living Well Wester Hailes, Wester Hailes Community Trust, South West and Pentlands Voluntary Sector Forum) to coordinate priority actions.</li> </ul>
Community safety	<ul style="list-style-type: none"> <li>• continue to deliver education of the dangers of fire within the home and community</li> <li>• promote 'Stair Aware' campaign</li> <li>• reduce crime at Westside Plaza by working with local businesses</li> <li>• run targeted drugs enforcement campaigns</li> <li>• engage with local schools through school link officer and community improvement partnership to address crime issues.</li> </ul>
Children and young people	<ul style="list-style-type: none"> <li>• promote the aspirations of children at the start of school in line with what has been identified by local parents</li> <li>• services will work together to best ensure that the right resources and opportunities are provided to allow these aspirations to be met.</li> </ul>
Team Around Place	<ul style="list-style-type: none"> <li>• deliver housing on small sites</li> <li>• develop an improved approach to mixed tenure management</li> <li>• improve visual appearance of open spaces through a programme of tree planting and naturalised bulb planting</li> <li>• increased inspection frequency and reporting of faults/maintenance relating to play areas and ball courts.</li> </ul>

## Broomhouse/Saughton

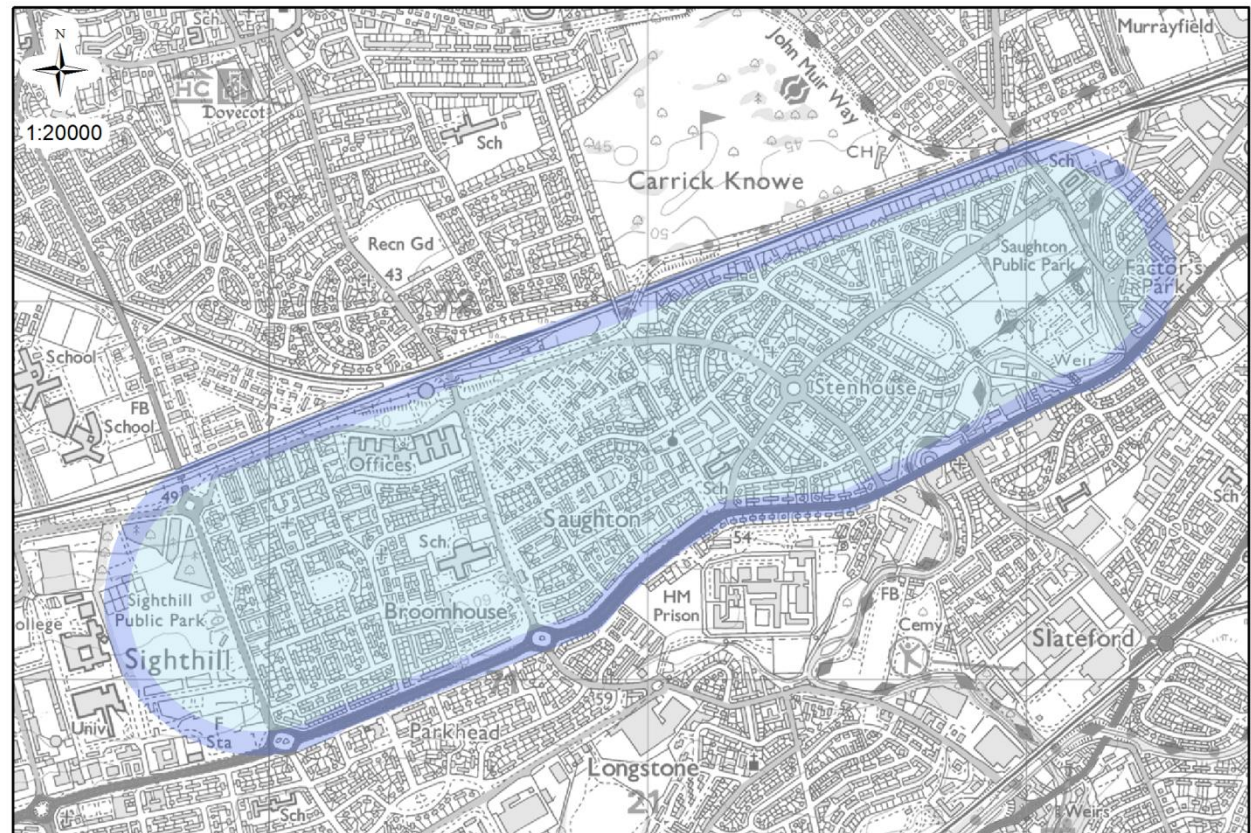
The majority of housing in the area is post-war low rise developments, including both flats and houses. The area covers a number of small communities including Broomhouse, Stenhouse, Whitson and Saughton Mains.

The area forms a corridor between the Edinburgh-Glasgow railway line to the north and Calder Road to the South, bounded by Sighthill Park to the west and Saughton Park to the east.

Calder Road is a main arterial transport route to the city centre and as such the area has access to multiple main bus routes. It also has access to the Edinburgh Trams line, providing quick access to the airport and city centre.

It is six miles from the Edinburgh Royal Infirmary and four miles to the Western General with travel to either from most of the area requiring a bus change.

The Saughton Sports complex in the east of the area houses a range of facilities, with the shared Napier University/Edinburgh College site to the



west also offering some public access facilities.

There are two GP surgeries in the area, with closest Post Offices in Sighthill or Carrick Knowe. The local Jobcentre for the area is High Riggs in the city centre.

The current population is approximately 9,000, with a higher proportion of under 16s than Edinburgh as a whole.

The area has seen a rise in the under 16 population in recent years, and a slight fall in the numbers over 65.

The area forms part of larger region of deprivation that stretches from Dalry to Wester Hailes. This section includes the hotspots around Broomhouse, Saughton Mains, Stenhouse Avenue and Whitson.

Workstream	Actions
Employability	<ul style="list-style-type: none"> <li>• increase the number of young people securing and sustaining a positive destination through continued support and access to suitable opportunities.</li> </ul>
Health and social care	<ul style="list-style-type: none"> <li>• support those who are socially isolated and at risk of loneliness so they can access social activities and support services</li> <li>• improve communication between older people's service providers</li> <li>• build on the strengths of the Joining the Dots partnership group and implement coordinated priority actions with partners.</li> </ul>
Community safety	<ul style="list-style-type: none"> <li>• reduce youth related anti-social behaviour</li> <li>• deliver and evaluate the "making the difference" pilot</li> <li>• identify diversionary activities through targeted engagement with children and young people.</li> </ul>
Children and young people	<ul style="list-style-type: none"> <li>• improve provision and access to youth and children's services</li> <li>• work with partners and the community to develop a range of play and leisure activities.</li> </ul>
Team Around Place	<ul style="list-style-type: none"> <li>• deliver the 21<sup>st</sup> Century Homes project</li> <li>• support a replacement Broomhouse community hub</li> <li>• deliver Saughton Park regeneration project</li> <li>• develop an improved approach to mixed tenure management.</li> </ul>

## Dalry/Fountainbridge

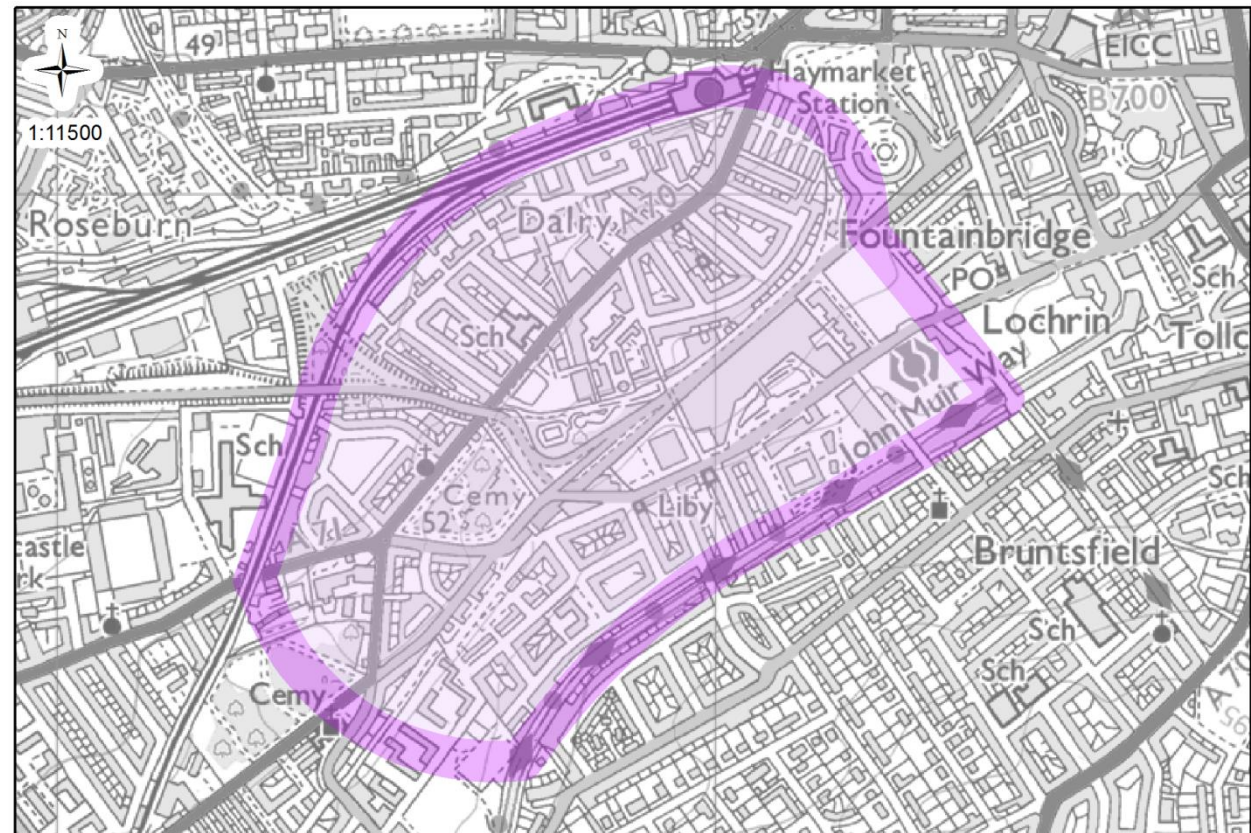
For most of the last century Dalry has had a mix of industrial, commercial and residential buildings. Residential properties are a mix of Victorian flats and colonies, along with newer builds on former industrial areas. The development of former brewery sites at Fountainbridge have resulted in high value flats, student accommodation and the new the Boroughmuir High School.

The area directly borders the city centre, with most amenities in walking distance. The small Murieston Park and Dalry Cemetery are the only green spaces in the area, although Harrison Park is less than a mile away.

The Royal Infirmary is less than five miles from the area, and the western General is less than two miles away.

The Dalry Swim Centre houses a swimming pool and gym, with other commercial facilities close by.

The area has two post offices, a medium sized supermarket, and a GP. The local Jobcentre is at High Riggs approximately a mile away. The area also contains a major entertainment centre at Fountain Park.



The current population is approximately 11,000, with a significantly higher proportion of working age adults compared to Edinburgh as a whole. The proportion of under 16s is less than half of the city-wide average, and the proportion of over 65s is around a third.

The SIMD highlights small pockets of deprivation particularly around Duff Street, but also in the area around Caledonian Crescent and Dundee Street.

However these are pockets within a city-centre community that also has a high number of affluent residents.

Workstream	Actions
Employability	<ul style="list-style-type: none"> <li>• raise awareness of in-work support</li> <li>• increase participation in and improve access to employability support services</li> <li>• improve communication between the local community and partners about learning opportunities and service provision.</li> </ul>
Health and social care	<ul style="list-style-type: none"> <li>• work on issues that affect physical and mental health and wellbeing</li> <li>• use a main building as a community hub to co-locate more support services as well as provide information about other services and local activities.</li> </ul>
Community safety	<ul style="list-style-type: none"> <li>• increase engagement with students and young people to decrease anti-social behaviour</li> <li>• increase awareness of bike theft prevention measures</li> <li>• work with school liaison officer to work with young people within schools</li> <li>• work with local universities around prevention and increase awareness of home safety</li> <li>• better target operations to local need</li> <li>• reduce the negative impact of the night time economy</li> <li>• develop problem profiles and local initiatives to address the negative behaviour</li> <li>• encourage “drink aware” campaigns</li> <li>• consider/scope opportunity/interest in local scheme with licensed premises</li> <li>• tackle noise complaints and intervene early.</li> </ul>
Children and Young People	<ul style="list-style-type: none"> <li>• improve provision and access to youth and children’s services</li> <li>• work with partners and the community to develop a range of play and leisure activities.</li> </ul>
Team Around Place	<ul style="list-style-type: none"> <li>• work with partners to develop opportunities for increased participation with local student population</li> <li>• increase the use of Union Canal and links to neighbouring parks</li> <li>• increase quality and use of open space</li> <li>• deliver the Gorgie/Dalry Town Centre Public Street Life Assessment recommendations.</li> </ul>



## How we will measure success

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The locality wide and small area plans in sections 5 and 6 contain a strategic description of high level actions and possible measures. This will be underpinned by workplans which set out detailed actions, timescales and the key measures that will demonstrate how change is taking place in each locality, forming the basis of the performance framework. These more detailed workplans will form the basis of monitoring progress allowing scrutiny of areas of success and areas of improvement and will be subject to regular review.

An Annual Progress Report will also be produced evidencing progress on delivering the outcomes in the plan, based on the output of the continuous monitoring and scrutiny. This will be presented to Council Committee and partner governance bodies for further scrutiny and approval.

There are three core principles for monitoring progress and three key methods by which performance is reported.

### Principles

- 1 Easy to access and understand**  
Information on how each outcome is progressing needs to be readily available, regularly maintained, clearly laid out and free of jargon.
- 2 Focused on outcomes as well as outputs**  
The aim of monitoring information is to measure the difference made to local people and communities and not just changes made to services.
- 3 Alignment with other strategic aims**  
Partners' progress towards achieving outcomes must be consistent with their own established strategic aims. This is to ensure that the services are working towards clearly aligned goals and are monitoring their work in a consistent way.

### Methods

- 1 Workplans**  
A set of detailed plans relating to the outcomes and associated actions allows monitoring of partner activity and progress towards achieving shared goals.
- 2 Regular performance reports**  
These detail progress towards achieving outcomes for the Locality Leadership Team. They can include actions, key performance indicators, case studies and customer research to give a balanced view on progress. These reports form the basis for the Annual Progress Report.
- 3 Annual Progress Report**  
Progress in achieving outcomes for the locality and small areas will be reported annually to Council Committee and partner governance bodies.

## Further information and contacts

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### Key contacts

Further information about this plan is available by contacting the North East locality team:

- email [southwest.locality@edinburgh.gov.uk](mailto:southwest.locality@edinburgh.gov.uk)
- telephone 0131 529 3111 and ask to speak to the Locality Manager or the Lifelong Learning Service Manager.

### Links to plans and strategies

The Locality Improvement Plan links with a range of existing strategies including:

#### **The City of Edinburgh Council**

Business Plan

[www.edinburgh.gov.uk/businessplan](http://www.edinburgh.gov.uk/businessplan)

Local Development Plan

[www.edinburgh.gov.uk/localdevelopmentplan](http://www.edinburgh.gov.uk/localdevelopmentplan)

#### **The Edinburgh Partnership**

Children's Services Plan

[www.edinburgh.gov.uk/childrenservicesplan](http://www.edinburgh.gov.uk/childrenservicesplan)

#### **NHS Lothian**

NHS Lothian Strategic Plan 2014 - 2024

[www.nhsllothian.scot.nhs.uk/StrategicPlan](http://www.nhsllothian.scot.nhs.uk/StrategicPlan)

#### **Edinburgh Integration Joint Board**

Edinburgh Health and Social Care Partnership Strategic Plan

[www.edinburgh.gov.uk/healthstrategicplan](http://www.edinburgh.gov.uk/healthstrategicplan)

#### **Police Scotland**

Local Police Plans 2017 - 20

[www.tinyurl.com/EdinburghLocalPlans](http://www.tinyurl.com/EdinburghLocalPlans)

#### **Scottish Fire and Rescue Service**

Local Fire and Rescue Plan for the City of Edinburgh 2014-2017

[www.firescotland.gov.uk/SFRS\\_LocalPlan\\_CityofEdinburgh.pdf](http://www.firescotland.gov.uk/SFRS_LocalPlan_CityofEdinburgh.pdf)

#### **Edinburgh Voluntary Organisations' Council and Volunteer Centre Edinburgh**

Everybody's Edinburgh

[www.evoc.org.uk/about-evoc/everybodys-edinburgh-third-sector-manifesto](http://www.evoc.org.uk/about-evoc/everybodys-edinburgh-third-sector-manifesto)



## Equalities statement

Locality Improvement Plans set out our commitment to promoting equality and diversity. An Integrated Impact Assessment (IIA) and Strategic Environmental Assessment (SEA) have been carried out, enabling all partners to meet their legal duties to consider equality, human rights,

sustainability and the environment. The assessments ensure that the planned services and policies promote equality of opportunity, eliminate discrimination and harassment; and promote good relations between those with protected characteristics and those with none. They

also allow broader inequalities to be addressed, ensuring that the needs of all people are met.

For further information or to view a copy of the assessments please contact:  
southwest.locality@edinburgh.gov.uk

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# Locality Improvement Plan

## Glossary



## A-Z of Locality Improvement Plan terms

### **Acquisitive [crime]**

Excessively interested in getting money or material things.

### **Activity Agreements**

Scottish Government funded initiative to work with young people aged 16 – 19 who are not in education, employment or training. Activities include confidence building, teamwork, taster sessions and work experience. This will support young people to take the first steps towards a career.

### **Business Gateway**

A publicly funded service that provides access to free business support services.

### **Career management**

Planning activities and engagements in the jobs someone does, for better fulfilment, growth and financial stability.

### **Coercive control**

This term helps us to understand domestic abuse as more than a “fight”. It

is a pattern of behaviour which seeks to take away the victim's liberty or freedom, to strip away their sense of self. It is not just a victim's bodily integrity which is violated, but also their human rights.

### **Community Benefit clauses**

Conditions which can be built into public contracts to deliver a range of economic, social and environmental benefits for a local area.

### **Community Link Workers**

Generalist social practitioners who provide one-on-one support for people with complex needs that enables them to access community support and services.

### **Council's budget engagement**

The programme informs and consults citizens and Council partners about spending and saving plans.

### **Direct payments**

One of the options available to people through self-directed support, where the individual chooses to manage the

available budget themselves to meet their care and support needs.

### **Eco Schools**

An international initiative which is managed in Scotland by Keep Scotland Beautiful. It rewards schools for their work to improve the environment and to make their wider community aware of sustainability issues.

### **Edinburgh Guarantee**

The Edinburgh Guarantee is a vision, led by the Council, that all sectors in the city will work together to ensure that every young person in Edinburgh will leave school with the choice of a job, training or further education opportunity.

### **Fairbridge**

A charity that supports young people aged 13–25 to learn new skills and train.

### **Forest kindergarten**

Based around child-centred learning through play, Forest Kindergarten offers young children frequent, regular play opportunities.



### **Growing Confidence Schools**

A project that includes a range of training programmes and resources to promote mental health and emotional wellbeing in staff, pupils and families.

### **Hate crime**

A crime motivated by malice or ill-will towards a social group. If a social group or individual is targeted or it is perceived that they have been targeted because of their race, religion, disability, sexual orientation or transgender identity the incident or crime will be recorded, reported and investigated at either a hate crime or hate incident.

### **Headroom**

An initiative that tests new ways of working in front line health services to improve outcomes for people living in areas with greatest inequality.

### **House of Care**

An approach to working with people that is used in health and social care, based upon the ability of the person in need of support, and the person providing it, to have good conversations focused on

what matters most to the individual and how they can be supported to achieve it.

### **Inclusive Practice**

This is a whole school ethos that focusses on inclusion and equality to improve outcomes for all learners.

### **JET (Job + Education + Training)**

An employment based learning programme delivered in schools with weekly work experience to help prepare young people for the world of work – available to those in S4/5 in most high schools.

### **Joined Up for Business**

Offers a bespoke, free recruitment and training service for businesses in Edinburgh, and provides business growth support for small to medium enterprises through the Business Gateway.

### **'Key to Potential' Cyrenians**

A project that works with young people who have, or are at risk of, disengaging from school to support them to access college, training or a job.

### **Link Worker Project**

A project to test the use of link workers as intermediaries to bridge the gap between GP surgeries, and opportunities made available by local third sector organisations and community groups.

### **Little Red Book**

This is an online directory of Third Sector organisations and services in Edinburgh produced by Edinburgh Voluntary Organisations' Council.

### **Long-term Conditions Team**

An integrated multi-disciplinary team that delivers '*Many conditions, One life*', the national action plan for supporting people with long-term conditions such as chronic obstructive pulmonary disease, diabetes and heart failure.

### **Looked after children**

Children in the care of the local authority.

### **'Making It Work'**

A project which was funded by the Big Lottery, Investing in Communities Programme which aims to support lone parents with children under five years



old, to progress towards education, training or employment.

### **Mediation services**

Helps people to resolve a dispute, which both parties must agree to attend.

### **Mentors in Violence Prevention**

A project that develops school pupil mentors to help young people to deal with anger or conflict by finding safe, positive ways to intervene in potentially violent situations or where they see harassment, bullying or abuse.

### **‘No wrong door’ approach**

Ensuring that when a customer comes to an organisation for support, they can offer complete support or let them know other organisations who can offer support.

### **Participatory budgeting**

A democratic process where ordinary people decide how part of a public budget should be spent

### **PEEPs**

Parents Early Education Partnership groups.

### **Pentlands dementia awareness raising group**

A group led by local community members with partnership involvement from the NHS, Third Sector and the City of Edinburgh Council to promote safe, strong resilient communities that can support people living with dementia, and their carers.

### **Positive destinations**

What people move on to after leaving school. Positive activities include higher education, further education, training, voluntary work and employment.

### **Public procurements**

When the Council, or another public body, looks to buy goods or services.

### **Rathbone**

Youth charity that transforms the lives of young people through learning.

### **Restorative justice**

A process bringing those harmed by crime or conflict, and those responsible for the harm, into communication, enabling everyone affected by a particular incident to play a part in

repairing the harm and finding a positive way forward.

### **RUTS**

Rural and Urban Training Scheme.

### **School non-attendees**

Young people of compulsory school age who do not attend their school.

### **Self-directed support**

A way of allowing people eligible for social care support to exercise greater choice and control over the way in which their care and support needs are met.

### **SIMD**

Scottish Index of Multiple Deprivation.

### **Social prescribing**

A way of supporting people with social, emotional or practical needs to access community based activities and services as an alternative or in addition to prescribing medication or other mainstream services.

### **Stavaigin**

A project based at Sandy’s Community Centre in Craigmillar aimed at getting



local families more involved in outdoor activities.

### **Step up/step down**

Types of intermediate care services. Step up involves the provision of additional short-term support to avoid admission to hospital. Step down is the provision of additional short-term support to allow an individual to leave hospital.

### **Survive and thrive group**

Provides support for individuals who are experiencing psychological and emotional difficulties because of traumatic life experiences.

### **Thematic groups leads or workstream leads**

The people responsible for leading each of the five areas of work within the Locality Improvement Plan (children and young people, health and wellbeing, employability, place, and safer communities).

### **The Social Care approach**

Based on the idea that connecting people has a positive impact on health and wellbeing.

### **Third Party Reporting**

A process where a victim or witness can report a hate crime or incident indirectly to Police Scotland. This can be done via Police Scotland's website or at any of the Third Party reporting centres detailed in Police Scotland's website pages.

### **Tomorrow's People**

A National project that has a base in North Edinburgh. It provides intensive personalised support for young people facing multiple barriers to employment.

### **Vocational guidance**

Help in choosing a career or profession, or in making employment or training decisions.

### **Wellbeing Academy**

This approach involves Psychological Services and Child and Adolescent Mental Health Services in Edinburgh. Schools, through the appointment of Pupil Support Officers, will increase their capacity to offer early intervention and key adult support to targeted children. They also promote emotional health and wellbeing within the whole school community.

### **Worklessness**

All people not in work, including the unemployed, and those not in work and not seeking work (such as carers).

### **Wraparound support**

A person-centred approach that brings together a range of supports focused on the strengths and needs of the whole person.

